



Urban Logistics Innovation Day

Final Event

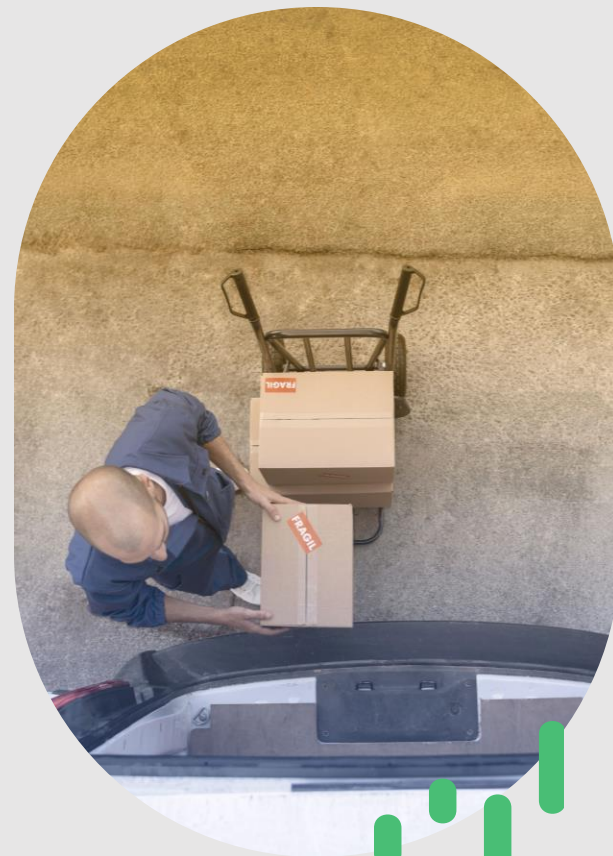
6 November 2025 | Barcelona (AMB Headquarters)





Initial speech

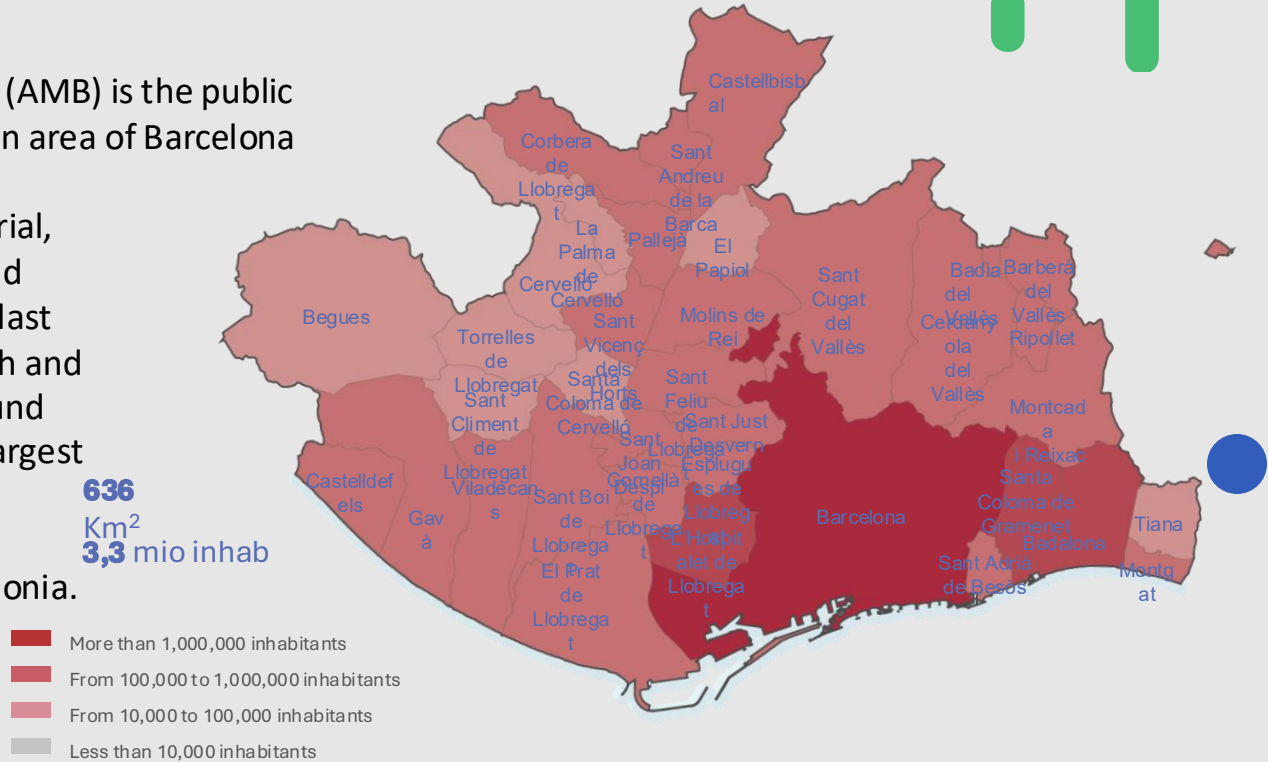
Maite Pérez



Final event
November 6th, 2025



The metropolitan area is a territorial, social, demographic, economic and cultural entity formed during the last century as a product of the growth and connection of urban systems around the city of Barcelona. This is the largest metropolitan conurbation in the western Mediterranean, which generates half of the GDP in Catalonia.



AMB-Who we are

The AMB became the metropolitan public administration in July 2010, by Catalan Law 31/2010

The new public metropolitan administration replaces the three entities existing until 2011

This new AMB rationalises and simplifies the metropolitan governance by creating a single administration



1974

Decree law 5/1974:

- Barcelona Metropolitan Municipal Agency (EMMB)
- Barcelona Metropolitan Corporation (CMB)

1987-1988

Law 7/1987:

- Termination of CMB
- Creation of EMSHTR and EMT

Voluntary association of municipalities: MMAMB

AMB = MMAMB + EMA (EMSHTR) + EMT



1953

Regional Urban Development Plan of Barcelona:

- Barcelona's Urban Planning Committee (the first metropolitan body of 27 municipalities)

1976

General Metropolitan Plan (PGM)

27 municipalities

2010-2011

Law 31/2010

Creation of the Barcelona Metropolitan Area (AMB)

- Commonwealth of Municipalities
- Metropolitan Institute for Hydraulic Services and Waste Treatment
- Metropolitan Transport Entity



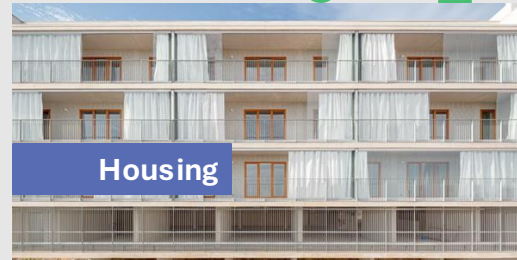
This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



**Co-Funded by
The European Union**

AMB-What we do

This new legal framework also reinforced the metropolitan administration with new competencies and objectives



Innovation and digitalisation

Strategic planning

International action



CIVITAS
Sustainable and smart mobility for all

This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



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The European Union

AMB- Mobility and transport competences and services



11.9 M

daily trips of metropolitan area of
Barcelona's residents
(2023)



809 M

metro and bus
passengers



545 km

Bicing network



76.8 %

sustainable mobility
trips



5,273

bus stops

- Collective urban public surface transport
- Underground public transport service
- Planning and administrative operation of the Taxi service
- Metropolitan Urban Mobility Plan
- Planning and management of cultural and tourist transport
- Promotion of sustainable transport and mobility
- Traffic programming in the basic road network



238

bus lines



8

metro lines



10,518

taxi licenses

Direct management



Indirect management



Direct management



Administrative licenses



Data for the year 2024



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AMB- Mobility and transport competences and services



Bus Metropolità (TMB)



Bus Metropolità (indirect management)



Metro



Taxi



Park and ride



Low emissions zones



Electric stations



Bicivía



Bicibox service



AMBici service



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The European Union

Thank you!



Maite Pérez



Àrea Metropolitana
de Barcelona

Àrea Metropolitana de
Barcelona (AMB)



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Plenary Session: Physical Internet for low-emission last-mile logistics



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782

URBAN LOGISTICS INNOVATION DAY &
FINAL EVENT

Plenary Session 1: Physical
Internet for low-emission
last-mile logistics



Presenter

Ioanna Fergadiotou
Athens R&D Lab Director,
Inlecom



Guest Presenter

Amalia Bozinaki
PMO, Frontier Innovation



Modetator

John Limaxis
Project Manager, Inlecom



Panelist 1

Jos Streng
Freight policy advisor,
City of Rotterdam



Panelist 2

Javier Romo García
Project Manager, CIDAUT



Panelist 3

Sebastien Horemans
CEO, PICK&SMILE



Panelist 4

Steve Corens,
Project Manager, VIL Flanders
Innovation Cluster for Logistics



Thursday 6 November

9:45 – 11:00, BARCELONA,
AMB Headquarters



Co-funded by
the European Union





Urban Logistics Innovation Day

Final Event

6 November 2025 | Barcelona (AMB Headquarters)

URBANE: Digital Tools for Last Mile Last Logistics

Ioanna Fergadiotou, Inlecom



Co-funded by
the European Union



Physical Internet (PI) in last-mile logistics



CIVITAS
Sustainable and smart mobility for all



Co-Funded by
The European Union

Siloed
Operations



Collaborative
models

Inefficiencies

Overlapping
Service Models

Empty miles

Asset sharing

Space sharing

Capacity sharing

PI Nodes function

> 4 Lighthouse Living Labs (WAVE 1)

> 2 Twinning Living Labs (WAVE 2)



Reference Assets

LL3
Valladolid

LL2
Bologna

LL4
Thessaloniki

LL1
Helsinki

Lighthouse LLs

Co-development of innovative operational models

- Hub&Spoke delivery
- Hyperlocal on-demand delivery
- Collaborative delivery
- Containerisation delivery
- Digital-as-a-service delivery

2024 Twinning LLs



TL2
Karlsruhe

TL1
Barcelona

Valladolid

Bologna

Helsinki

Thessaloniki

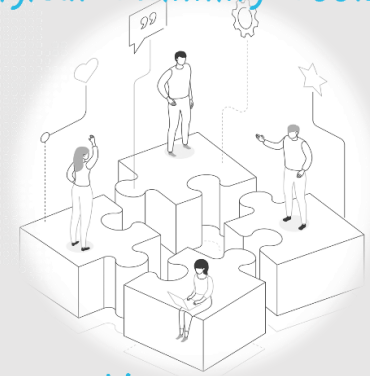
2022



Innovations

- Physical
- Digital
- Business & Governance
- Social

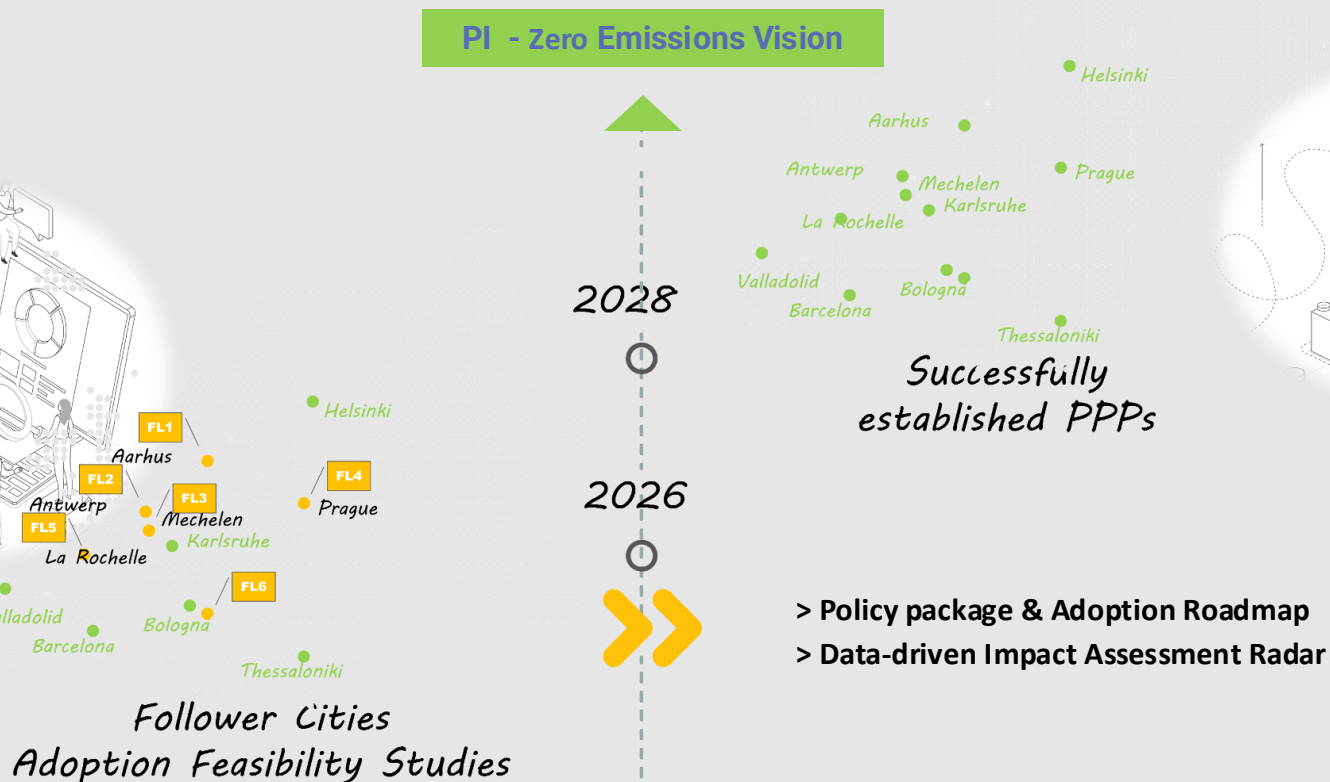
Human Centric Digital Twinning Tools



URBANE Innovation Transferability Platform

Enabling
Technologies
Digital Twins
AI
Blockchain

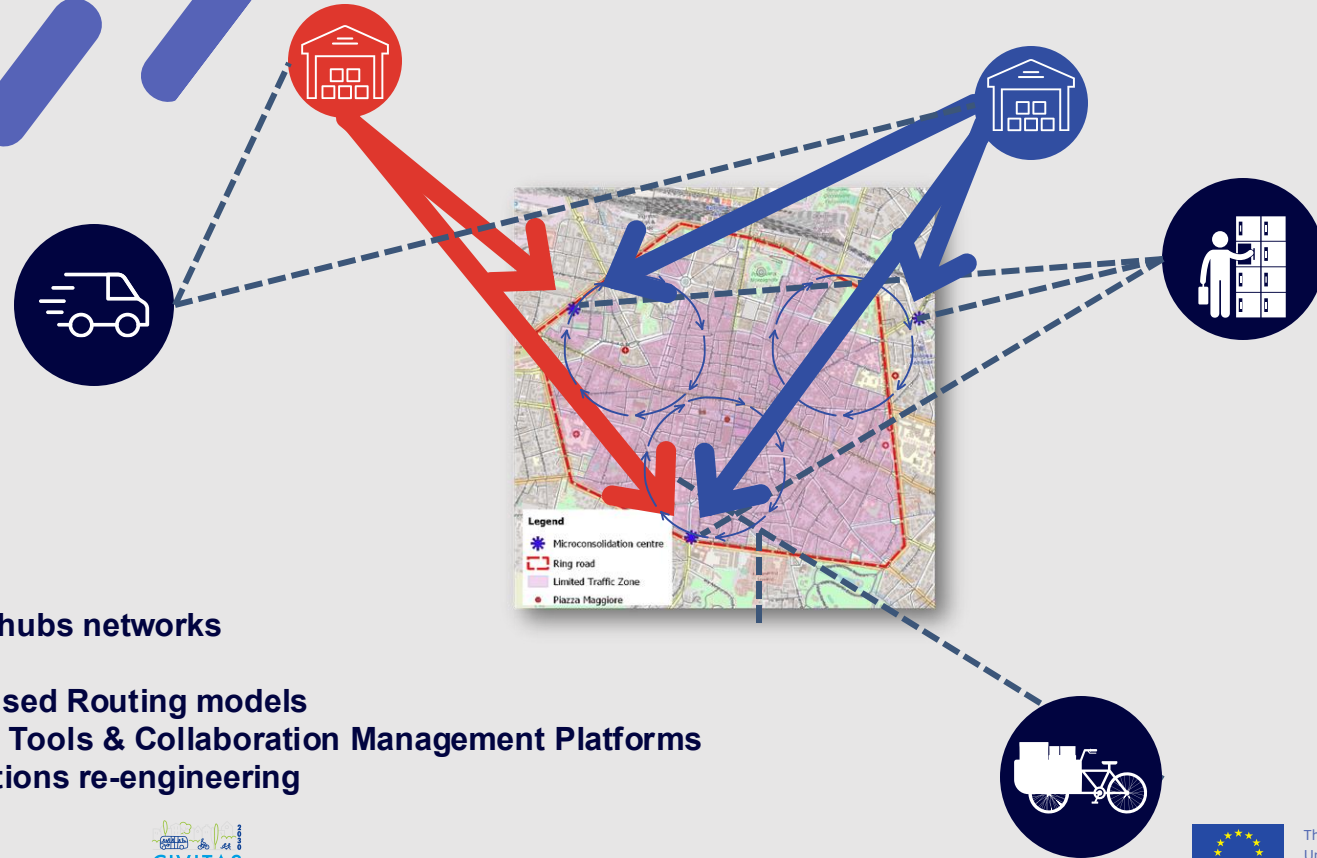
> Feasibility studies in 6 cities (WAVE 3)



Physical Infrastructure & Innovative Vehicles



PI last-mile deliveries



Micro-hubs networks

EDVs

Optimised Routing models

Digital Tools & Collaboration Management Platforms

Operations re-engineering



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Helsinki - ADVs in last mile delivery



- 50% Decrease in kms driven by van in urban area using cargo bikes and ADVs.

- 50% Significant CO2 savings: using cargo bikes and ADVs instead of the traditional vans

+2% Increase of successful deliveries on 1st attempt



Bologna - Micrologistics hubs network



+3

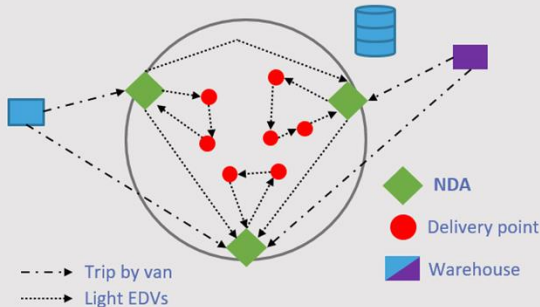
Creation of the first Nearby Deliveries Areas (NDAs, Sulp measure)

- 52%

Significant CO2 savings compared to conventional door-to-door deliveries.

+2%

Increased quality of deliveries: most of the parcels were delivered on the first attempt, in a more secure way (less thefts/losses of parcels)



Valladolid - AI-driven & fully electric deliveries

↓ 99%

Significant CO2/NO2 savings. The national postal service (CORREOS) has significantly reduced its emissions by 98% in the case of the van and up to 99% for the bicycle.



+10 Km

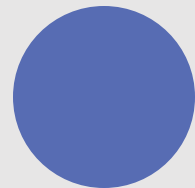
Increased range (up to 10 km of extra range per day in the case of the bicycle). Same level of delivery service (same average speed per trip).

↓ 34%

Reduction of delivery costs (bicycle).



Thessaloniki - Delivery Networks with dynamic routing

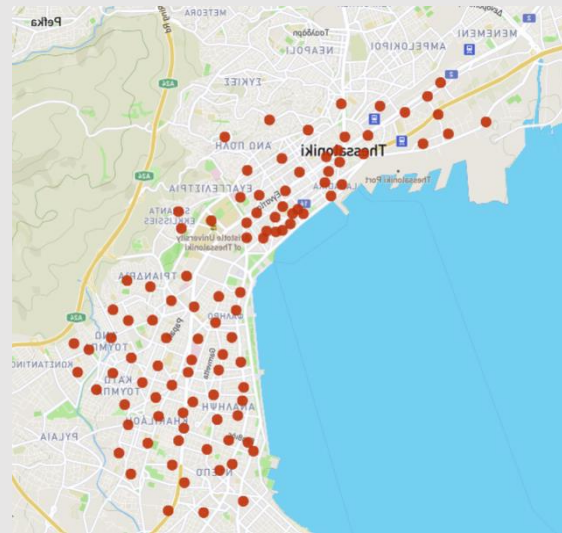


Support companies to **design their parcel locker network** to optimise operations

Provide argument for city authorities to **guide LSPs to collaborative models with shared infrastructure**

Support city authorities to design **SULP** by considering new urban space allocation policies

Fusion of different data sources for **feasibility checking**



- 50-90 %

Significant CO2 savings

Karlsruhe - Autonomous Robots & TramTrains



Barcelona - RFID in cyclo-logistics

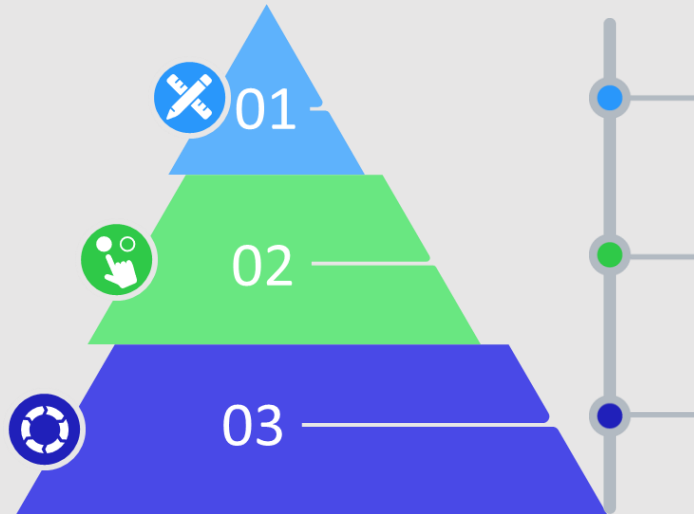
OPERATIONAL: Faster handling, shorter routes, better traceability of parcels, data gathering and cloud (accessible) storage.

STRATEGIC: LSP collaboration



URBANE Impact Assessment Radar (IAR)

Holistic Data-Driven Impact Assessment Framework for innovative UL solutions adoption



1st Level – STRATEGIC – Guided planning for innovation

This level supports city authorities (planners and decision-makers) to shape innovative urban logistics ecosystem



2nd Level – TACTICAL – Arguments-driven network design

This level helps companies and city authorities to design infrastructure and service for innovative and/or PI-inspired urban logistics solutions



3rd Level – OPERATIONAL – Facts-driven assessment

This level supports companies and cities to measure and monitor the impact of (their) operations





Last Mile Delivery with ADVs

<https://www.youtube.com/watch?v=k328j2W0jXE>

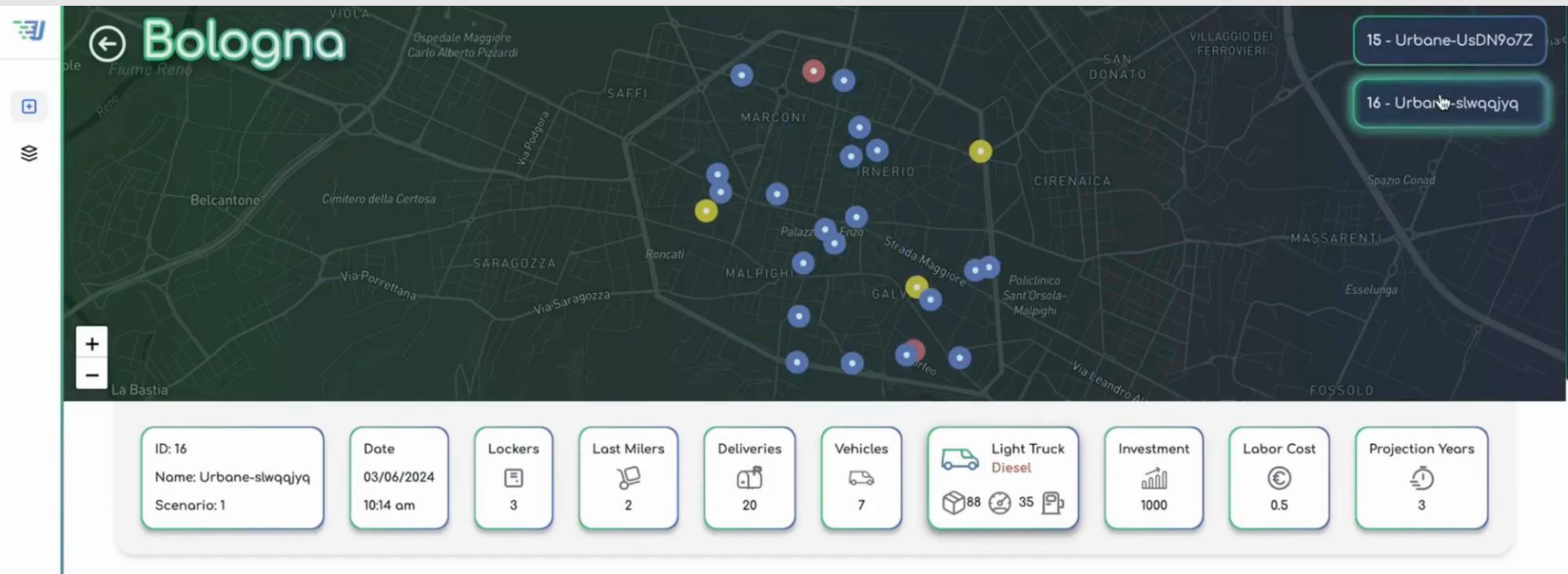
Collaborative Delivery between Last Milers

<https://www.youtube.com/watch?v=DKzW82uBVoc>

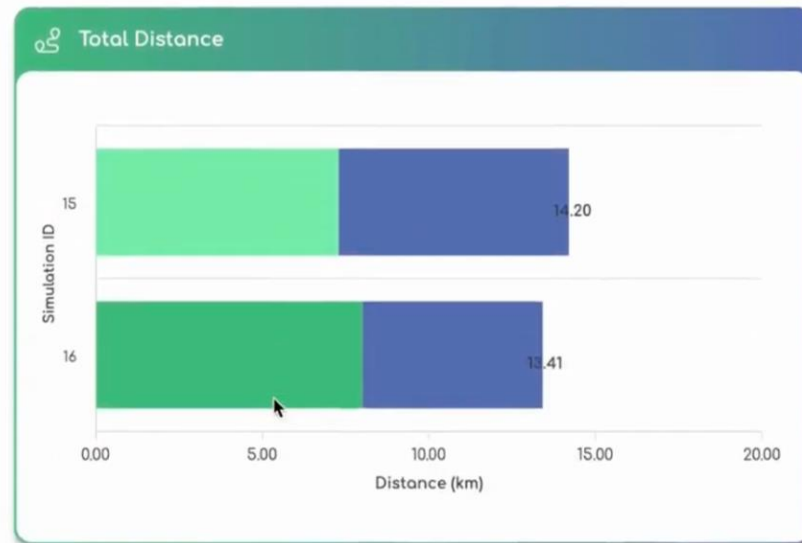
Last Mile Delivery with e-Bikes

<https://www.youtube.com/watch?v=mwi3Mth5YFg>

Simulation-aided decision making



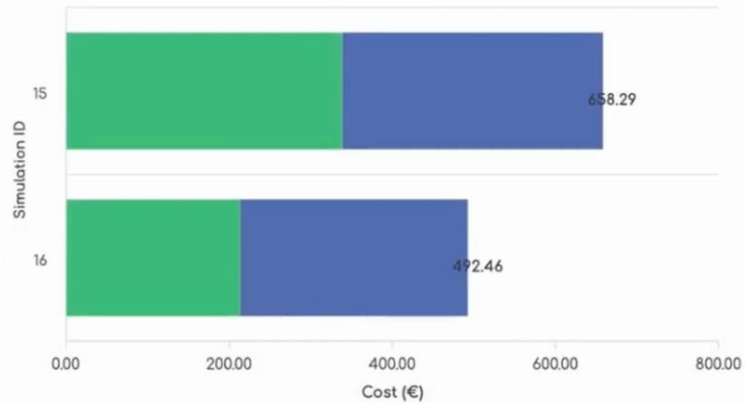
Impact Comparison



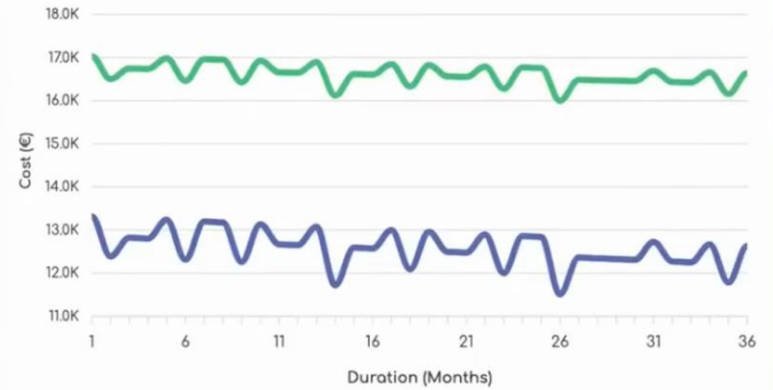
Cost Benefit Analysis



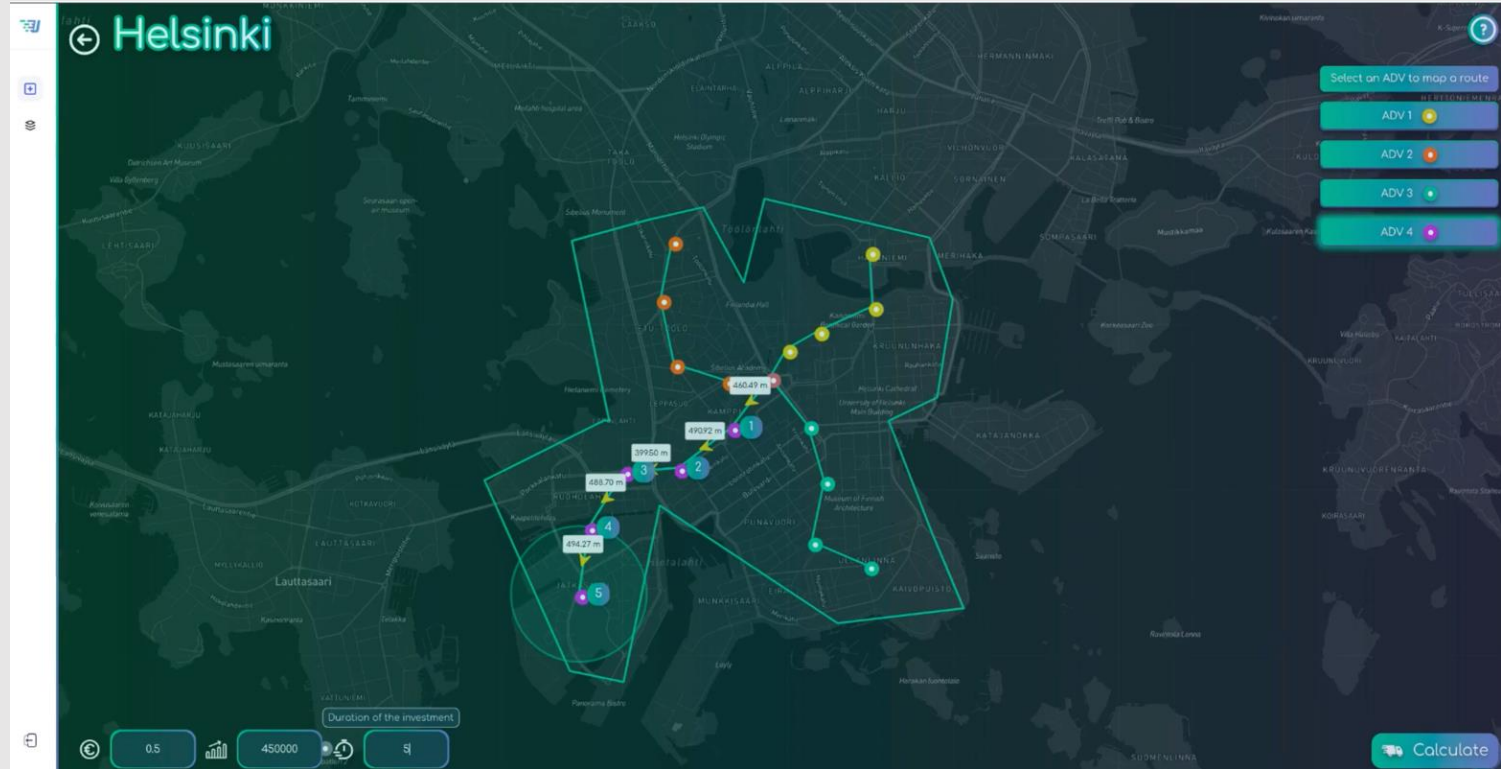
Deliveries Cost in Scenario



Cost Projection



ADV route design



Smart Contract Generator (UI)

1. SLA parameters selection

Blockchain Services Dashboard

Contracts Shipments

Contract Templates

Green

All Selected

Events Only

Rules Only

Contract Name
Contract D

Include Green Evaluation? ☐

Integration Point
1.1.1.1:80

DID
did:urbane:4bf41d4e70865c8a59ad4bf41d4e70865c8a59

Select Actors...

GEL Proximity

Select Events...

Order registered Order arrived at warehouse Order in compartment
Order retrieved from compartment Order delivered Order not delivered
Order delivered to secondary location Return to sender

Select Rules...

Missing events Damaged shipment Delayed shipment

☒ I have read, understood, and agree to the Terms and Conditions and Privacy Policy of the Urbane application.

Create Contract

Funded by the European Union

Horizon Europe research and innovation programme under Grant Agreement No 101019719

2. SLA Monitoring

Last Mile Events

Select Contract...
Contract A

Select Shipment...
1

DATE & TIME	EVENT DESCRIPTION	COMMUNITY	CONTRACT NAME	SHIPMENT ID
20/03/24	Order Confirmed	Bologna	test	1
20/03/24	Order arrived at locker.	Bologna	test	2

< Previous Next >

Blockchain Services Dashboard

Contracts Shipments Last Mile Events

There is a breach for contract **Contract B** regarding shipment **1**: Missing Events

Create New Contract

Contracts

NAME	CREATED BY	VERSION	INTEGRATION POINT	SHIPMENTS	CREATED AT	UPDATED AT
Contract D	GEL Proximity	1.0.1	1.1.1.1:80	0	2024-04-10	
Contract C	GEL Proximity	1.0.2	1.0.1.0:80	0	2024-04-08	2024-04-10
Contract B	GEL Proximity	1.0.1	1.0.1.0:80	1	2024-04-09	
Contract A	GEL Proximity	1.0.1	1.0.1.0:80	2	2024-04-10	

<https://www.youtube.com/watch?v=8awH8D30oiw>

3. Alerts

Thank you!



**Ioanna
Fergadiotou**

INLECOM INNOVATION

ioanna.fergadiotou@inlecomsystems.com



Logistics-as-a-Service (LaaS) Marketplace

Amalia Bozinaki | Frontier Innovations

Urban Logistics Innovation Day and URBANE project Final Event

6 November 2025 | Barcelona, Spain

Outline

What is GREEN-LOG?

The Urban Logistics Challenges

Overview of technical GREEN-LOG solutions

Logistics-as-a-Service :

- Concept
- LaaS Core Features and Functionalities
- LaaS Technical Architecture
- LaaS Added Value

Pilot Use Case: Mechelen

Mechelen Pilot Key Achievements

What's next for GREEN-LOG LaaS Marketplace?



WHAT IS GREEN-LOG?



GREEN-LOG aims to accelerate systemic changes and create last-mile delivery ecosystems that are economically, ecologically, and socially sustainable

60%

of the world population will live in urban areas

78%

growth through 2030 in urban last-mile deliveries

1. BRING together city logistics ecosystems and supporting them to introduce innovative last-mile delivery solutions

3. DELIVER a fully functioning and solid system prototype demonstrated in the operational environment

2. ACCELERATE the shift to sustainable and smart mobility in last-mile delivery

4. DEVELOP Logistics-as-a-Service platform, automated delivery concepts, cargo bike-based innovations, and multimodal parcel deliveries



HORIZON-CL5-2021-D6-01-08

New delivery methods and business/ operating models to green the last mile and optimise road transport



€ 6,260,158 (EU contr.)



42 months (01/23-06/26)



32 partners



10 countries (EU & UK)



Netcompany S.A.

The Urban Logistics Challenges



Fragmented Operations

Limited collaboration and siloed systems
High costs, fuel waste, and delayed deliveries



Lack of Real-Time Visibility

Limited real-time tracking and predictive system intelligence
Low transparency across stakeholders



Inflexible Logistics Systems

Poor adaptability to traffic, policy, and demand changes
Poor optimisation and service quality concerns

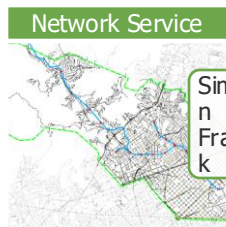
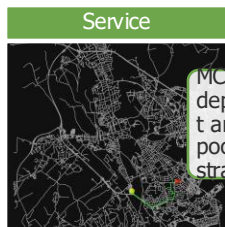
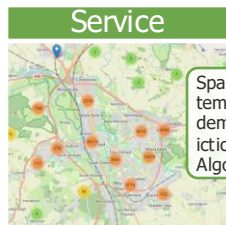


Environmental & Urban Pressure

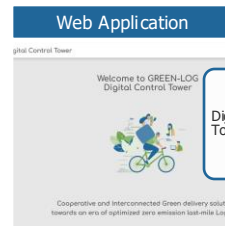
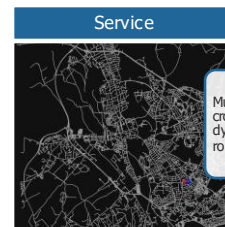
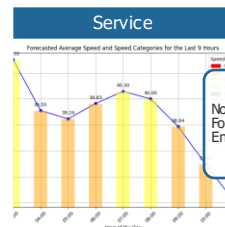
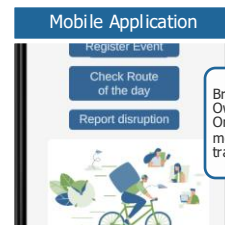
Congestion, pollution, and high CO₂ emissions
Inefficient routing and limited adherence to sustainability policies

Overview of technical GREEN-LOG solutions

Planning Technologies



Real-Time and Connected Technologies



GREEN-LOG Logistics-as-a-Service Marketplace



Logistics-as-a-Service Concept

An integrated innovation web application designed to:

- Connect consumers and logistics service providers (LSPs) for last-mile delivery
- Operated by **city logistics aggregators** to coordinate providers and support local policies
- Supports **real-time integration** with LSP systems via standardized APIs
- Offers an **intuitive interface** for users to select logistics services based on time, cost, and environmental preferences

The screenshot displays the 'Get a Quote' interface of the GREEN-LOG application. At the top, there is a navigation bar with a green 'Get a Quote' button and a grey 'Shipments' button. Below this is a 'Select your location' section with 'From' and 'To' input fields. The 'From' field is populated with 'Martelaarslaan 10, 9000 Gent'. The 'To' field is labeled 'Enter Location'. A 'Shipment Details' section is highlighted with a green border and contains three sub-sections: 'Product Category and Temperature' with dropdowns for 'Select product category' and 'Required Temperature Range'; 'Packaging Information' with a 'Packaging Details' sub-section containing 'Total Weight (kg)' and 'Packaging Size' dropdowns, and a 'Number of Places' sub-section with an 'Enter pieces' input field.

Core Features & Functionalities of the LaaS Marketplace

Core Features



User Registration & Profiles.



First mile Pickup & Last Mile Delivery with low-emission logistics.



Logistics Tracking & Historical Data Monitoring

User Roles



Local Shop Owners (LSOs) enter shipping preferences and request pick-up from their designated locations.



Consumers create personal profiles, add preferred addresses, and request for a delivery.



Logistics Service Providers (LSPs) define fleet details, pricing, and service areas for real-time matching, while tracking pick-ups and deliveries through the platform.

System Intelligence & Added Value



Smart Matching Engine for users and providers



Dynamic pricing generates quotes based on availability, distance, and load consolidation opportunities.



Shipment bundling logic leading to real-time optimization that reduces vehicle trips and emissions

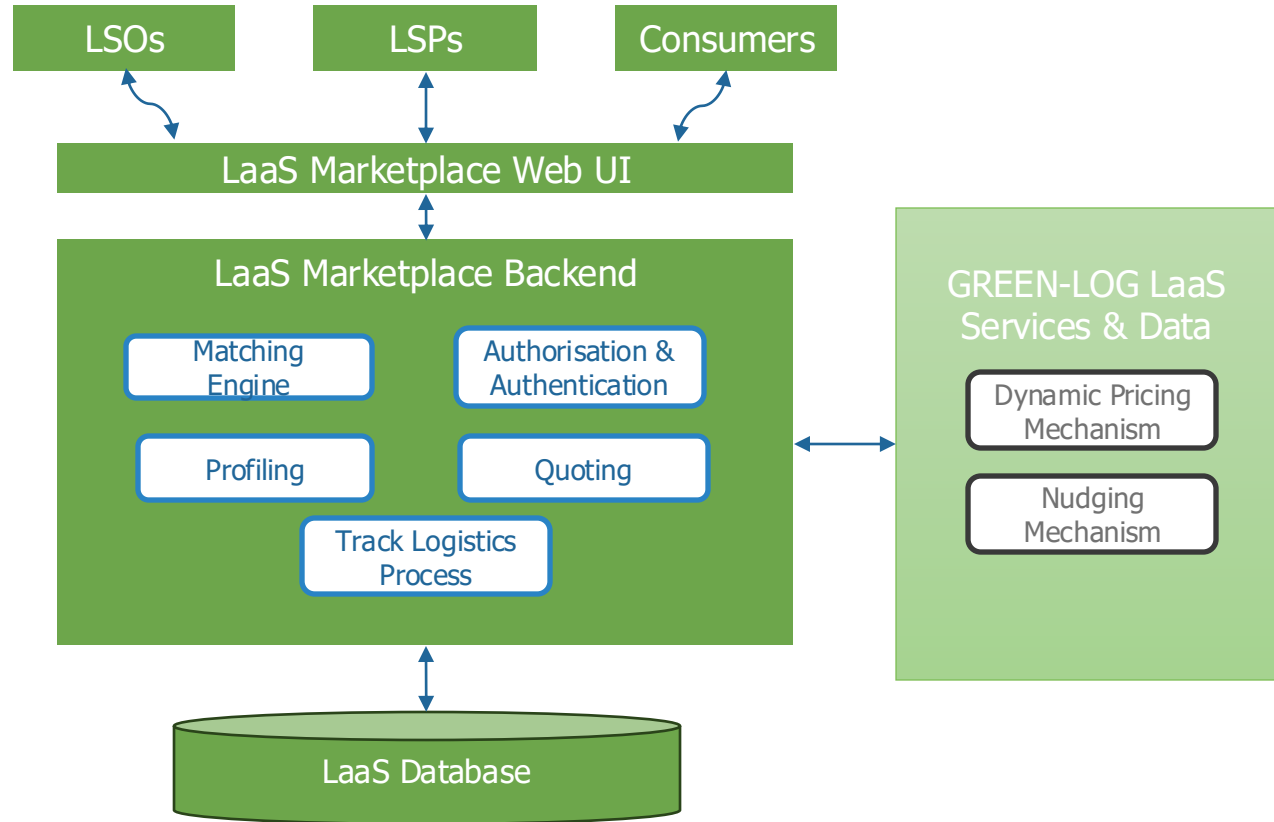


Behavioral Nudging for Sustainability guiding users toward greener, less congested deliveries.



Supports policy goals like Low Emission Zones (LEZ) and time-window regulation.

Reference Architecture of LaaS Marketplace



What Makes the LaaS Marketplace Valuable?

Enhancing Transparency and Collaboration

- Shippers, LSPs, consumers, and local authorities
- Encourages real-time data integration

Nudging Sustainable Choices

- Incentivizes sustainable delivery choices by adjusting costs based on eco-impact and timing flexibility
- Shifts peak deliveries to off-peak times, managing urban congestion and improving transport efficiency



Promoting Sustainability

- Eco-friendly systems
- Incorporate city policies to reduce traffic congestion

Dynamic Pricing Mechanism

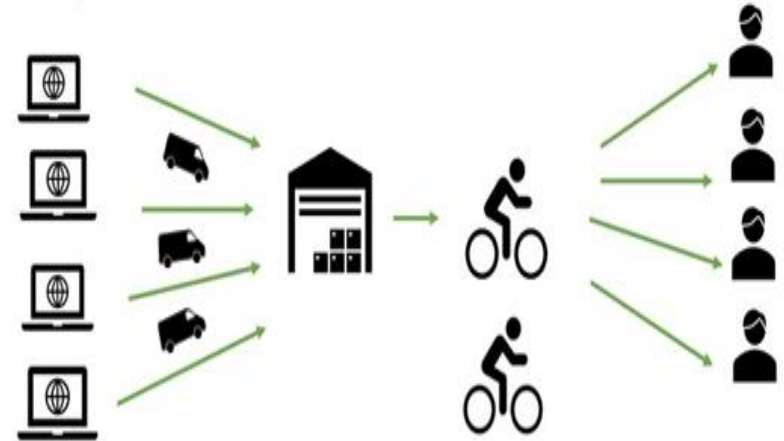
- Boosts vehicle fill rates & reduces driven kilometers through demand consolidation
- Tries to align service levels with user preferences, policy goals, and operators' targets

Pilot Use Case: Mechelen

Nudging consumer behaviour towards sustainable delivery methods

Pilot's Objectives:

- 👉 Create awareness
- 👉 Focus on bundling
- 👉 Less vans, more cargo bikes targeting to:
 - More traffic safety and
 - Less CO2 emissions.

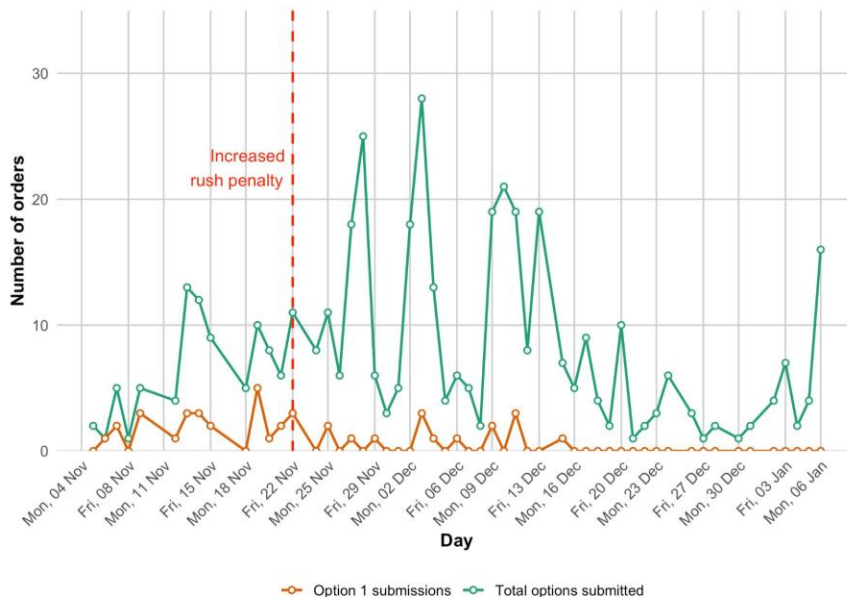


Mechelen Pilot: Key achievements

KPI Results

- 58 users, 497 parcels, 94 cargo bike trips
- Effective price nudging and sustainability nudging
- 47% Overall consolidation and 27% individual consolidation
- Effective VKT saved which enables the evaluation of environmental KPIs
- Positive end user survey results + continuous user feedback which enable the evaluation of societal and economic KPIs
- Potential improvement for 2nd demo round concluded

Impact of Price



What's next for GREEN-LOG LaaS Marketplace?

- Continue **evaluation of the LaaS Marketplace** under real-world pilot conditions
- Explore **real-time integration** with Local Logistics Service Providers' systems via APIs for enhanced monitoring and data exchange
- **Integrate functionalities** developed in sister Horizon projects (e.g., Smart Contracting from URBAINÉ)
- Assess the **scalability and transferability** of the current solution in additional pilot cities



Modetator
John Limaxis
Project Manager, Inlecom



Panelist 1
Jos Streng
Freight policy advisor,
City of Rotterdam



Panelist 2
Javier Romo García
Project Manager, CIDAUT



Panelist 3
Sebastien Horemans
CEO, PICK&SMILE



Panelist 4
Steve Corens,
Project Manager, VIL Flanders
Innovation Cluster for Logistics



URBAN LOGISTICS INNOVATION DAY & FINAL EVENT

Plenary Session 1: Physical Internet for low-emission last-mile logistics



Thursday 6 November

9:45 – 11:00, BARCELONA,
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the European Union





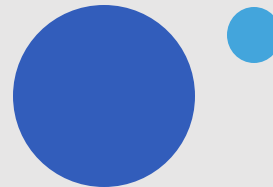
Breakout Sessions I - Towards Sustainable Urban Logistics: Pilot insights and planning methodologies

Room A (Plenary room)

Data and Digital Tools for More Efficient Urban Logistics

Room B (Multipurpose room)

Tools Demonstration for Sustainable Urban Logistics Plans



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782

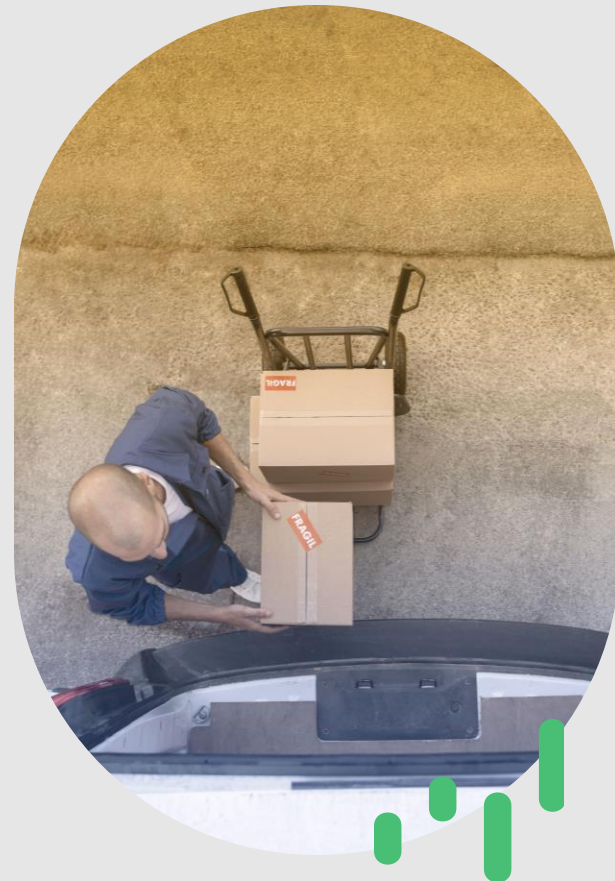


Breakout Session 1

Towards Sustainable Urban Logistics: Pilot insights and planning methodologies (Room A)



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Speakers



Fabio Fumagalli
GEL Proximity



Panos Protopapas
INLECOM



Philippe Rapin
Urban Radar



Yingli Wang
Cardiff University



Yangying Li
ALICE



Leveraging URBANE to Power DISCO Data Space Solutions

Panos Protopapas
Research Scientist (INLECOM)

URBANE Final Event – 6 November 2025

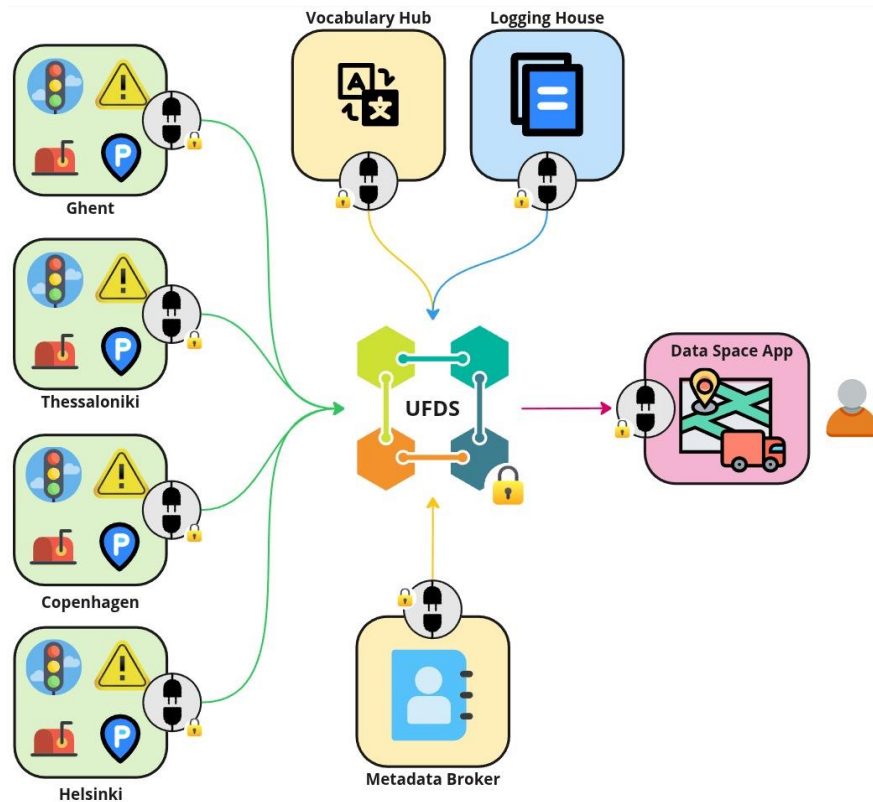


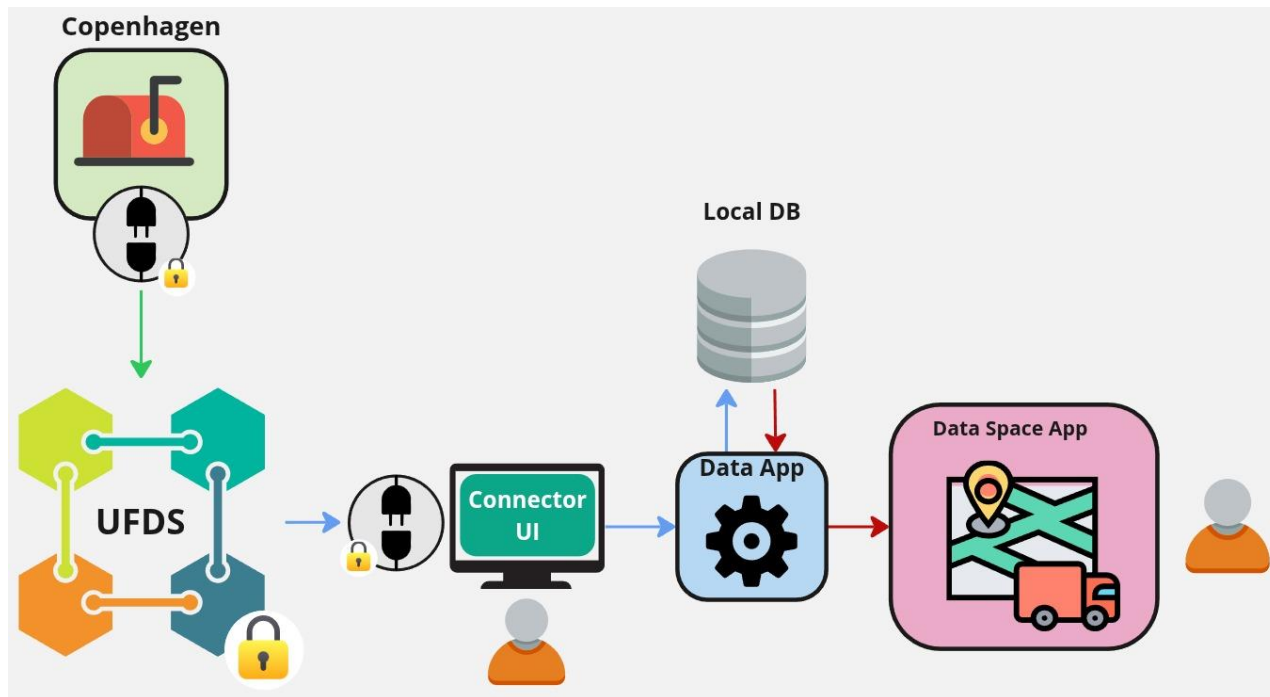
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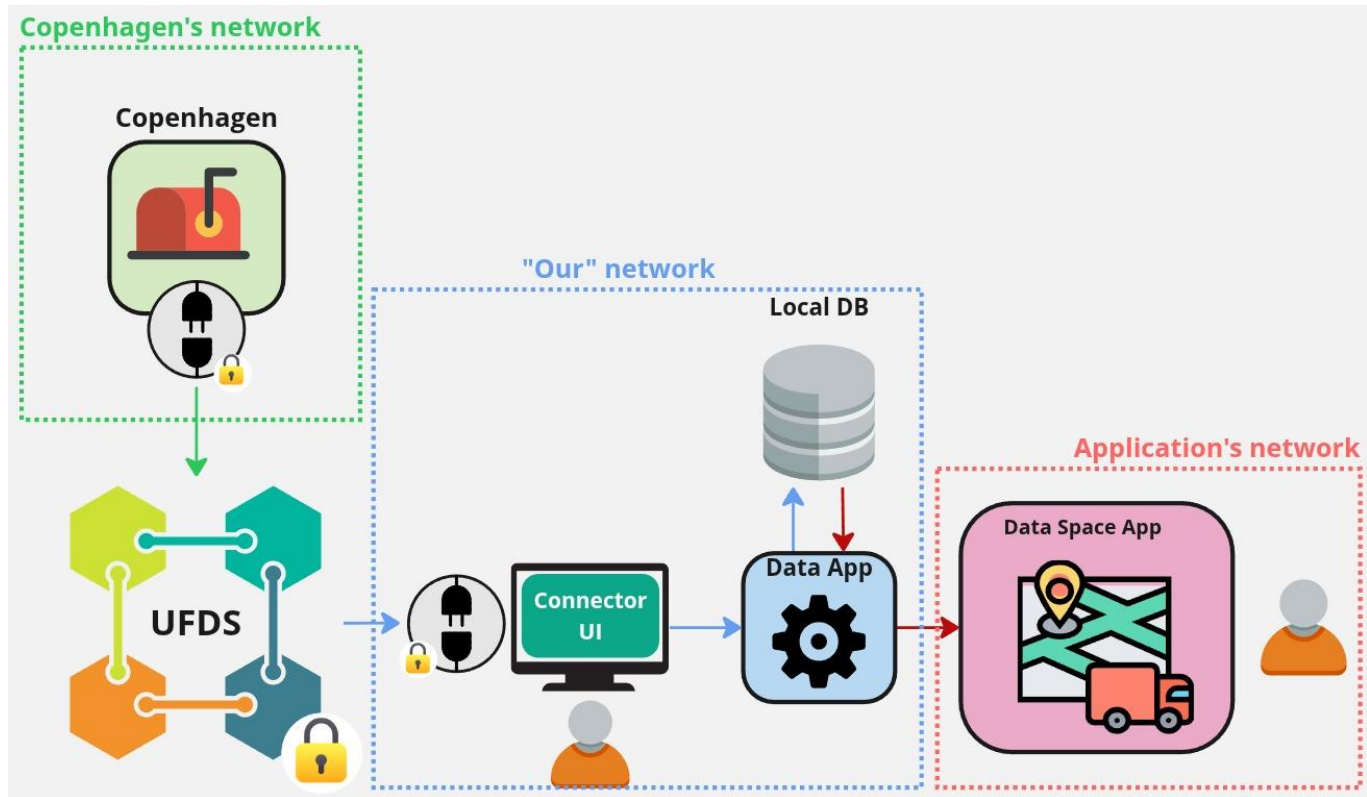
1. DISCO – URBANE Integration
2. URBANE backed DISCO Applications
3. Demo





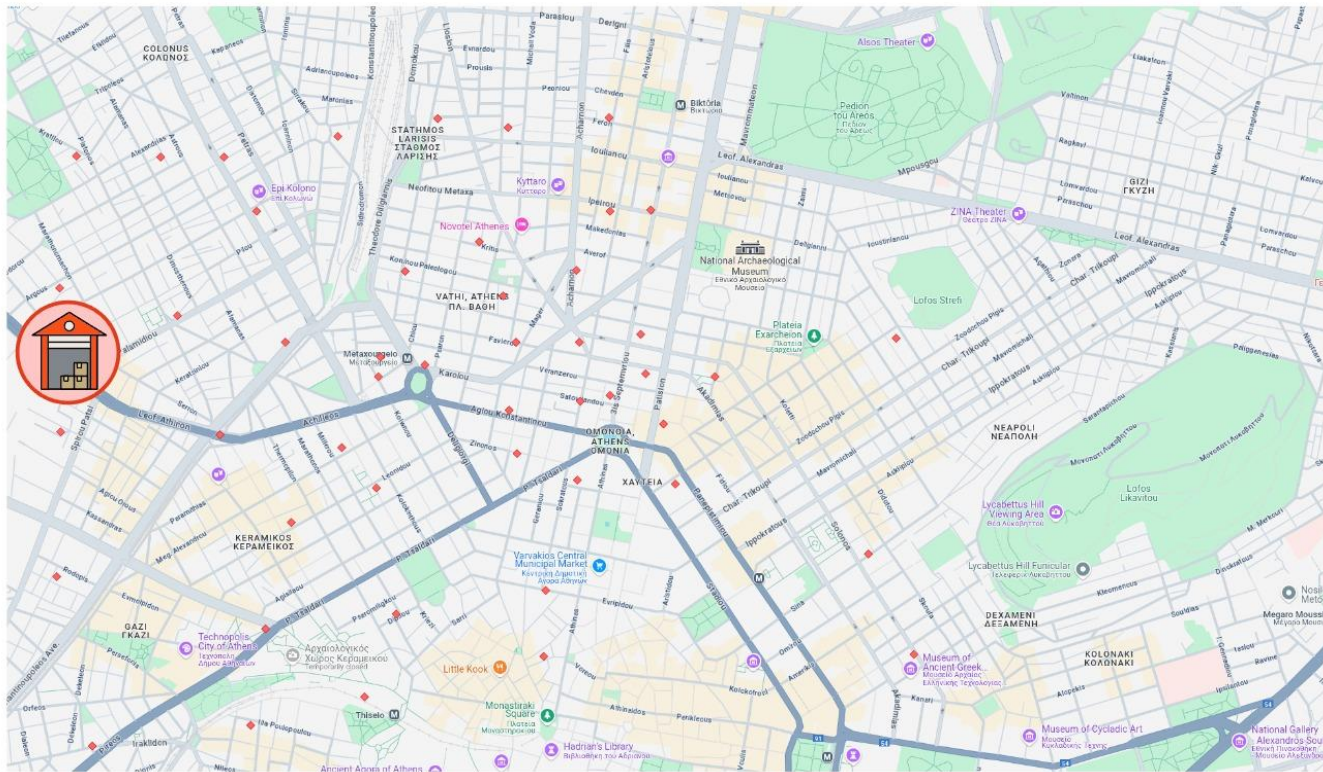


DISCO-URBANE Integration



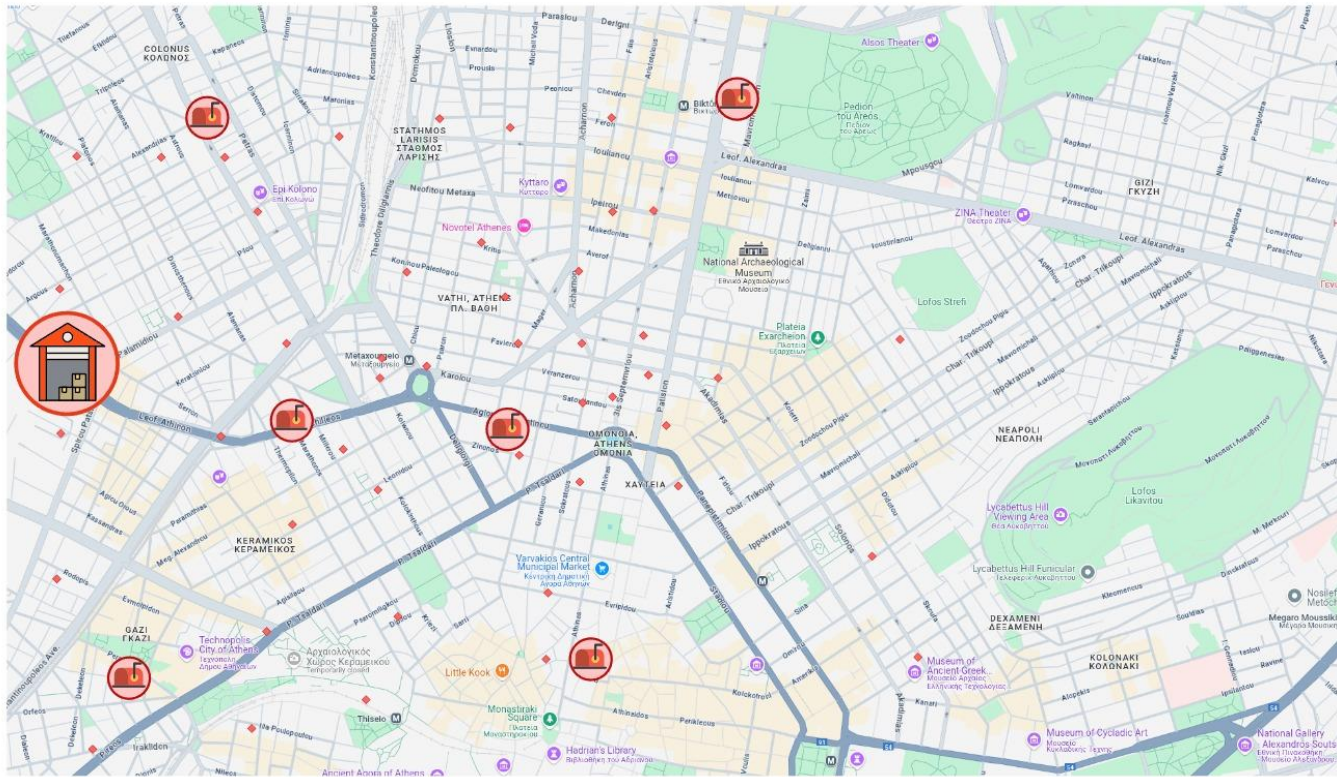


URBANE backed DISCO Apps





URBANE backed DISCO Apps





Demo





Thank you!





Final event

6 November 2025

Barcelona

The Last-Mile Software Orchestrator

Fabio Fumagalli

Head of Information Technology



Urban Logistics today

Urban logistics is fragmented.

Every carrier runs its own network and software stack. That means duplicated infrastructure, empty trips, more congestion and emissions.

**The challenge isn't moving more vans:
it's connecting what's already moving.**

Orchestration is the missing layer.





URBANE vision **and the Role of GEL Proximity**

URBANE
embraces the
Physical
Internet



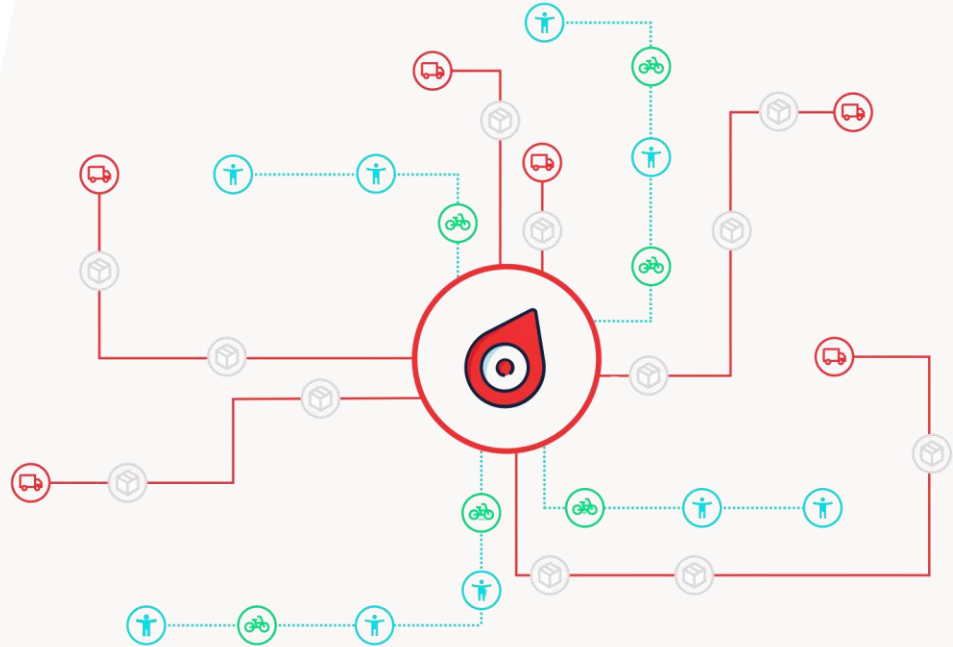
GEL Proximity
turns that vision
into reality

That's what collaboration looks like in practice.



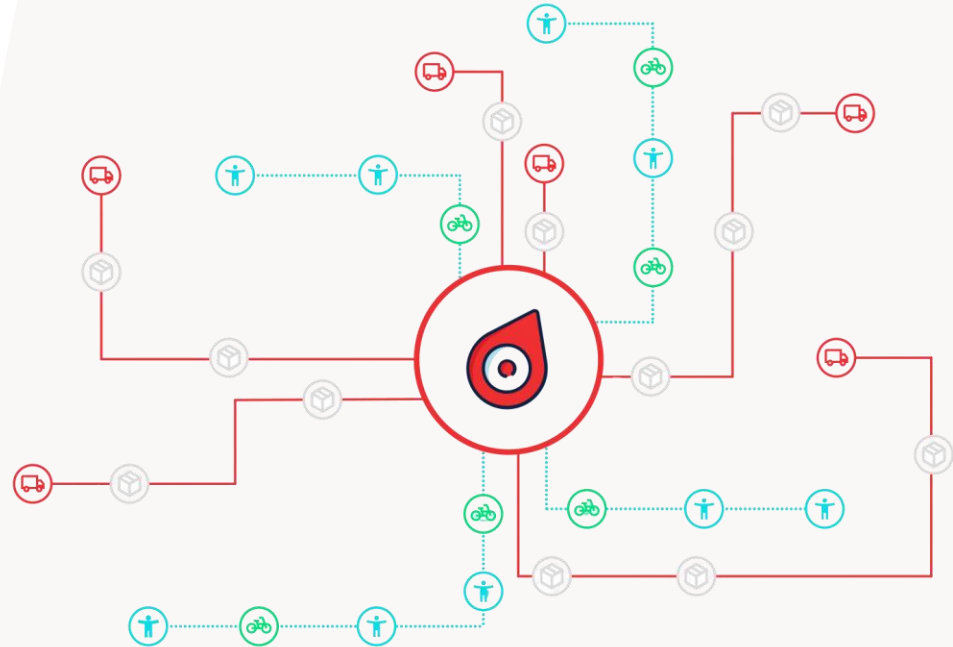
What **Physical internet** means

The "Physical Internet" is a concept that aims to create a universal, open, and collaborative logistics network by applying the principles of the digital internet to the physical movement of goods. It seeks to improve efficiency, sustainability, and transparency in supply chains by standardizing containers, encouraging shared resources, and using smart technologies for optimized routing and asset management.



The role of **Blockchain**

The GEL Proximity Orchestrator leverages blockchain technology to ensure data transparency, traceability, and integrity across proximity logistics operations. Each transaction within the delivery and pickup network—such as parcel handovers, confirmations, and status updates—is securely recorded on a distributed ledger, creating an immutable audit trail. This approach enhances trust among carriers, retailers, and pickup point operators, while simplifying compliance and verification processes. By integrating blockchain, GEL Proximity guarantees tamper-proof data sharing and fosters a verifiable ecosystem of logistics partners.

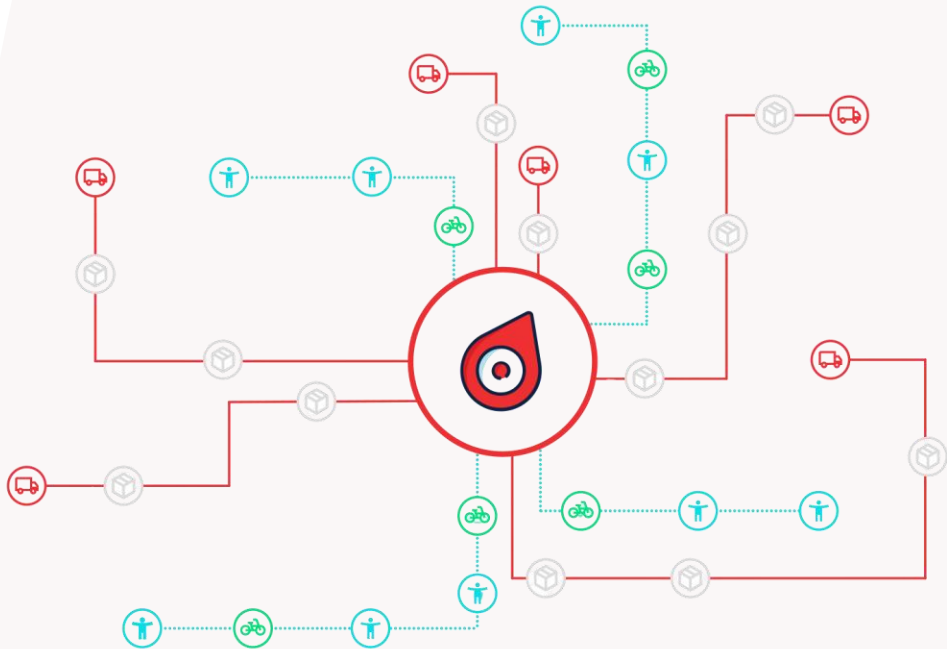


What **Orchestration** means

An orchestrator is like a conductor: synchronizing different instruments so they play one melody.

In logistics, that means aligning data flows and parcel movements across carriers, pickup points, and citizens.

The result:
seamless, efficient, and
data-driven deliveries.



Agnostic Lockers

This orchestration makes agnostic lockers possible.

The locker provider installs the hardware, and GEL Orchestrator enables every carrier, every last-mile to use it. We also allow direct pickup by the final customer.

**It's a true open-access model:
lockers become shared urban
infrastructure instead of private
assets.**



The image features a central white rectangular card with rounded corners, displaying the text 'API' in a bold, blue, sans-serif font. This card is set against a dark blue background filled with glowing, light blue circuit lines and nodes, creating a high-tech, digital atmosphere. The card is positioned at the top center of the frame, with a white curved shape below it that contains the main text of the slide.

API

Architecture Snapshot

Our platform unifies multiple APIs under one orchestration engine.

It harmonizes data formats, manages authentication, and applies rules for emissions targets or delivery windows.

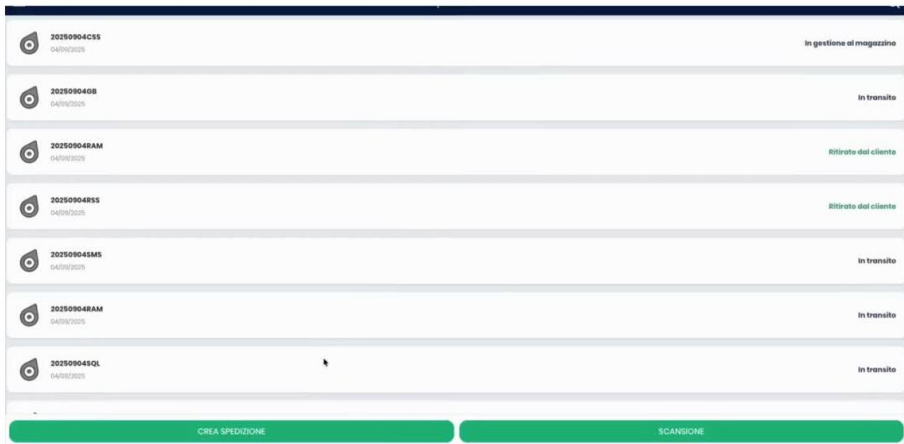
**It's modular, interoperable, and ready to integrate
with URBANE's Digital Twin and GreenLog tools.**

Data & Digital Tools Synergy

The orchestrator is deeply connected to URBANE's data ecosystem.

Locker occupancy feeds into the Decision Support System; analytics from the DSS refine our routing algorithms.

It's a genuine two-way exchange of information, turning data into a public-private asset rather than a silo.



Benefits & Impact

This model cuts congestion and emissions, improves road safety, and encourages the use of cargo bikes.

It shows that collaboration and competitiveness can coexist.

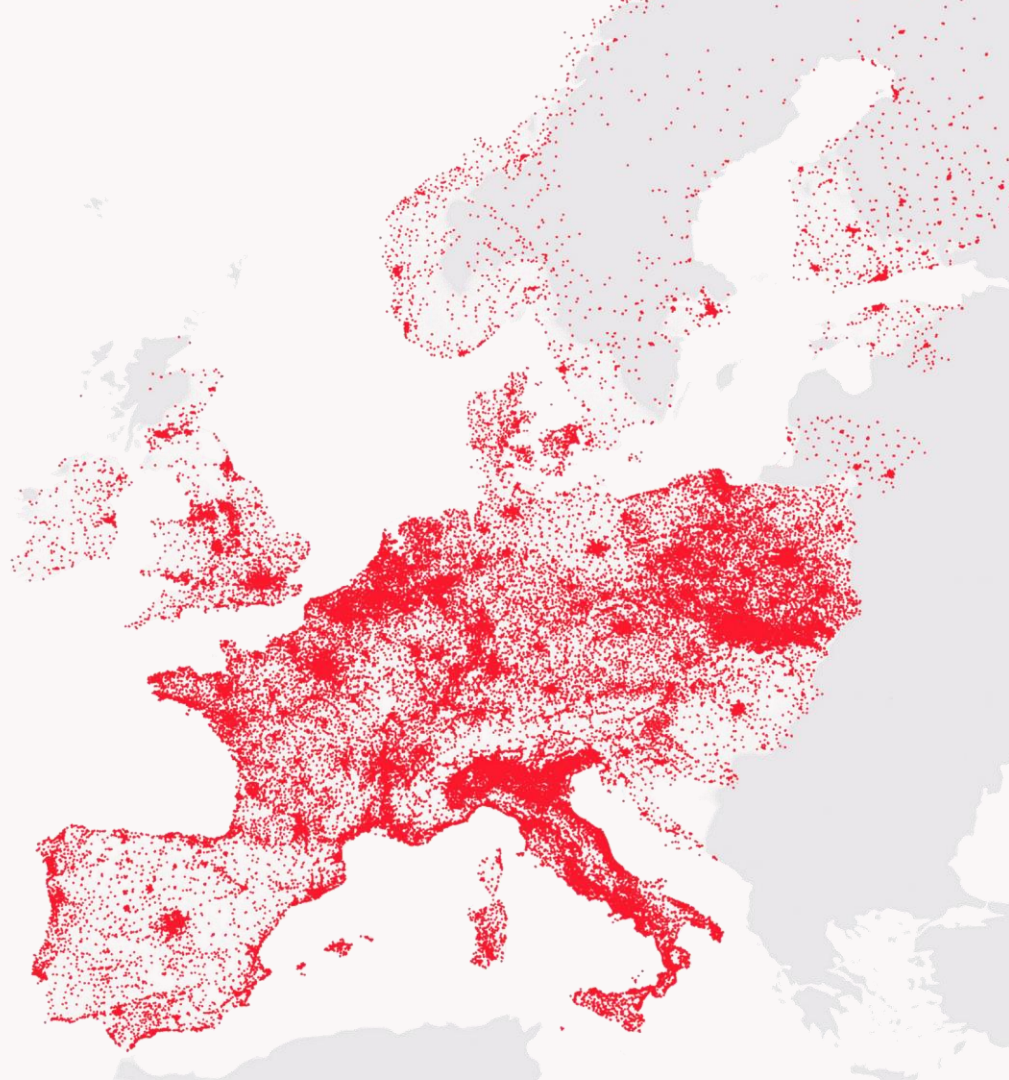
That's why Europe now recognizes GEL Proximity as a forward-thinking enabler of the Physical Internet.



Scalability & Replication

The orchestrator can and will scale across Europe.

Each city keeps its local systems, but the orchestration logic remains consistent:
that's how we build an interoperable European network.



Future Roadmap

Our roadmap includes:

AI-driven allocation
that predicts the best pickup
point before dispatch



Full GreenLog integration
for city-level
visibility



Ongoing contributions
to European
data-sharing standards





The future of the last mile isn't about owning more assets,
it's about connecting what already exists.

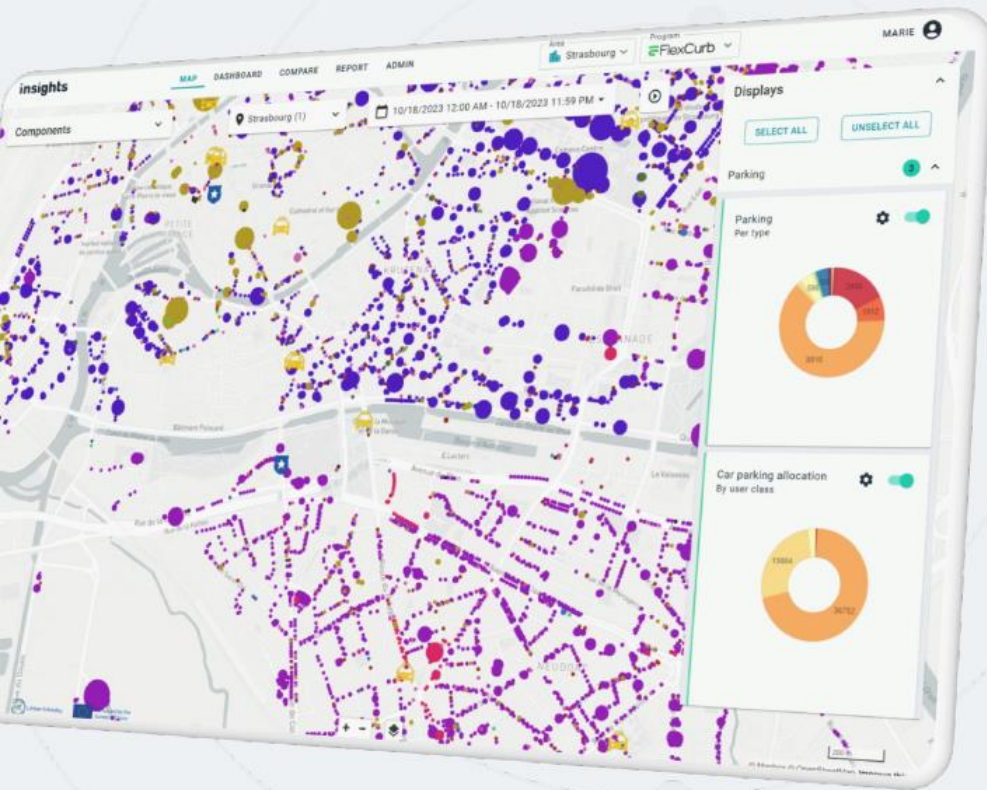
**The GEL Orchestrator is the bridge
that makes that possible.**





Leader in Out Of Home Solutions

 gelproximity.com



**Digital Platform for Public Authorities:
Where to Locate Your Micro-Hubs**

*URBANE – Technical Workshop on Data and Digital Tools in
Urban Logistics*

Philippe RAPIN | CEO, Urban Radar

THE BIG QUESTION



Urban Radar | Geo Data Intelligence Platform for Public Authorities

How can a city ensure that last-mile deliveries are fast, efficient, and sustainable without adding more traffic and emissions?



THE URBAN LOGISTICS CHALLENGE



Cities want to act but they often can't see their logistics patterns clearly.

- Rapid e-commerce growth and delivery volumes
- Rising congestion and emissions
- Cities seeking smarter, cleaner logistics
- **Micro-hubs** as enablers for sustainable last-mile delivery.



WHY DATA & DIGITAL TOOLS MATTER



Data reveals what intuition can't.

- Transform fragmented logistics data into actionable insights
- Support evidence-based decisions for city planning
- Enable coordination with private logistics operators



URBAN RADAR IN A NUTSHELL



- European start-up specializing in **urban logistics intelligence**
- **Geo Data Intelligence Platform** designed for public authorities
- Integrates **mobility, freight, and land-use** data
- Provides **spatial insights** for urban planning and decision-making



USE CASE 1: Loading Zone Master Plan

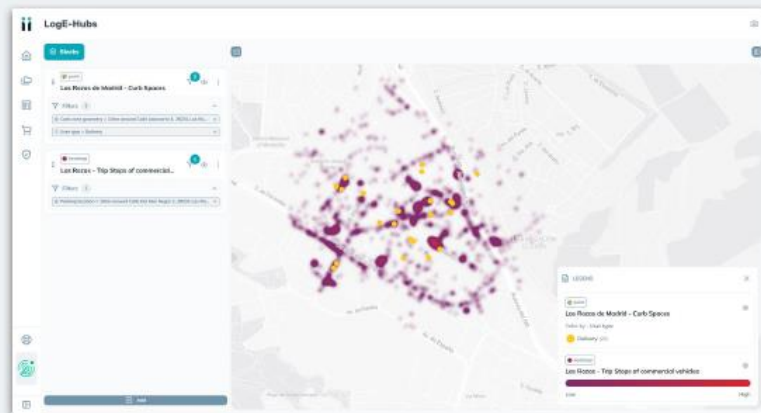
Goal: Compare existing loading zones with actual commercial vehicle stops

Data:

- Curbside zones / Loading zones
- Commercial vehicles stops ≥ 10 min

Outcome:

- Visualize where loading zones work vs. where trucks double-park
- Reallocate curb space based on real demand



USE CASE 2: Last-Mile Logistics Hub Positioning



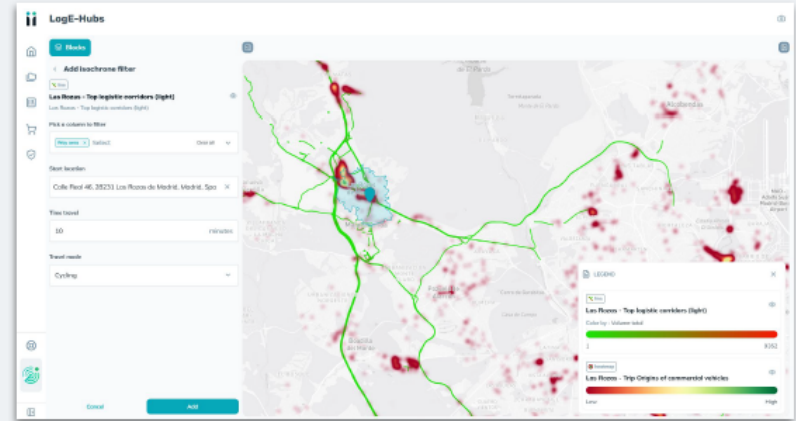
Goal: Identify optimal locations for cargo-bike micro-hubs

Data:

- Origins/Destinations of LCVs
- Logistics corridors (main road infrastructures to access the territory)
- Road congestion and vehicle speed
- Isochrone (10 min cycling) from the city center

Outcome:

- Understand where LCVs come from and which routes they use
- Pinpoint ideal hub sites within cycling distance of city center



USE CASE 3: New Locker Implantation

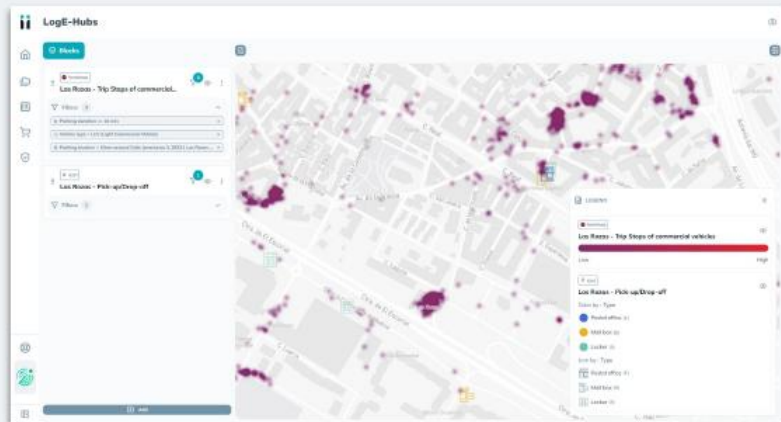
Goal: Identify new locations for parcel lockers

Data:

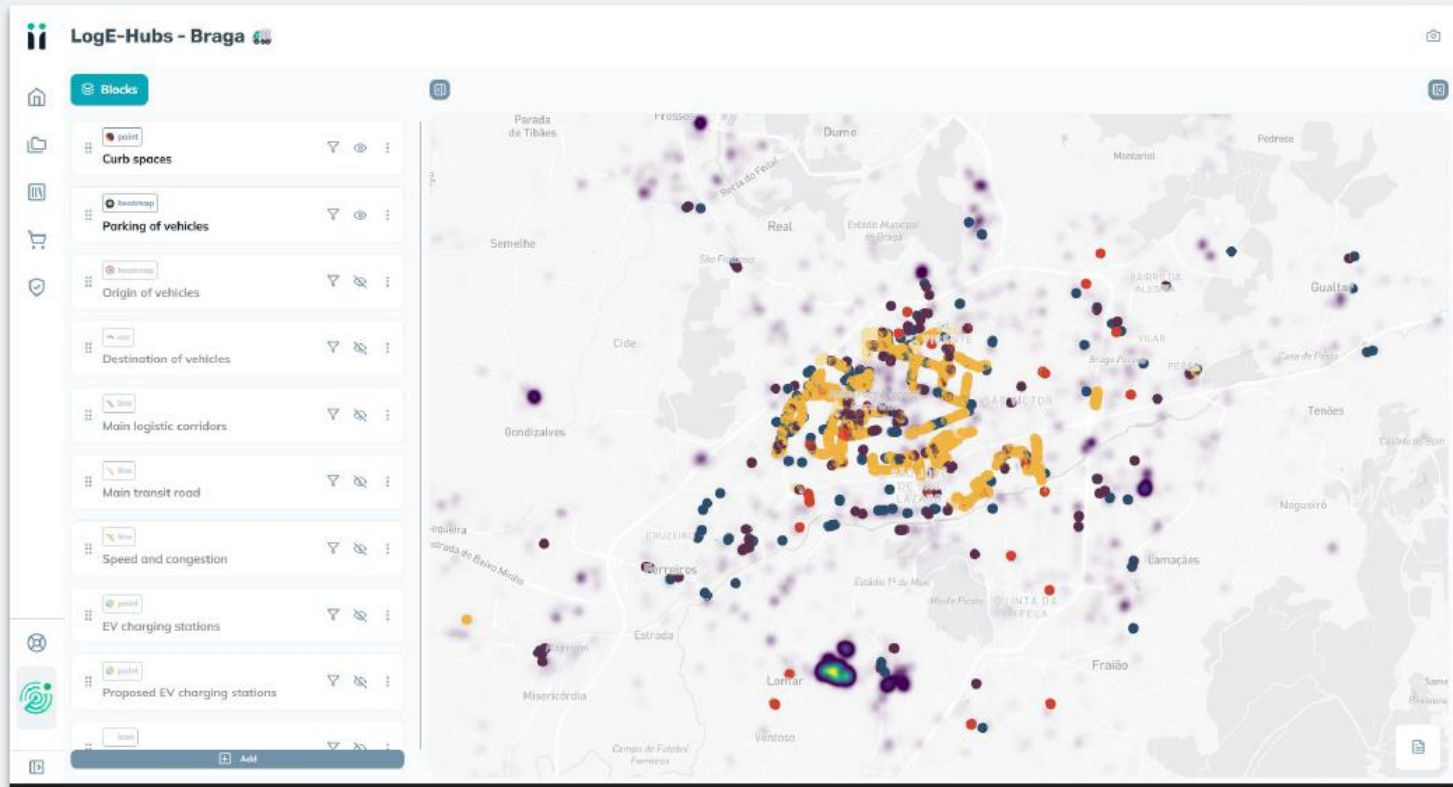
- Pick-up/Drop-off location
- Concentration of LCVs stops ≤ 10 min

Outcome:

- Map dense short-stop zones (likely parcel deliveries)
- Spot gaps in existing locker network



EXAMPLE BRAGA



THE FUTURE : PREDICTIVE PLANNING



From reacting to predicting.

So far, everything I've shown is descriptive it tells you what's happening today.

The next step is **predictive planning**: anticipating how delivery demand will evolve tomorrow.

With AI and scenario modeling, cities will soon be able to simulate how new policies or infrastructure for example, a new micro-hub will affect delivery flows, emissions, or curb demand.

That's where we're heading: from reacting to problems to **anticipating and preventing** them.



GEO DATA INTELLIGENCE PLATFORM OVERVIEW



Three core capabilities:

1. **Data aggregation** from multiple sources
2. **Analytics & visualization** dashboards
3. Public/Private **Data exchange**
4. **Decision-support** for micro-hub and logistics planning



KEY LESSONS & CHALLENGES

Key Lessons

- **Data must serve decisions, not the other way around**
- **Collaboration is essential** : cities + operators = better outcomes
- **Visual clarity builds consensus**
- **Small pilots can have big impact** : start local, scale citywide

Challenges Ahead

- **Data fragmentation & interoperability** across systems
- **Trust & governance** for public-private data sharing
- **Scaling across Europe** while respecting local contexts
- **From analysis to action** – enabling faster implementation

CLOSING THOUGHT



Cities are not just delivery points they are living systems.

To help them breathe, move, and grow sustainably, we need **data that brings clarity, not complexity.**

At **Urban Radar**, we believe every smart, data-driven decision like choosing where to locate a micro-hub, brings us one step closer to **cities that work better for people, goods, and the planet.**





Philippe RAPIN - CEO

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urbanradar.io

UGAP

Enabling Circularity Through Digital Product Passports: Pathways to Supply Chain Adoption

Prof. Yingli Wang
Cardiff Business School
November 6, 2025

(email: WangY14@cardiff.ac.uk)



Agenda

What is Digital Product Passport (DPP)?

Why should we bother?

Research findings



What is a digital product passport (DPP)?

DPP Definition

- A Digital Product Passport (DPP) is a **structured collection of product related data** with pre- defined scope and agreed data ownership and access rights conveyed through a **unique identifier** and that is accessible via **electronic means** through a **data carrier**. The intended **scope** of the DPP is information related to sustainability, circularity, value retention for re- use, remanufacturing, and recycling.



EV BATTERY

Circularise Battery Passport

Battery ID: 0xe2...DB05

200 kg

Mass Balance

ACCESS VIA SMART QUESTIONING

Required information

Battery type

Durability

Battery model

Performance

Additional information

Product Name

GHG Emissions

Manufacturing Site

Declaration of conformity

Recycled content

Hazardous substances

End of life collection information

Certifications

Battery health

Supply chain due diligence policy

Chain of custody

09/07/2022, 10:00

Battery repair

06/10/2021, 08:10

[Car] sold to consumer


20/09/2021, 15:26

Battery build into [car]

08/09/2021, 14:55

Battery sold to [automotive OEM]

Source: <https://www.circularise.com/blogs/digital-product-passports-the-future-of-bioplastics>



Why should we
bother?



"blood diamonds"



EV battery



Nike Space Hippi

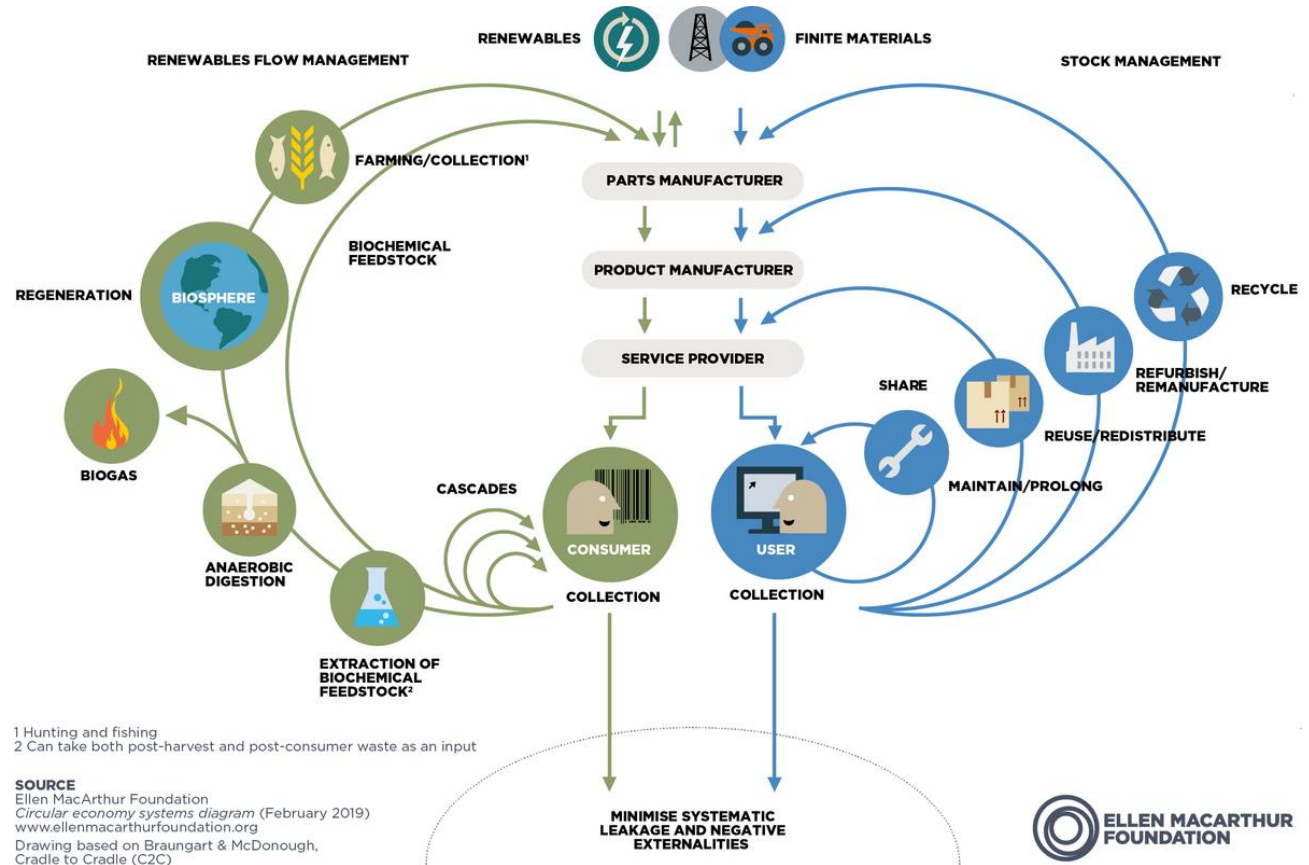


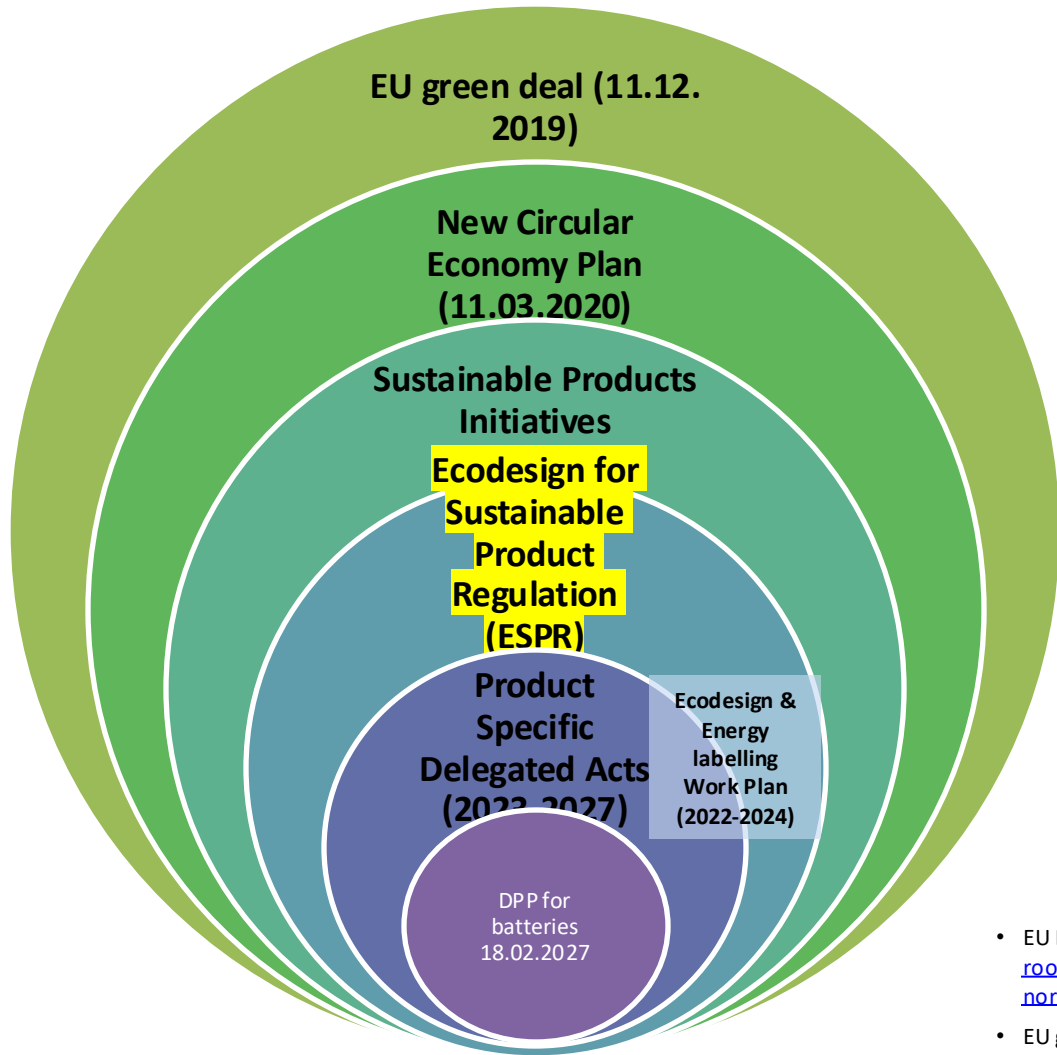
Buildings as bank of materials

Supply Chain Opaqueness

10Rs

- R0 Refuse
- R1 Rethink
- R2 Reduce
- R3 Reuse
- R4 Repair
- R5 Refurbish
- R6 Remanufacture
- R7 Repurpose
- R8 Recycle
- R9 Recover





Context:

On 30 March 2022, the Commission put forward a [proposal](#) for a regulation to establish a general framework for setting ecodesign requirements for sustainable products and to repeal current rules (Ecodesign Directive) which focus on energy-related products only. The revised rules, part of a circular economy package, would **apply to almost all products on the internal market** (except food, feed, medicinal products, living organisms, products of human origin, products solely for defence/national security...).

On July 18 2024, [ESPR](#) entered into force.

- EU ESPR <https://www.europarl.europa.eu/news/da/press-room/20231204IPR15634/deal-on-new-eu-rules-to-make-sustainable-products-the-norm> & <https://ec.europa.eu/newsroom/growth/items/769584/>
- EU green deal: <https://www.consilium.europa.eu/en/policies/green-deal/#initiatives>

Battery passport timeline

Initially proposed in 2020, the EU Battery Regulation entered into force in August 2023 with the battery passport becoming mandatory from February 2027 onwards

Timeline of the EU Battery Regulation





DPP in practice

Early pilots in construction, fashion and critical minerals



Structure

Landscaping and paving



Pavers, kerbs and setts



Flagstones



Structural timber



Structural steel



Bricks



Hangars, greenhouses and barns

Shell



Insulation



Natural stone elements



There is limited traceability of buildings and construction products, which inhibits reuse and recycling possibilities.

Woodwork



Windows



Doors



Staircases



Architectural antiques



Fireplaces

DPP ecosystem

DPPs function as a ‘*golden thread*’, weaving together multiple stakeholders and processes to close the circularity loop.

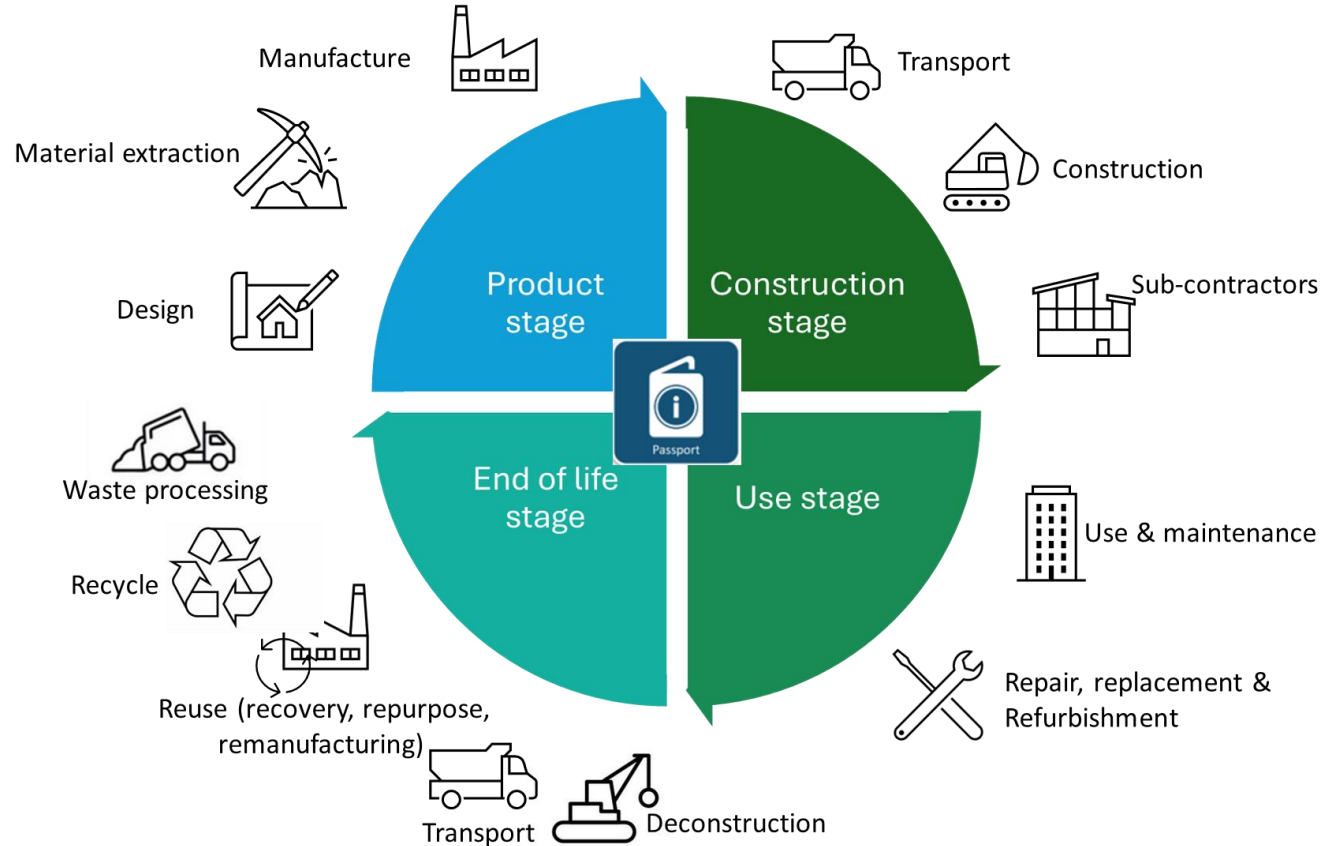
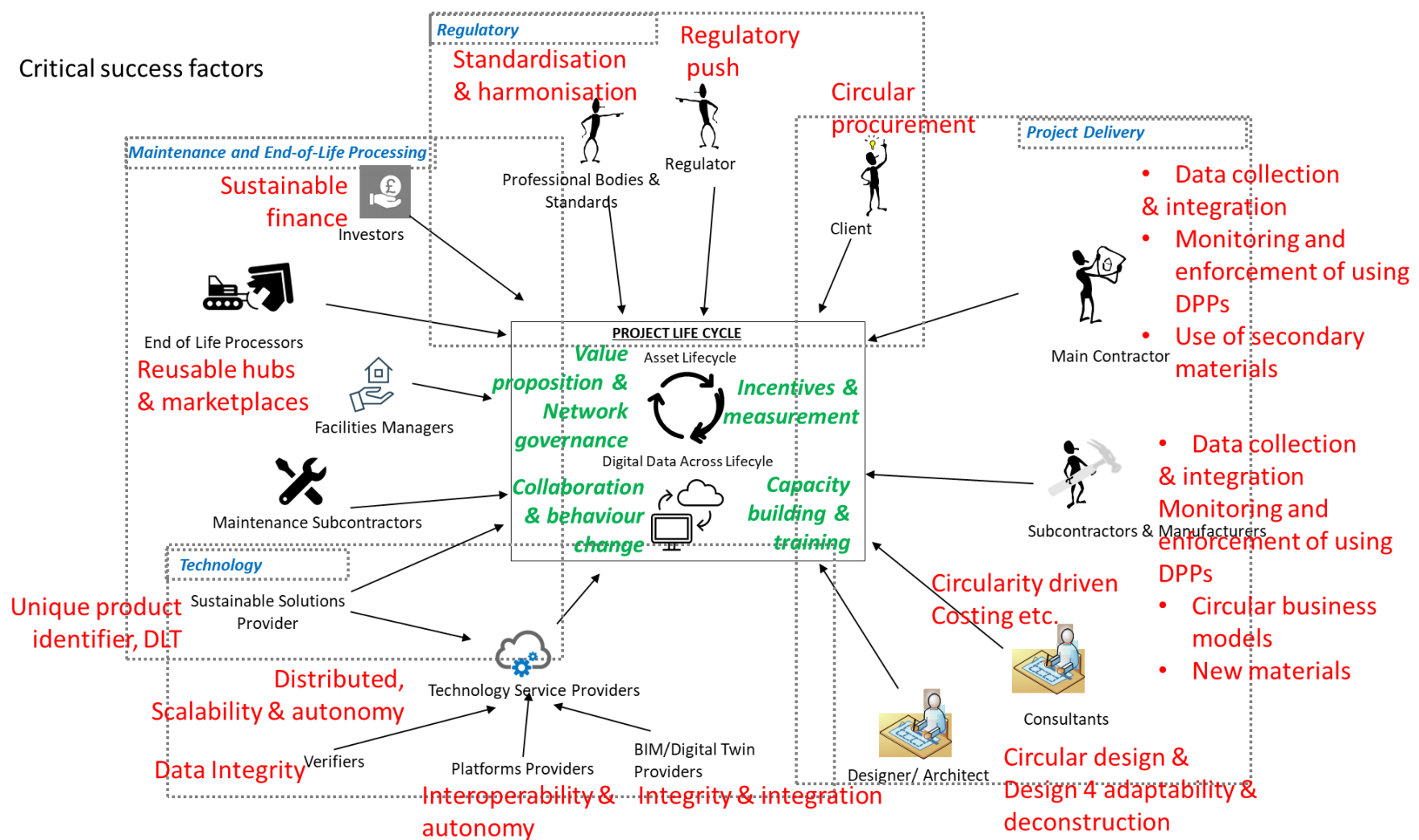
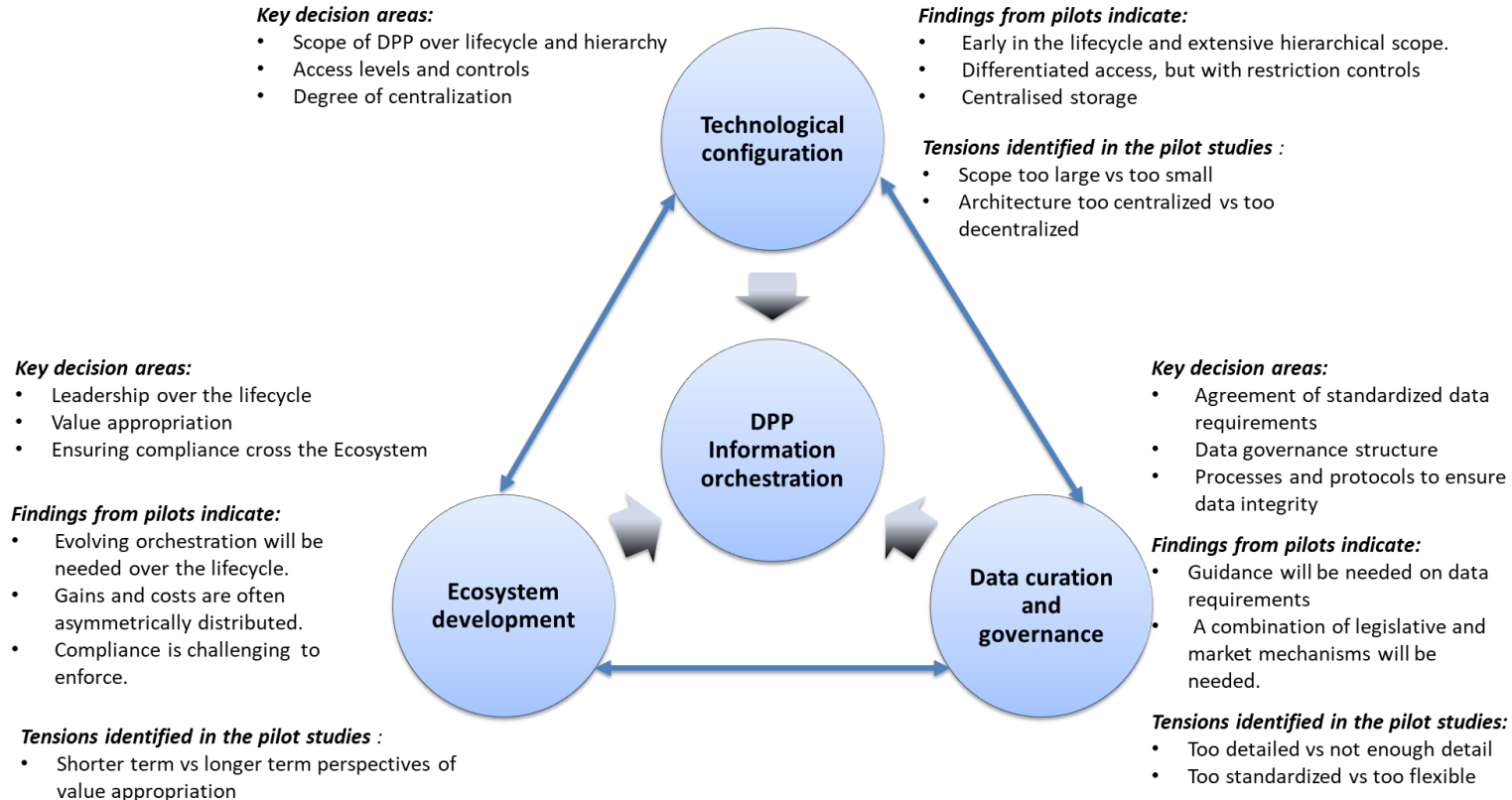


Figure: DPP connects different ecosystem actors along a product/material life cycle in construction (source: authors).

Critical success factors



An information orchestration approach



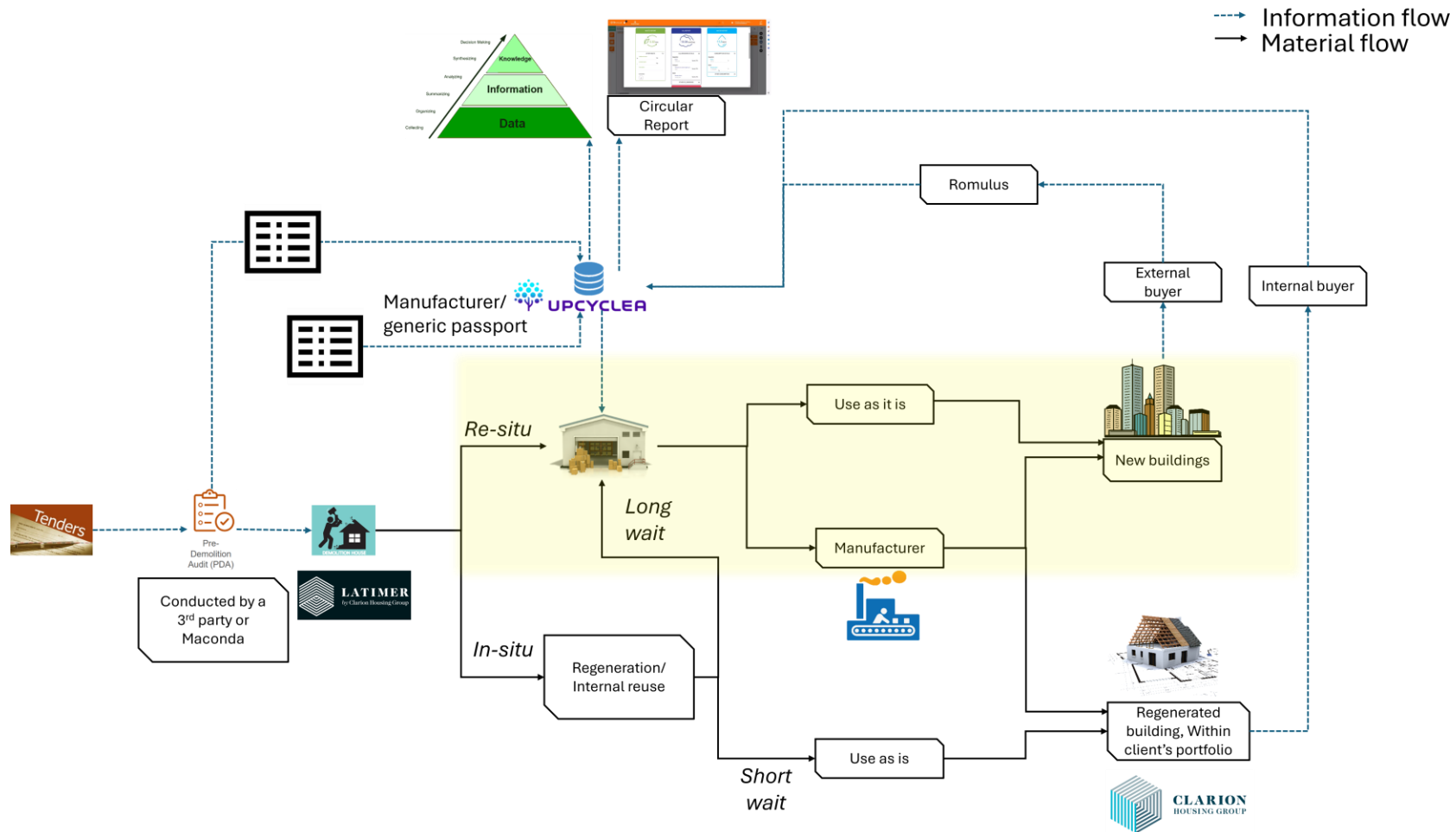
DPP building blocks

	Topics	Key questions
Scope	Life cycle stage	At what stages should a DPP be initiated and what is the scope of coverage?
	Application level	What level should DPPs be applied
Technology configuration	Data capturing	In what ways, are data captured?
	Data storage	How and where data should be stored?
	Data carrier	What data carrier and link up mechanism should be used?
	Data access/security	How should access to the data be allowed and managed?
Data curation and governance	Data requirement	What data will be included in the DPP at what degree of standardisation?
	Data Governance	Who should provide, own, update and verify DPP related data? Who monitors and ensures compliance to the rules?
Ecosystem Development	Ecosystem orchestrator	Who takes the lead to create DPPs?
	Ecosystem actors	What are the main stakeholders involved? Who contributes what to joint value creation, and who gets what from the joint value created.
		How would you ensure compliance to rules (incentives, monitoring, sanctions and conflict resolution)?
Capture Learnings	Main outcomes	What are the main outcomes and key learnings from the pilot?
	Post-pilot	How will you scale up the DPP adoption after the completion of the

Realising the value of DPP via **Secondary material marketplace** & **urban mining**

Romulus





STREETBOX CASE STUDY

- Streetbox are a food surplus CIC preventing excess food from being wasted, supplying local food banks and feeding the local community.
- Streetbox are building a café & kitchen for surplus food using only reused materials to serve the hackney community.
- Introduced via a ROMULUS member → contacted ROMULUS community manager (Maconda).



Conclusion

- Current development of DPPs is **heterogeneous, immature** and at different scale and maturity.
- DPP could be a catalyst to drive long term circular practices but needs **a systematic approach** for its creation and orchestration
- **Information orchestration** provides a useful framework for DPP further adoption and diffusion in supply chain.
- DPP enables secondary marketplace but needs both digital and physical infrastructures in place including **logistics hubs**.

Thank you!

Prof. Yingli Wang
Cardiff Business School
November 6, 2025
(email: WangY14@cardiff.ac.uk)





URBANE Final Event – Tools For Sustainable Urban Logistic Plans (SULPs)

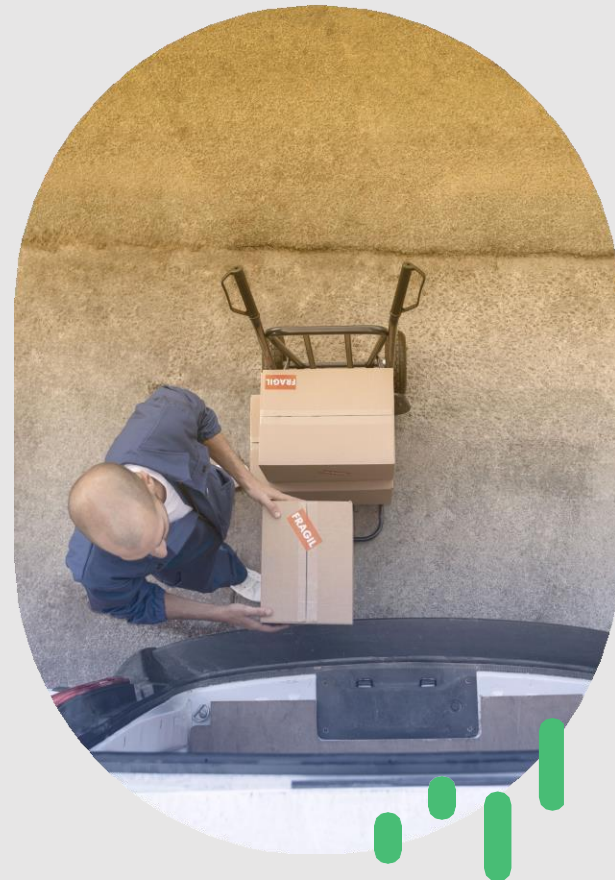
Dimos Touloumidis (CERTH)

Zisis Maleas (CERTH)

John Limaxis (INLE)



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782





Outline

1. Introduction to SULPs
2. Data Driven Impact Assessment Radar
3. URBANE Digital Twin - CitIQore



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



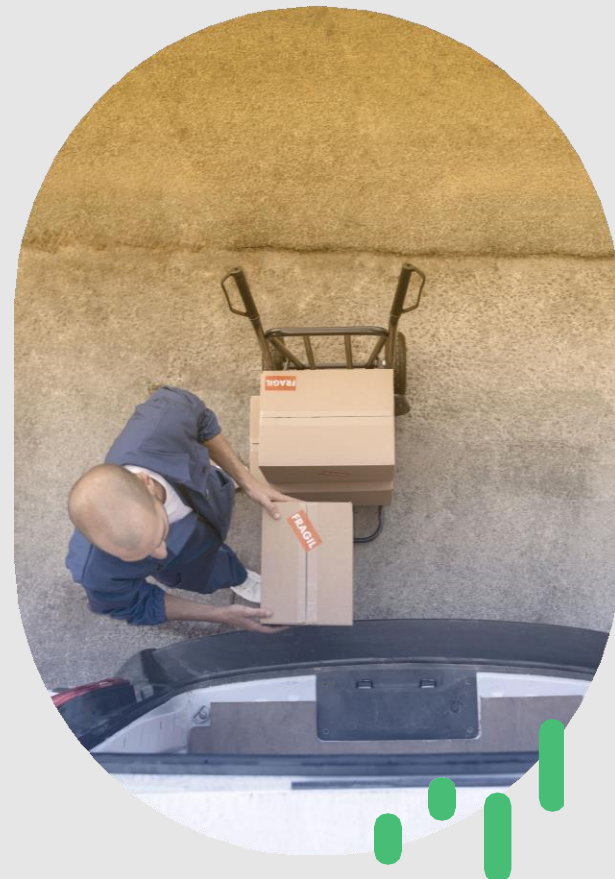
Introduction to SULPs

Presenter: Dimos Touloumidis

Company: CERTH/HIT



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



URBANE FINAL EVENT | BARCELONA

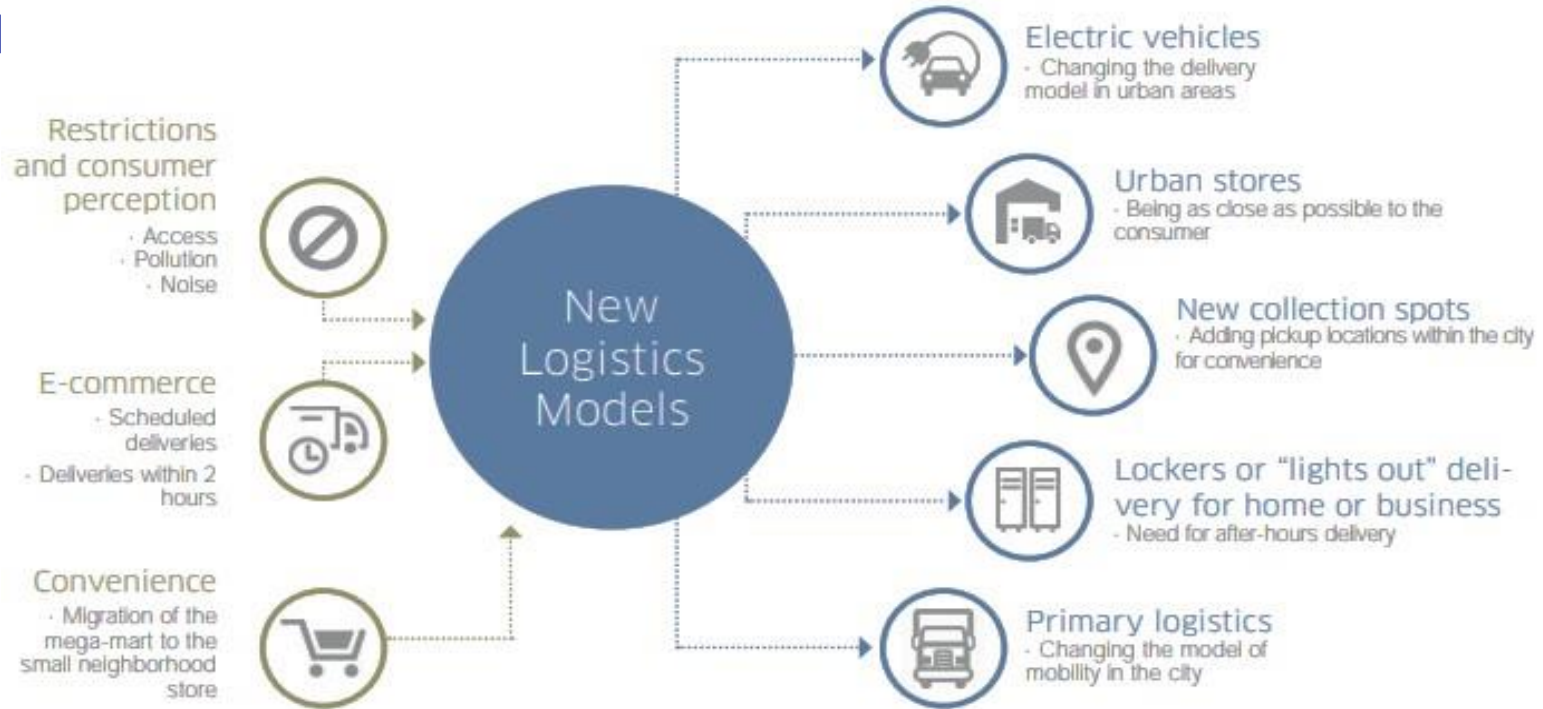
Nov 6th , 2025

Urban Logistics Tradeoff

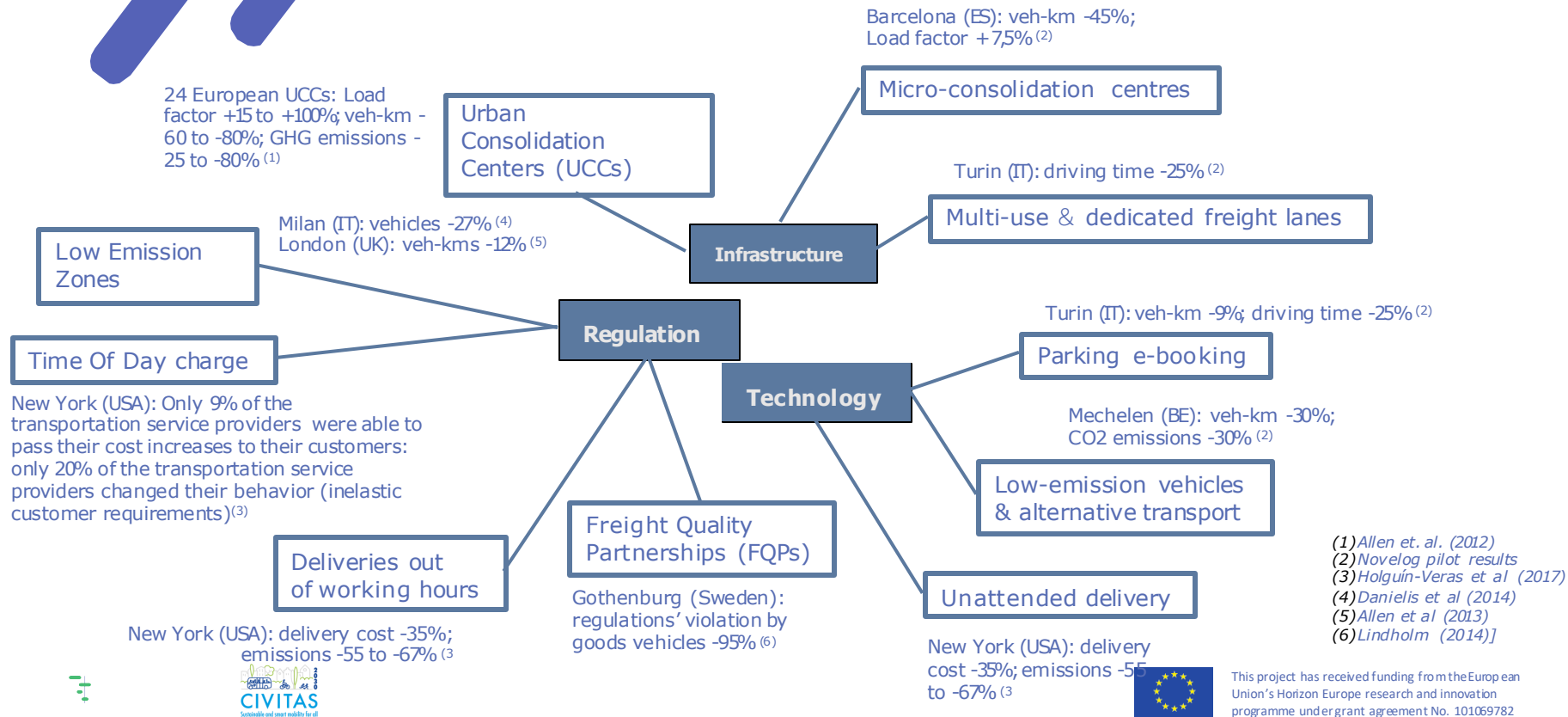
- E-commerce boom drives LSPs to maximize routing efficiency and delivery density
- Citizens demand reductions in emissions, noise, and urban freight traffic
- Municipalities must secure revenue and livability with sparse delivery data



Market trends



High Potential



Current situation

- Urban-logistics innovation is booming
- But it's fragmented and industry-led
- City planning is playing catch-up and innovations is still outside
- Results: inequitable coverage, unmanaged externalities (emissions, safety, congestion) and policy blind spots



Where we aim at?

- Logistics needs to get onto the political agenda
- Collaboration between stakeholders



Need for collaborative planning based on quantified aspects of the problem (cost, CO2 benefit, social impact, business impact, etc)



- **Phase 1:** Preparation & analysis
- **Phase 2:** Strategy development
- **Phase 3:** Measure planning
- **Phase 4:** Implementation & Monitoring

SULP Circle



Phase 1

Step 2

Define the development process and scope of the plan

A2.1_Definition of the area

A2.2_Linking up with other planning processes and organizations

A2.3_Involving a variety of relevant stakeholders

A2.4_ Draft a work plan



Step 1

Set up working structures

A1.1_Formation of a small team

A1.2_Multi-Stakeholder Platform (MSP)

A1.3_Identification and gathering of data and information



Step 3

Analyze the current UFT situation

A3.1_Identify information sources

A3.2_Analysis of the current UFT situation



Preparation and Analysis



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782

Phase 2

Step 4

Build and jointly assess scenarios

A4.1_Create scenarios

A4.2_Capitalization of those scenarios



Step 5

Develop vision and objectives with stakeholders

A5.1_Definition of concrete objectives

A5.2_Agree with stakeholders on objectives



Step 6

Set targets and indicators

A6.1_A set of achievable targets should be defined



Strategy development



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Phase 3

Step 7

**Create and assess measures with stakeholders
& Define integrated measure packages**

A7.1 Selecting measures or a package of measures

A7.2 Assessing and monitoring the implementation



Step 8

Agree actions and responsibilities

A8.1 Break down of the measures into actions

A8.2 Identify funding sources and assess financial

A8.3 Agree on the priorities, responsibilities and timeline

A8.4 Ensure wide political and public support



Step 9

Prepare for adoption and financing

A9.1 Creation of a sound financial plan

A9.2 Finalisation and assurance of the quality



Measure planning



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Phase 4

Step 11

Monitor, adapt and communicate

A11.1_Apply the selected monitoring tools

A11.2_Communicate the progress of the implemented actions.

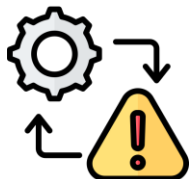


Step 10

Coordination and implementation of actions

A10.1_Appropriate risk management

A10.2_Procure the goods and services



Step 12

Review and learn lessons

A12.1_Lessons Learnt

A12.2_ Sharing your knowledge and experience

A12.3_ Consider new challenges and solutions



Implementation & monitoring



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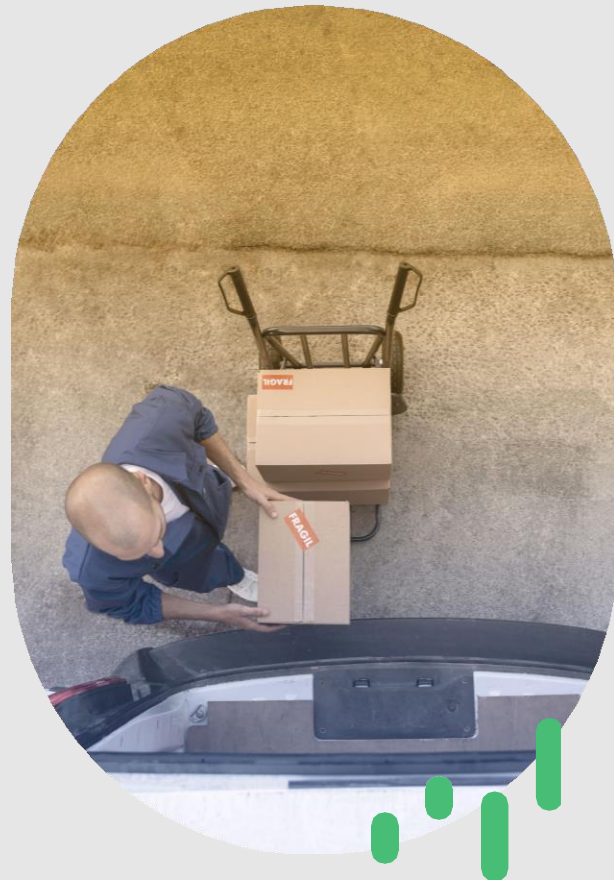


Data-driven Impact Assessment Radar

Presenter: Zisis Maleas
Company: CERTH/HIT



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



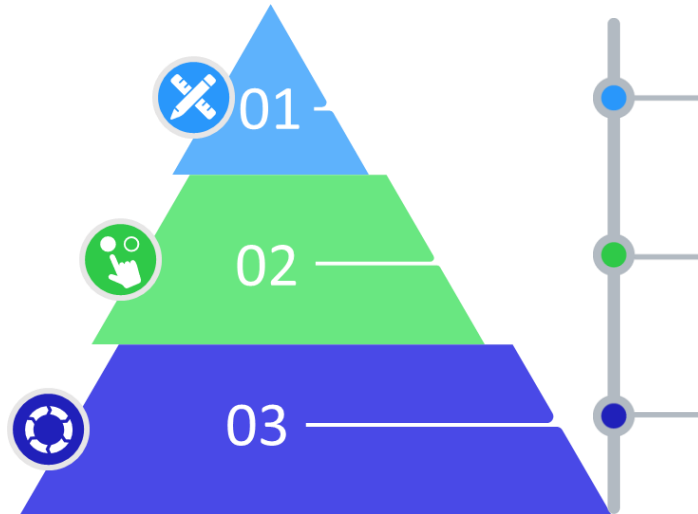
URBANE FINAL EVENT | BARCELONA

Nov 6th , 2025

Main Features

[1/4]

1. Holistic Data-Driven Impact Assessment Framework for innovative UL solutions adoption



1st Level – STRATEGIC – Guided planning for innovation

This level supports city authorities (planners and decision-makers) to shape innovative urban logistics ecosystem

2nd Level – TACTICAL – Arguments-driven network design

This level helps companies and city authorities to design infrastructure and service for innovative and/or PI-inspired urban logistics solutions

3rd Level – OPERATIONAL – Facts-driven assessment

This level supports companies and cities to measure and monitor the impact of (their) operations



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Main Features (2/4)

1st Level – STRATEGIC – Guided planning for innovation

3. Capitalization of ecosystems Innovation Readiness concept



SPROUT Innovation Readiness of city's Urban Mobility

Aims at identifying if the city is capable and ready in deploying or enabling the deployment of transport and logistics innovations.



URBANE Innovation Readiness of city's Urban Logistics

Aims at identifying if the city is capable and ready in deploying or enabling the deployment of urban logistics innovations.



DISCO Physical Internet (PI) Readiness for Urban Logistics

Aims at identifying if the city is capable and ready in deploying or enabling the deployment of urban logistics Physical Internet driven innovations.

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Definition of Innovative Urban Logistics Ecosystem



Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



The European Union



Main Features (3/4)

6. Urban Logistics Infra & Service Design tools available for use

2nd Level – TACTICAL – Arguments-driven network design

a) Optimal number of Lockers

Objective: Minimize urban logistics costs related to e-commerce through optimal locker placement.

Cost Categories:

- **Primary Costs:** Includes transportation, city depot, and handling expenses. Key variables are kilometers driven, delivery process duration, and parcels per vehicle route.
- **Secondary Costs:** Focuses on societal impacts like environmental effect, congestion, and emissions (CO₂ measured in kg).

Benefits of Parcel Lockers:

- Reduction in kilometers driven by vehicles by consolidating deliveries and improving customer access.



Locker Network Optimization

c) Shared use of lockers/Microhubs in Public space

Scenario: The city of Thessaloniki, based on demand, needs approximately 440 lockers with an average distance for each resident of 330 meters.

Goal: 50% reduction in CO₂.

Results with shared lockers:

- Reduction of the total number of lockers by ~32% and reduction of average distance to 150 meters.
- Small companies struggle to shift to green deliveries because they have a low usage rate of the lockers and high investment costs.



Scenario: Five (5) shared Urban Consolidation Centers (UCCs) in Thessaloniki.

Goal: 50% reduction in CO₂.

Results:

- 15% reduction in the company's operational costs.
- 30% reduction in total kilometers in the city.



Physical Internet Locker Network Optimization



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



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Main Features (3/4)

6. Urban Logistics Infra & Service Design tools available for use

Results: Operational & Externality Costs

OPERATIONAL COST

Total kilometers driven			Total vehicles			Total CO2			Total cost		
LSP1	LSP2	Total	LSP1	LSP2	Total	LSP1	LSP2	Total	LSP1	LSP2	Total
614 km/day	792 km/day	1406 km/day	32 vehicles	52 vehicles	84 vehicles	104 kg/day	135 kg/day	239 kg/day	3793 €/day	6145 €/day	9938 €/day

EXTERNALITY COST

Air pollution costs			Congestion costs			Climate change costs			Noise costs		
LSP1	LSP2	Total	LSP1	LSP2	Total	LSP1	LSP2	Total	LSP1	LSP2	Total
1627 €/day	2099 €/day	3726 €/day	74 €/day	95 €/day	169 €/day	1701 €/day	2194 €/day	3895 €/day	1044 €/day	1347 €/day	2390 €/day

Operational and Sustainability Costs and Analytics

b) Optimal number of Urban Consolidation Centers (UCC)

Objective: Minimize urban logistics costs related to e-commerce through optimal locker placement.

Operational Adjustments:

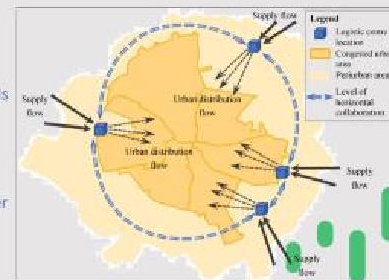
- Recognizes reduced direct handling expenses at UCCs.
- Considers increased transshipment durations due to goods consolidation.

Benefits of Parcel Lockers:

- Decreased congestion and air pollution.
- Lower CO2 emissions through optimized routing and fewer vehicle movements.

Model Implementation:

- Evaluates optimal operation scale for UCCs considering customer accessibility and stochastic demand.



Shared Micro Hubs in Public Spaces with Cargo Bikes



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



Co-Funded by
The European Union

Main Features (4/4)

8. Dashboard ready for Impact Assessment of Operational innovations in UL

Assessment Purpose: Focuses on addressing the questions: "How do I improve?" and "What if?" and tests various operational scenarios **based on real-world results** to identify the most effective approach and best practice for a city.

- Utilizes advanced results of the Digital Twin tools.
- Conducts impact assessments of different scenarios to optimize city-specific objectives, such as reducing CO2 emissions.

Key Performance Indicators (KPIs):

- Measurable results from more than 6 Last-Mile business concepts
- Calculates both general and city-specific KPIs.
- Aims to assess and enhance the liveability of the city through the **performance of urban logistics solutions**.



3rd Level – OPERATIONAL – Facts- driven assessment

Operational & Environmental KPIs of Last Mile Deliveries



THESSALONIKI

CO2 Emissions Reduction Measured in: g/parcel LN: -49.6% ALN: -61.7% UCC: -89.6%	Kilometers per Delivery Measured in: km/parcel LN: -52.3% ALN: -63.5% UCC: -82.0%	Deliveries per Trip Measured in: parcels/route LN: 13.5% ALN: 21.6% UCC: 43.2%	First-Attempt Deliveries Measured in: % LN: 3.7% ALN: 10.5% UCC: 16.1%
Freight Vehicles Measured in: units LN: -42.4% ALN: -60.3% UCC: -73.8%	Parcel Retention Time Measured in: minutes LN: -10.2% ALN: UCC:	Parcel Locker Fill Rate Measured in: % LN: 24.5% ALN: UCC:	

LN: Individual Locker Network where each company places lockers separately

ALN: Alliance Locker Network where all LSPs share the same network

UCC: Full collaborative model where all LSPs share route and lockers via UCC performed by all LSPs

Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



The European Union



Impact Assessment Radar Demo

<https://ia-radar.imet.gr/>



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782

URBANE
Impact Assessment Radar



[Connect with Digital Twin](#)



Impact Assessment Radar



Impact Assessment Radar | UR

ia-radar.imet.gr/locker-network-optimization

Waiting for the Thu...3.2.4.3.5. sklearn.ens...FacebookTransit Time, Distan...Listen to Country...RprogrammingsmtypepythonδηλωματικήGooglemit coursesAsus A56CM πποϊό...Arena-pprojectAll Bookmarks

Number of companies that will be involved in the city logistics operations

1companies

Step 2: Input values

Area of interest

The area of interest in square kilometers

20km2

Locker capacity

Number of lockers per day

32lockers/day

Company 1

Demand (Company 1)

Number of parcels per day

4000parcels/day

Depots (Company 1)

Number of depots in the area of interest

4depots

Advanced Parameters

Calculate >

This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement [101019718](#)

Connect with Digital Twin

Locker Network Optimization

Step 1: Set up companies

Provide the number of companies that will be involved in the city logistics operations.

Number of companies

☐ Number of companies that will be involved in the city logistics operations

companies

Step 2: Input values

Area of interest

☐ The area of interest in square kilometers

km²

Locker capacity

☐ Number of lockers per day

lockers/day

Company 1

Demand (Company 1)

☐ Number of parcels per day

parcels/day

Depots (Company 1)

☐ Number of depots in the area of interest

depots

Advanced Parameters



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement

Connect with Digital Twin

Level 2

Tactical

Arguments-driven network design. This level helps companies and city authorities to design infrastructure and service for innovative and/or PI-inspired urban logistics solutions

Select the desired tool



Locker Network Optimization



Fleet Size Optimization



Micro-hub Simulation



Select the desired tool



Locker Network Optimization



Fleet Size Optimization



Micro-hub Simulation



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This project is co-funded by the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



This project has received
Union's Horizon Europe re
programme under grant agreement No. 101069782

Connect with Digital Twin

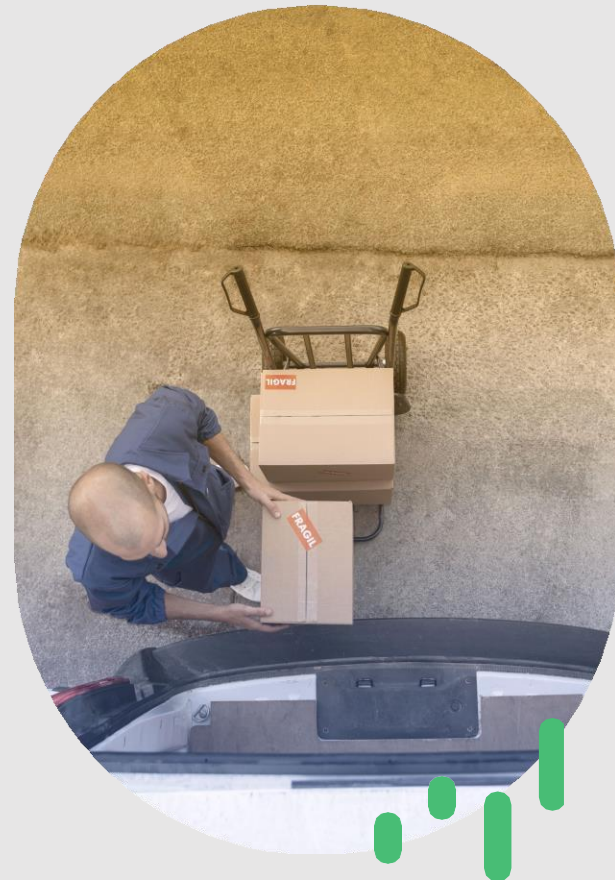


URBANE Final Event – Tools For Sustainable Urban Logistic Plans (SULPs)

URBANE Digital Twins - CitIQore app
John Limaxis (INLE)



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



D

A digital twin is an integrated, multi-physics and multi-scale virtual simulation of a physical system, enriched with sensor data, events, and historical information to represent its entire lifecycle

A digital twin system architecture as a fixed technological platform does not exist



URBANE Digital Twin Maturity

Level	Model Sophistication	Physical Twin	Data Acquisition from Physical Twin	Machine Learning (Operator Preferences)	Machine Learning (System/Environment)
1 Pre-Digital Twin	virtual system model with emphasis on technology/technical-risk mitigation	does not exist	Not applicable	No	No
2 Digital Twin	virtual system model of the physical twin	exists	performance, health status, maintenance; batch updates	No	No
3 Adaptive Digital Twin	virtual system model of the physical twin with adaptive UI	exists	performance, health status, maintenance; real-time updates	Yes	No
4 Intelligent Digital Twin	virtual system model of the physical twin with adaptive UI and reinforcement learning	exists	performance, health status, maintenance, environment; both batch/real-time updates	Yes	Yes

Source: M. Madni, “Leveraging Digital Twin Technology in Model-Based Systems Engineering,” Systems, vol. 7, no. 7, 2019.



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782

URBANE Digital Twinning Capabilities for SULPs

Examples of “What-If” Scenarios for evidence-based planning

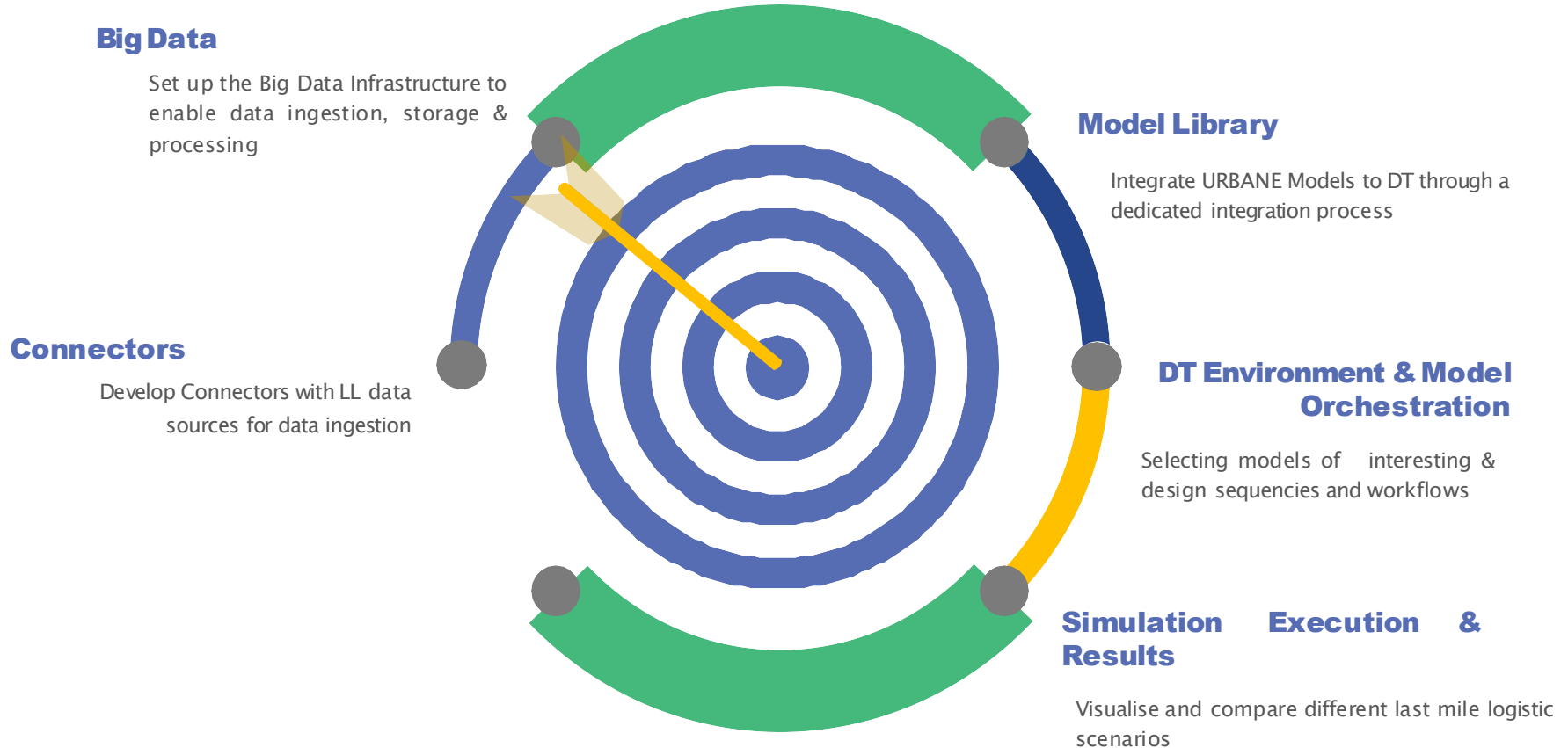


Model Library

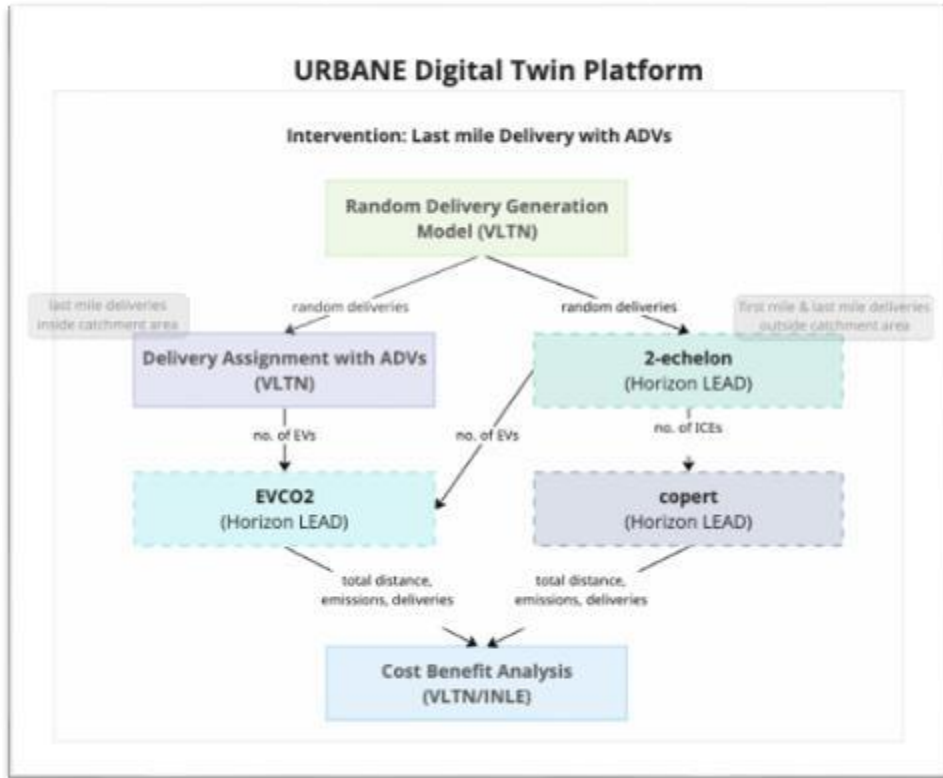
Data Assets

- Evaluation of depot and **locker placement**
- Comparison and combinations of **fleet composition** (autonomous robots, cargo bikes, light Evs) for last mile deliveries
- Influence of **demand variations** on network configuration

URBANE Digital Twin Components



CitlQore: Last Mile Delivery with ADVs

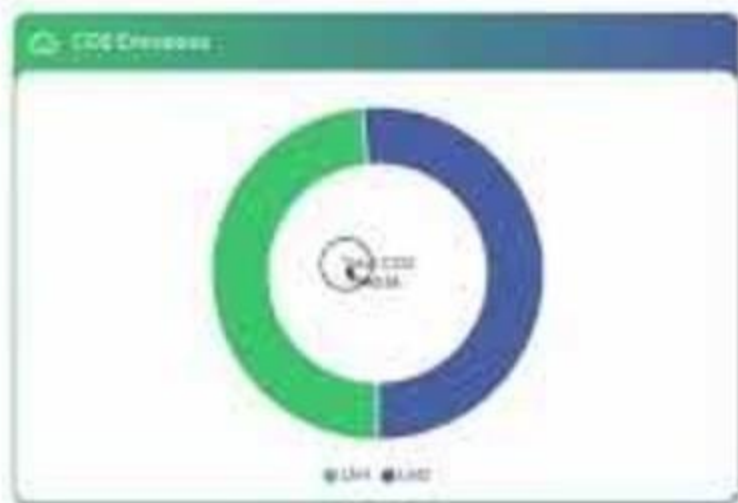


DEMOTIME



Simulations /
What if- Scenarios





Cost Benefit Analysis



as well as the contribution of each participating last miller.



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101019719.

How do I get access?



Feel free to contact us at citiqore@konnecta.io to give you access!



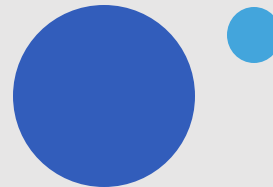
Breakout Sessions II - Towards smarter urban freight: Digital innovation and collaborative governance

Room A (Plenary room)

Public Space and Public-Private Partnerships

Room B (Multipurpose room)

Insights from Urban Cycle Logistics Pilots



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782

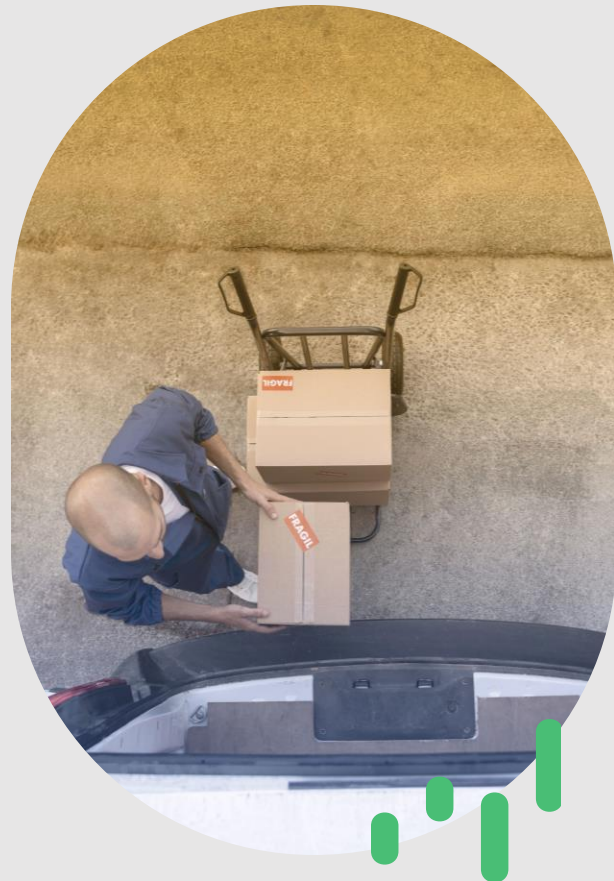


Breakout session

City – business



This project is co-funded by the European Union's
Horizon Europe research and innovation
programme under grant agreement No. 101069782





OBJECTIVE OF THE SESSION

This session brings together URBANE partners and city authorities to foster dialogue on the future of urban logistics.

The discussion aims to showcase the results achieved in the follower cities and highlight policies that enable more collaborative approaches to a more efficient logistics between logistics companies and city authorities.



Co-funded by
the European Union



SPEAKERS AND MODERATOR OF THE SESSION



Marisa Meta
FIT Consulting



Esmée Hof
City of Mechelen



David Robin
City of La Rochelle



Pedro Vale Moreira
City of Braga



Panagiotis Kanellopoulos
ACS Courier



Facilitated by
Raffaele Vergnani
POLIS



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the European Union



Securing and improving mobility for all

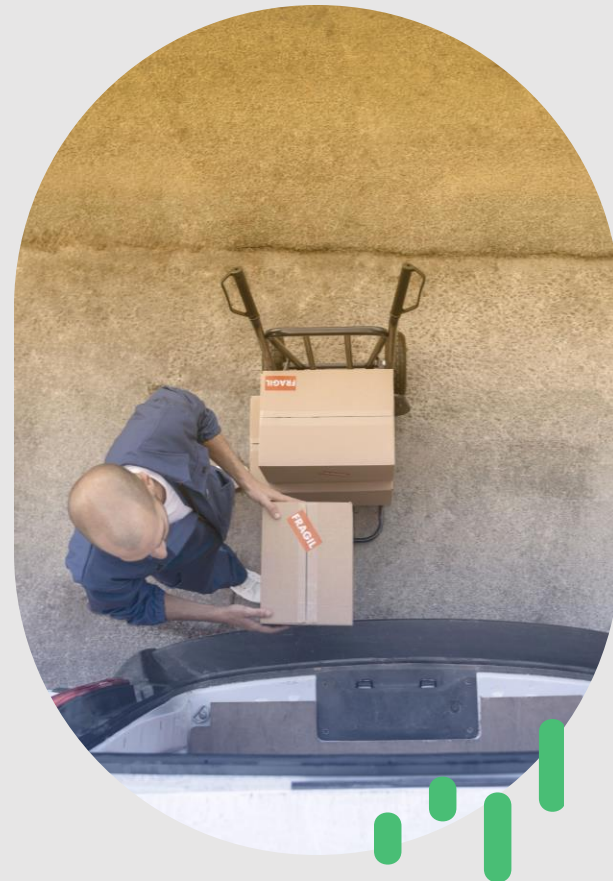




Final Event

Public space & public - private partnership

Marisa Meta - FIT Consulting



November 06th , 2025



Public space is under pressure

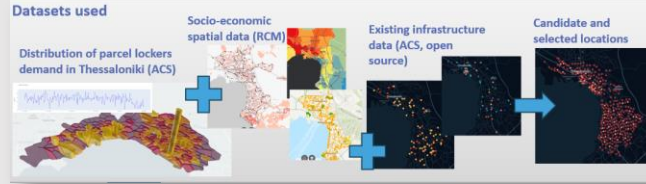


Where's the space? Sorting packages for delivery on a New York City sidewalk. Photo by abckin.

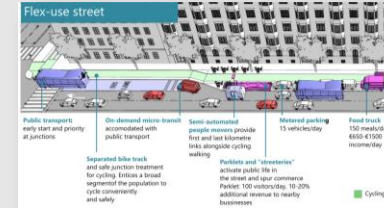
We need to rethink the use of public space!

Urban challenge: rethinking public space

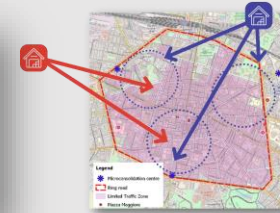
✓ Proximity



✓ Non-exclusivity



✓ Collaboration

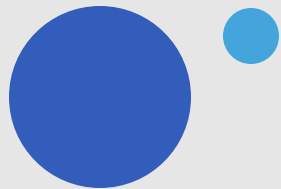


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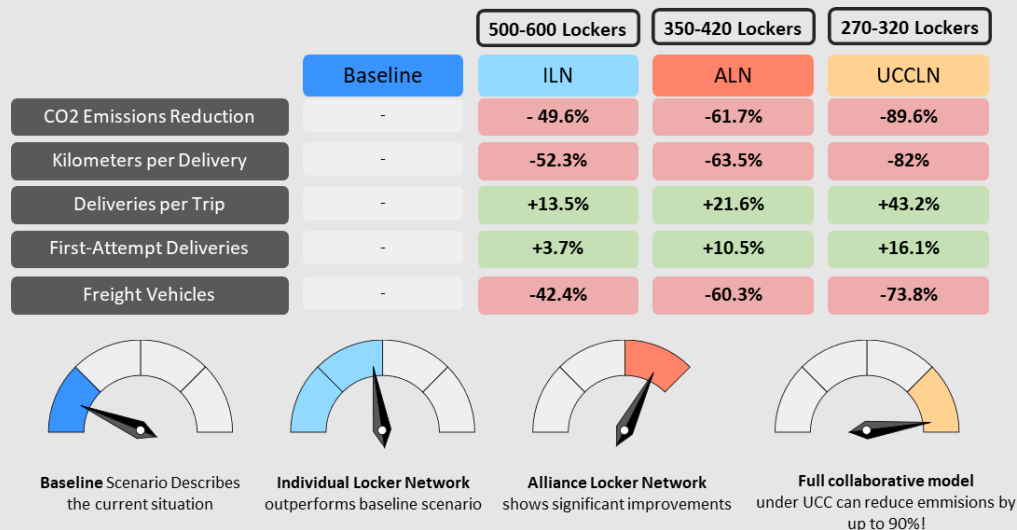
Planning for efficiency

Innovation Transferability Platform

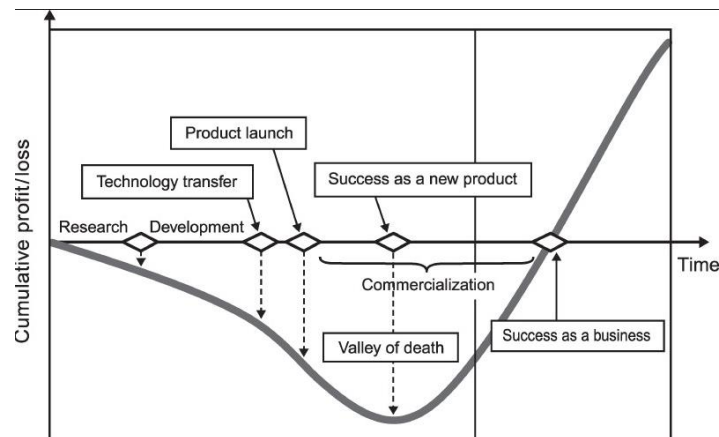


Innovation Transferability Platform
provides support to urban logistics local communities

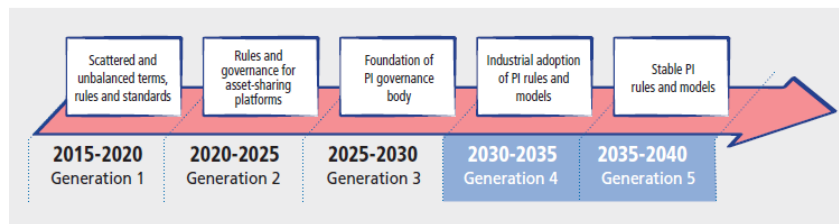
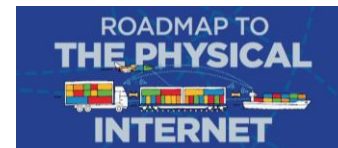
- ✓ **Strategic level**
- ✓ **Tactical Level**
- ✓ **Operational level**



From pilots to adoption



Generations of Governance



The enabler for PI governance: Urban Freight Dataspaces

- **Connect tools, cities and Logistics Service Providers to the data space**
- **Enable collaboration amongst stakeholders in all cities**
- **Allow scalability of applications**

If we want to reach a MaaS / LaaS revolution, we need to enable scalable interoperability, not only within but across cities



Cities

Integrate city guidance, enforcement & monitoring in a logistics ecosystem



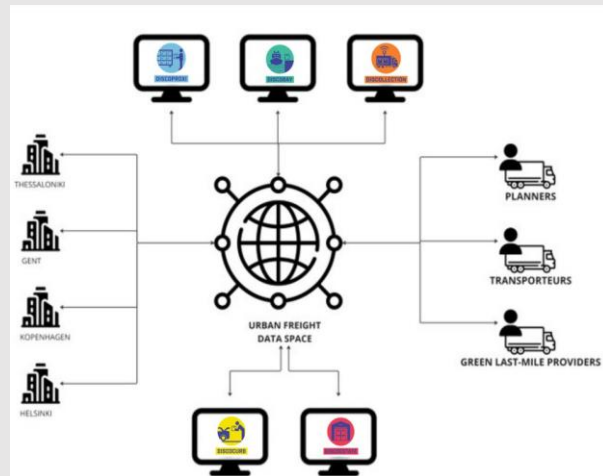
LSPs

Optimise your operations by integrating with an ecosystem of Logistics Services



Government

Enable consistency and scalability between local policies



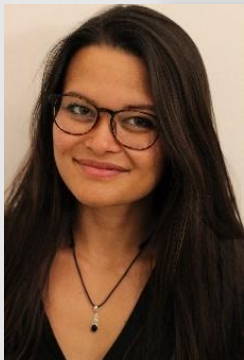
This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



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Thank you!



Marisa Meta

FIT Consulting

meta@fitconsulting.it



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**Co-Funded by
The European Union**

URBANE FINAL EVENT



MECHELEN



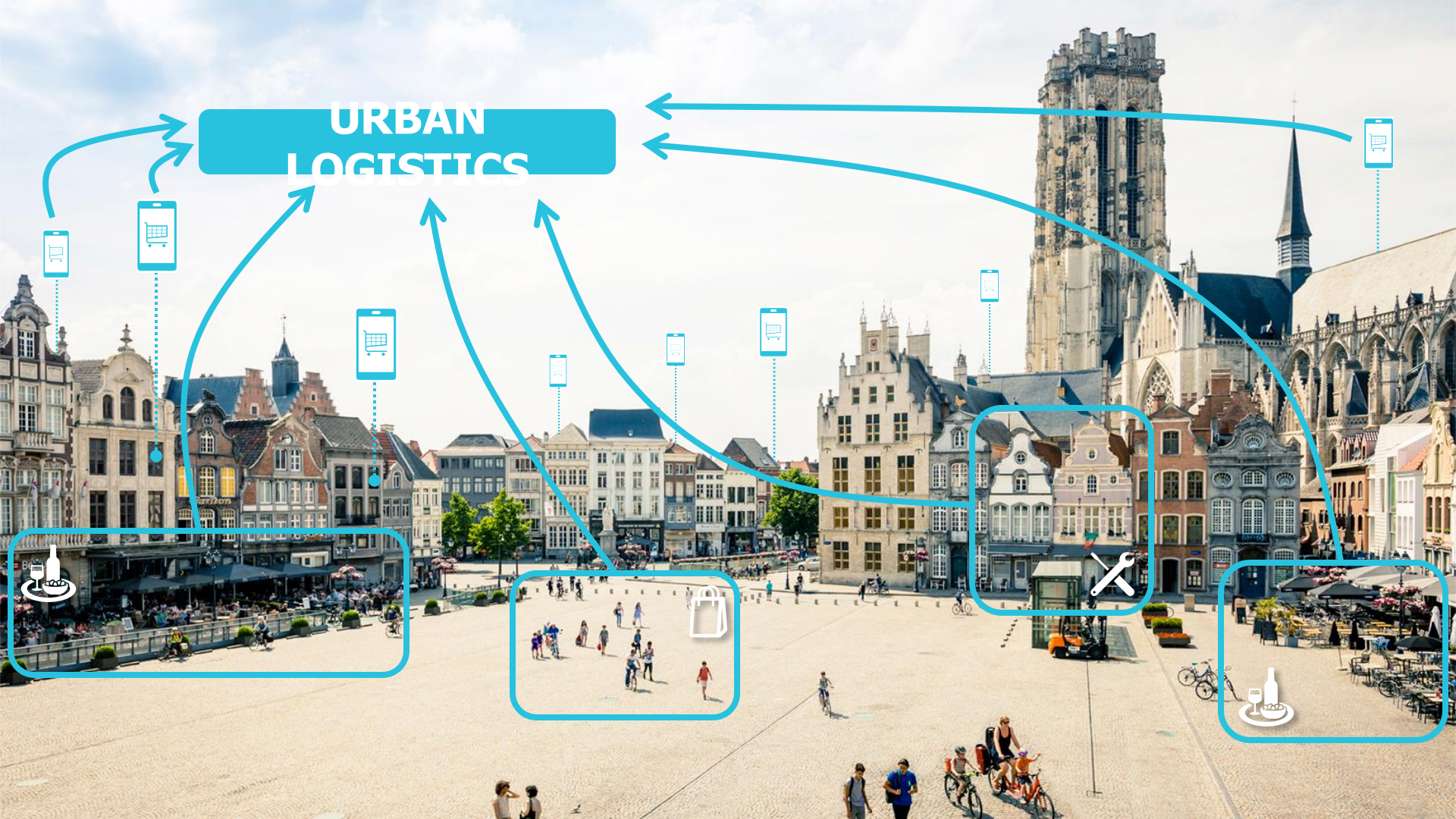
Medium-sized city with +/- **90.000 inhabitants**

Centrally located in Flanders between **Antwerp**
and Brussels

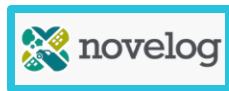
Vibrant and cycle-friendly city center



URBAN LOGISTICS



PAST PROJECTS



CURRENT PROJECTS



SHARE-North Squared



MoLo Hubs



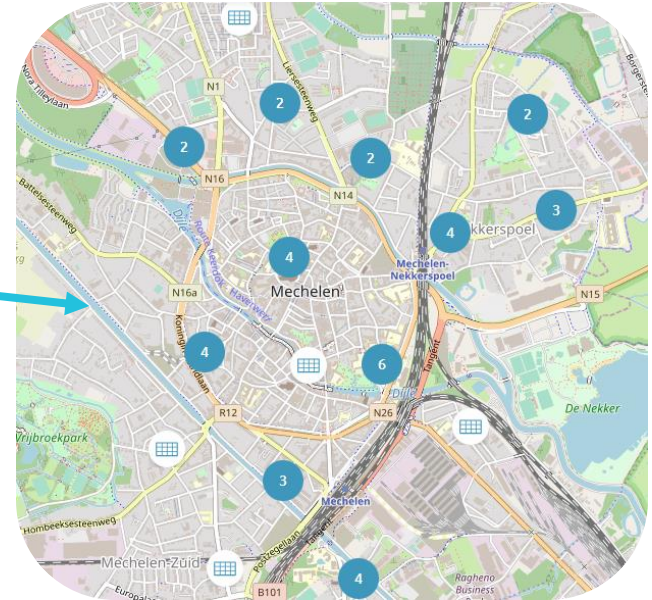
GLEAM NSR



SPOTLOG



EU-PROJECTS (MOBILITY)



NETWORK +50 LOCKERS

Ecozone positive impact on our ecological footprint of 97%

 VUB results : CO₂ emission for parcel delivery

Business as usual 2019

126,6 ton CO₂/jaar



Eco-zone Mechelen 2021

3,6 ton CO₂/jaar



Reduction of 97% CO₂ emission
which aligns with the EU ambition
of 2050



RESULTS





Is it an open system?

HOWEVER...

Mechelen = **follower city** in URBANE

Living lab **Bologna** – one locker system, different LSP's

Our aim: **open locker system = more sustainable**

Most important lesson learned through the feasibility study: **it is feasible!**

No technical barriers.

However: commercial barriers, as well as legislative.



Locker system Bologna

URBANE: HOW CAN WE OPEN UP THE LOCKERS?



MOBILITÉS INNOVANTES

Laissez-vous
transporter par
notre esprit pionnier

agglo-laroche.fr

Communauté
d'Agglomération de
La Rochelle



OUR TERRITORY

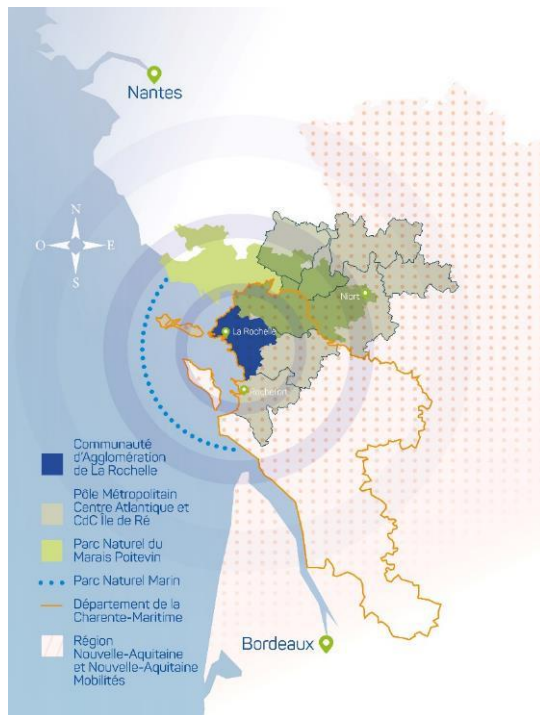
12 655 companies

66 200 employees

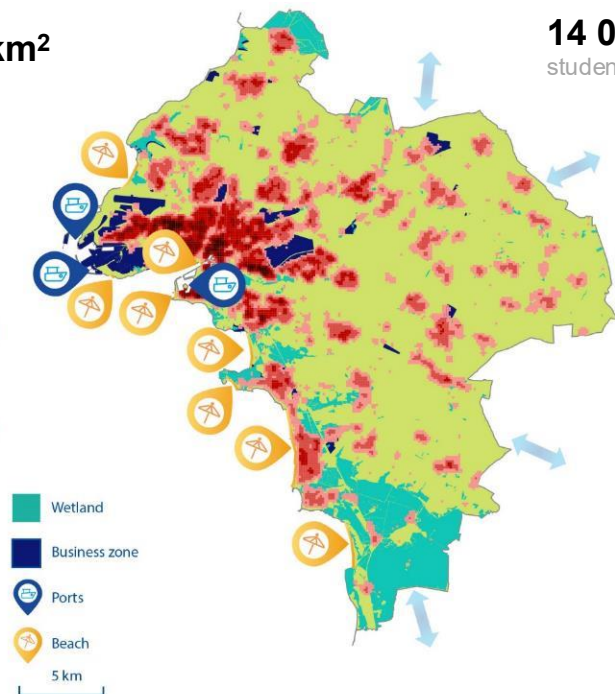
1 000 ha of business parks

327 km²

14 000 students




170 000
Inhabitants
28 towns and villages

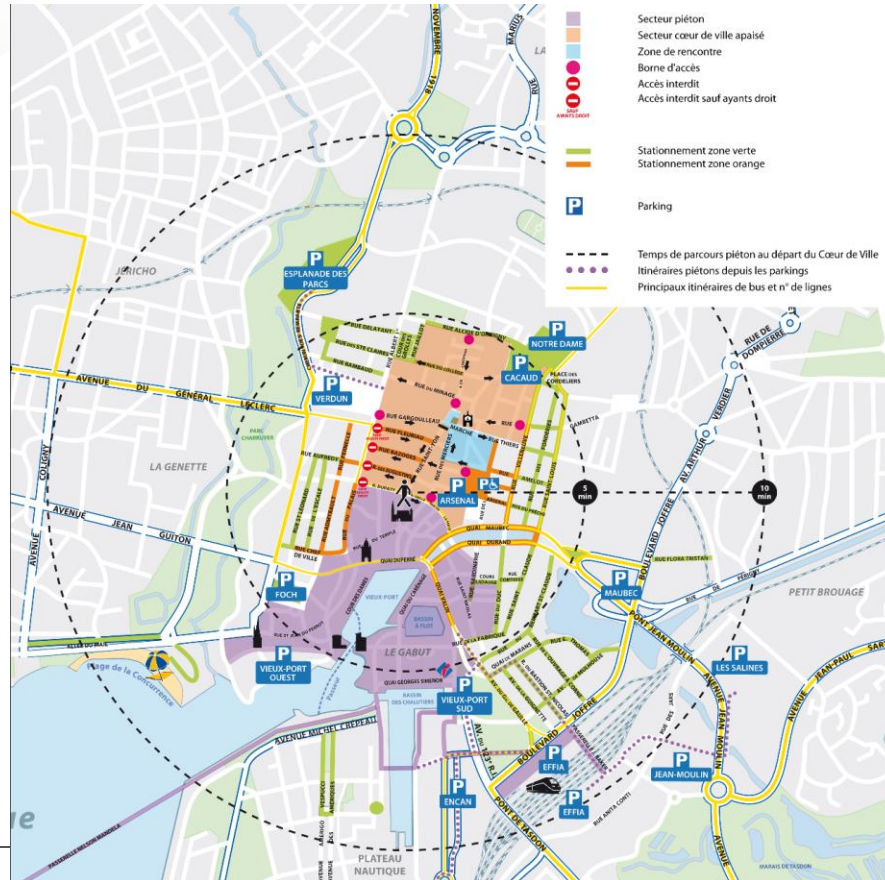


LAST KM DELIVERY OF GOODS

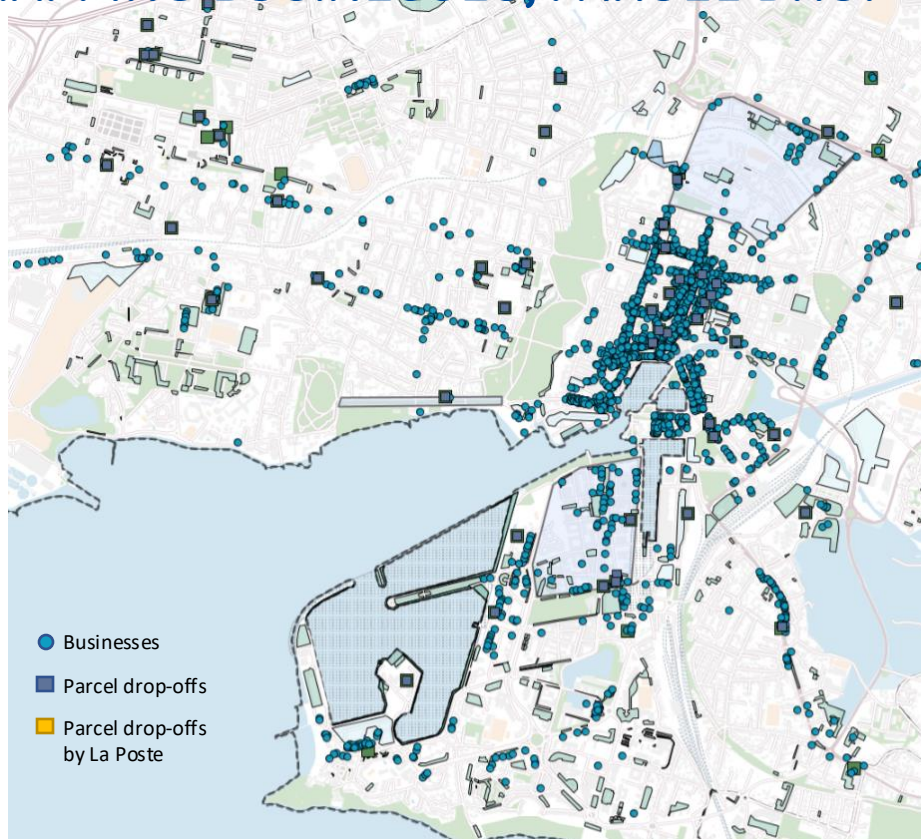
Over the years, central districts have become increasingly pedestrian and cycle-friendly.

Access to the city centre by car and lorry is increasingly restricted for both ecological and local business reasons.

Mobility hubs have been created to facilitate interconnections between modes of transport.



MAPPING BUSINESSES, PARCEL DROP-OFFS

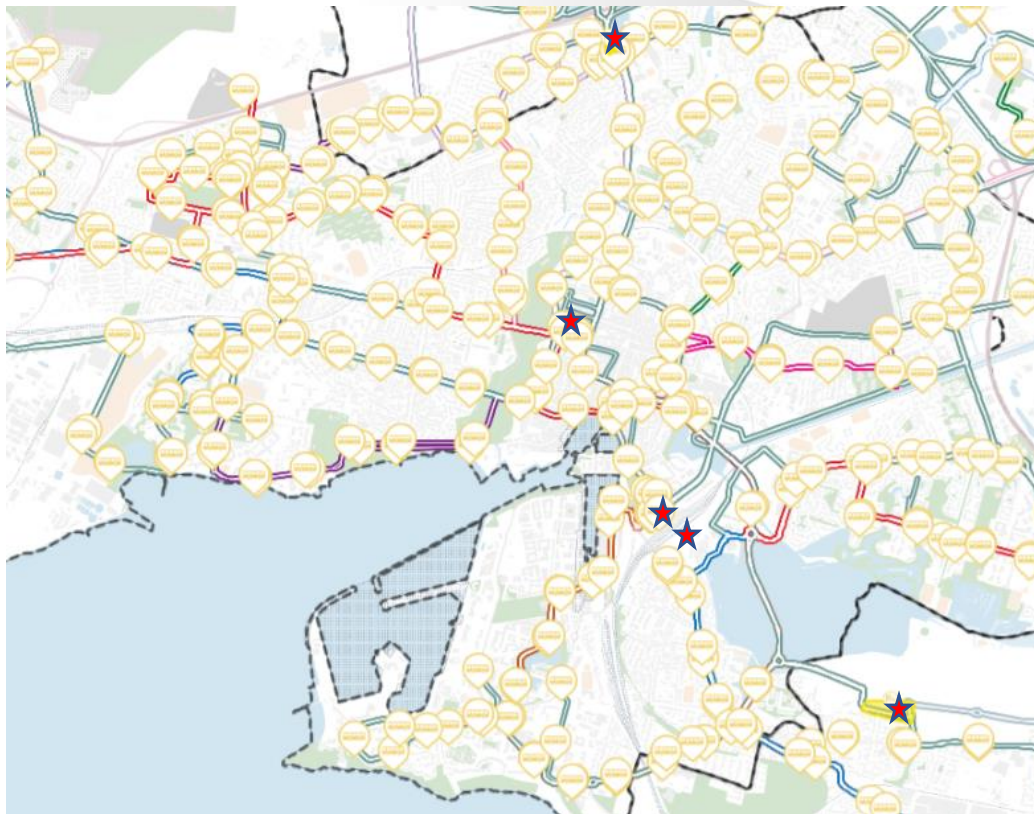


MAPPING EXISTING LOCKERS, PARCEL DROP-OFFS REGARDING THE OPERATING COMPANIES



Some parcel collection points are single-brand, while others are multi-brand.

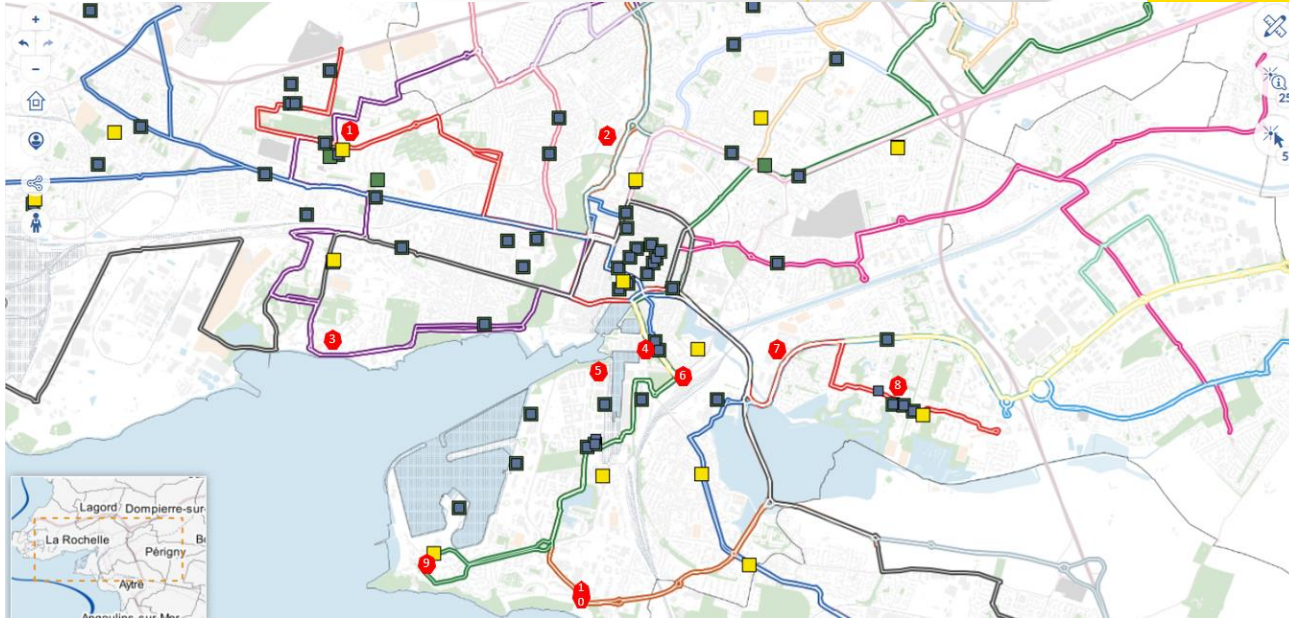
UNDERSTANDING MOBILITY HUBS & NODS



★ Mobility hubs

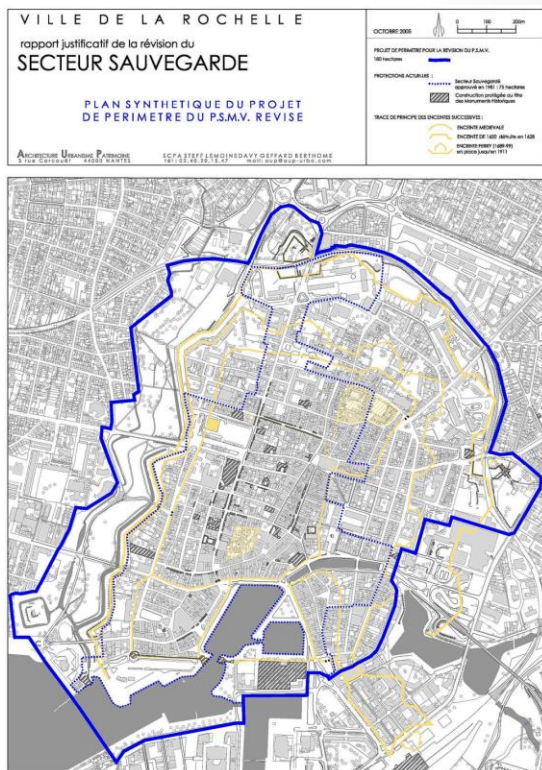
More than 1 000 bus stops all over the urban community.

ADDING AN EXTRA LEVEL OF INFORMATION : BUS WITH HIGH LEVEL OF SERVICE



Regarding different layers of information, we preselected 10 precised areas () for private sectors to deploy lockers & microhubs.

WHY NOT PUTTING LOCKERS & MICROHUBS IN HISTORICAL CITY CENTER ?



All street furniture must be approved by a commission of architects from Buildings of France so as not to disfigure the area.

After discussion, lockers and microhubs cannot be deployed within the blue perimeter.



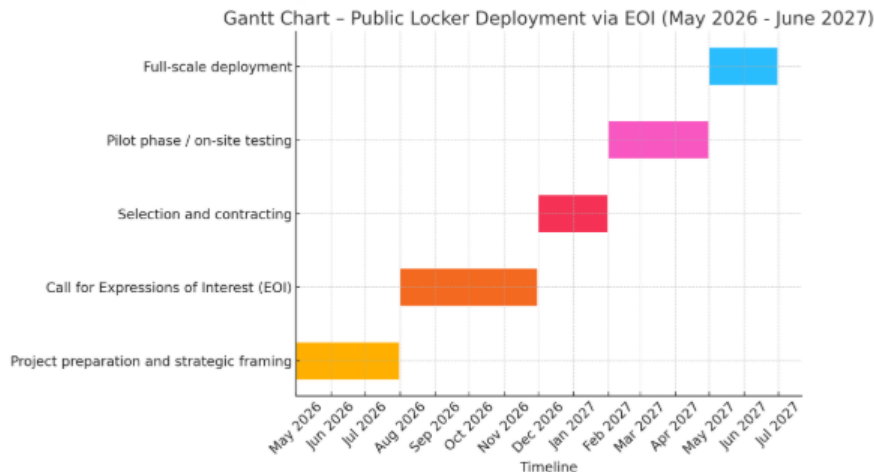
HOW & WHEN TO DEPLOY LOCKERS & MICROHUBS ?

A **call for expressions of interest (AMI)** is a procedure used by a public authority or administration to identify economic actors (companies, associations, start-ups, etc.) capable of proposing innovative solutions or projects on a given subject.

The objective is to:

- Collect proposals from companies (technical models, space requirements, management methods, pricing etc.);
- Validate potential sites with companies ;

Then select the most relevant partners for a pilot project or **authorised occupation of public land** (temporary occupation permit).



LogE-hubs

Strategic planning for optimized urban logistics hub location and consolidated logistics operations

Pedro Vale Moreira

Transport Authority Unit

City introduction

Braga

- Northern Portugal, a historic and dynamic city.
- ~210,000 residents.
- A top Iberian city for culture, business, and innovation.
- Committed to UN SDGs, focusing on smart urban development.

Urban Logistics and Traffic Optimization

- Micrologistics in the historic centre
- Regulation of loading and unloading operations
- Traffic calming and park-and-ride facilities

SOCILIBRE

Solidary and digital logistics for the last mile

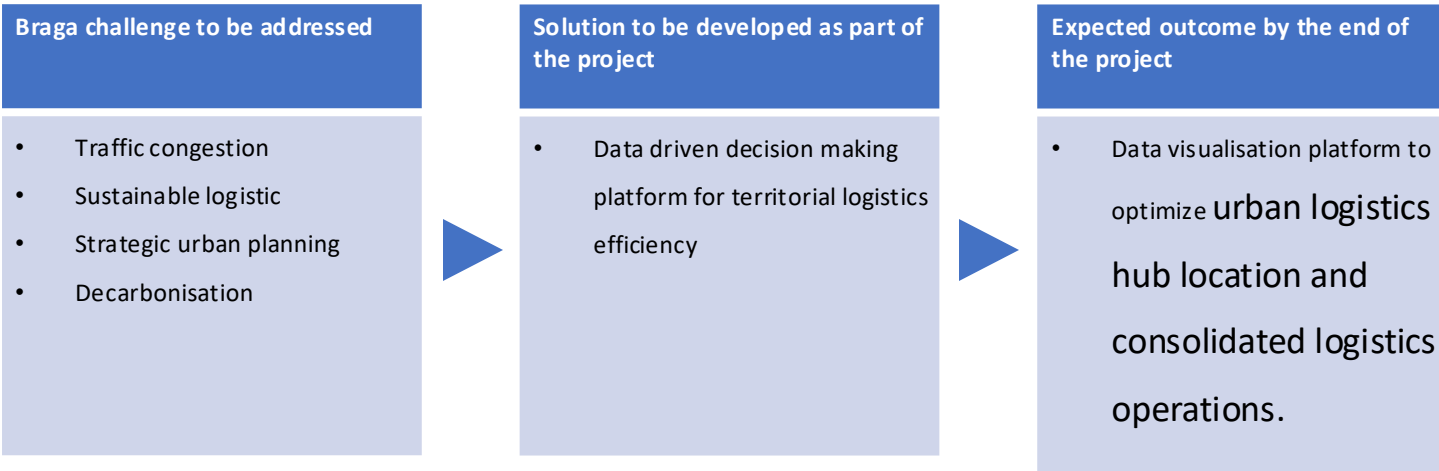
- Training and capacity-building for key actors at risk of social exclusion
- Conceptual and technical model of a logistics hub with a Last-Mile Delivery System
- Conceptualisation of an E-commerce Platform and Last-Mile Sharing App, with its respective governance model

LogE-hubs

The LogE-hubs project aligns with Braga's mobility strategies and priorities by:

- Optimizing Urban Logistics: Strategic hub placement to reduce congestion and improve last-mile delivery.
- Sustainable Mobility: Eco-friendly solutions aligning with Braga's carbon reduction strategy.
- Smart Resource Management: Data-driven logistics for efficiency and lower environmental impact.
- Innovation & Resilience: Enhancing Braga's smart city vision with advanced urban mobility solutions.

LogE-hubs



Project and platform analysis

- Braga is deploying and testing LogE-Hubs to optimize urban logistics, focusing on distribution centres, delivery zones, and loading points.
- Key metrics include engaging 20 logistics operators, targeting key urban logistics zones (mainly the historical city centre), and piloting for 6 months.
- Insights and data from the Braga demonstration will serve as a blueprint for future implementations, enabling other municipalities to replicate the LogE-Hubs system.

Project and platform analysis

- **Objective:** Compare the distribution of loading and unloading bays with the actual stopping locations of commercial vehicles.
- **Data blocks:** Loading and unloading bays + Stops made by commercial vehicles
- **Filters:** Type of space: loading and unloading; Parking duration ≥ 10 min; Analysis area: historic centre
- **Conclusions:** By overlaying the two layers, it is possible to observe that there is a significant number of stops in areas without designated loading and unloading bays. Likewise, there are loading and unloading bays that are very underused.

Analysis of the possible location for a last-mile logistics hub

- **Objective:** Identify possible locations for the installation of a logistics centre for cargo bike deliveries.
- **Data blocks:** Unloading stops + Road usage by vehicles stopping in Braga
- **Filters:**
 - Unloading: Isochrone filter \Rightarrow Parking location: streets in the city centre / Travel time: 10 min / Mode of transport: bicycle
 - Vehicle type = LCV (Light Commercial Vehicle)
 - Road usage by stopping vehicles: same filter
- **Description:** This helps to understand the main routes used by LCVs entering the city centre. From this, it is possible to identify the best street/location for a last-mile logistics hub within a 10-minute cycling distance from the city centre.

Thank you!

For more information, please contact:

Pedro Vale Moreira

pedro.moreira@cm-braga.pt

(+351) 966412621

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ACS and the URBANE Project

Exploring New Pathways for Urban Logistics

Urban logistics innovation project
Innovation department

Urban logistics innovation project and URBANE project

44 years
of experience
(since 1981)

**Leader Courier
Company in GR**
~25% market share

100% Greek territory
coverage ~15.000
destinations

>60.000 m2
infrastructure

2.000
Services Points
(~600 Shops/Pudos, ~1.400
Lockers)
In Greece, Cyprus, Albania
& Bulgaria

> 3.000
specialized employees
(~550 at headquarters)

>7 M
Successful Telephone
Communications

€0,9 bill.
Reliable
Automated
COD service

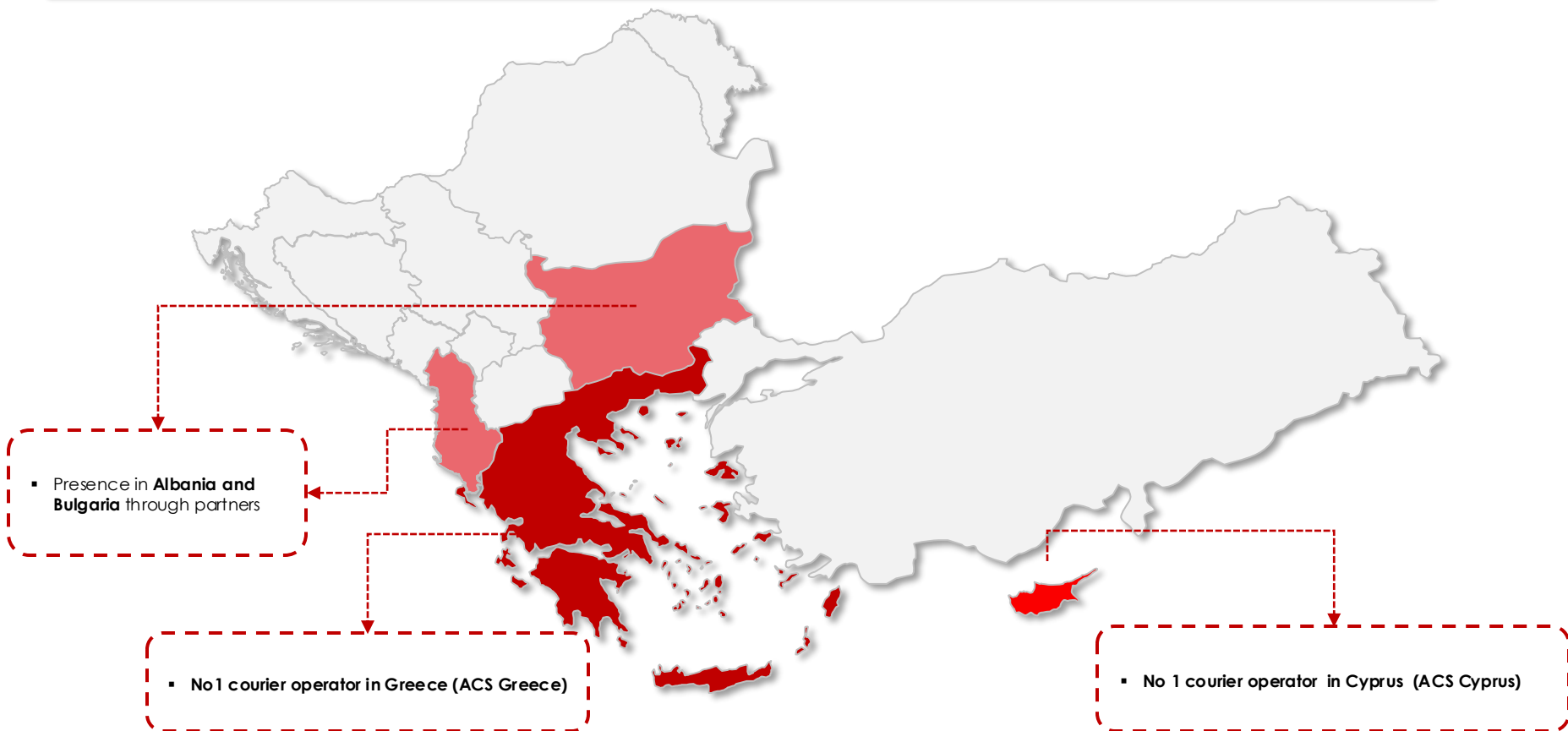
2.000
transport
vehicles

87
Daily linehauls
(land, sea and air)

Latest Technology
IT Systems
Online tracking & CX
interfaces

Modern
Automated sorting
systems
> 60K pph throughput
capacity

Key Player in South-East Europe



New State-of-the-Art Sorting Hub Facility in Egaleo, Athens



The new sorting center in Athens is state-of-the-art, allowing ACS to realize further economies of scale, expand its capacity and significantly improve efficiency, while positioning to accelerate its growth by being the only company that will be able to reliably service the fast growing e-commerce market

New Sorting Hub Highlights

- Building surface of 36,000 sqm
- Sorting capacity of more than 50,000 parcels per hour, which could reach up to 70,000 parcels per hour
- throughput allow for faster and enhanced achieving later cut off times and sorting to the route
- Advanced sorting capabilities and Total investment: ~€50m
- Rooftop equipped with 1MW PV
- Provision for 100 EV charging stations
- Economic benefit from the new sorting center to come mainly from economies of scale in opex through presorting

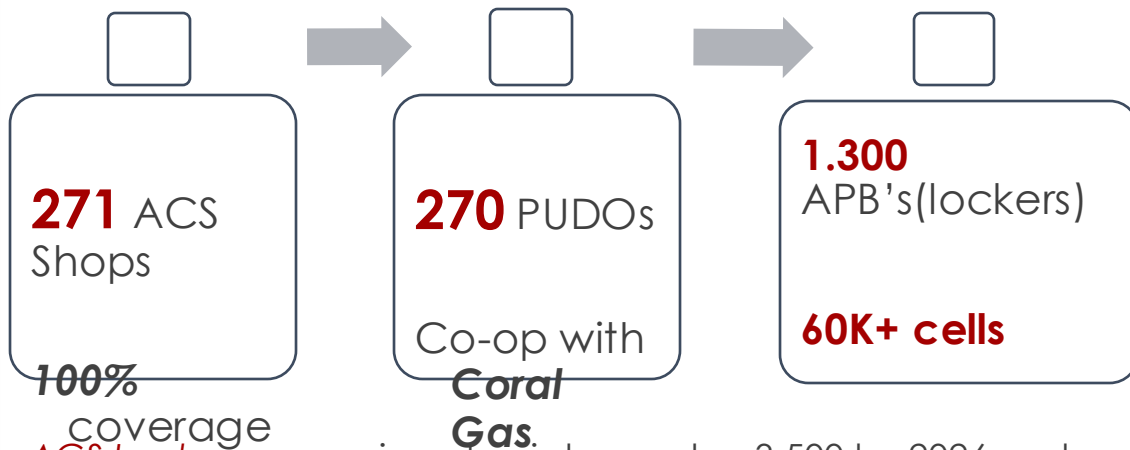
New Hub	BUILDING	SORTING SYSTEMS
Description	36.000 m2	>50k parcels/hour
Start of Operation	2022	2022

 The picture can't be displayed.

>1.800 OOH delivery points in Greece:

- ✓ ACS Shops
- ✓ PUDOs
- ✓ APMs (Lockers)

ACS Lockers offer ability to Collect **24/7** & **POS** payment



ACS Lockers expansion plan is to reach ~ 3.500 by 2026 end

Urban Space occupation – The Urban battleground

From **Congestion** to **Contestation** for **Urban space**
Limited or **no coordination** with **authorities** or other entities

Rapid Delivery and Increased Demand For e-Commerce

- **1 Order per Month per Citizen in Thessaloniki** (12-13M per Year in total)
- 2013 → 2023 e-commerce **rise from 27% → 56% in Greece**
- **EU 2024: 77% of citizens aged 16–74 shopped online (Vs 59% in 2014)**
- **>50% Willing to pay more (+10% of product) for same day delivery** (McKinsey)

Increased Customer Trips

27% Detour while returning from work in Thessaloniki*

Traffic-unaware Route Design

- **82% Successful Deliveries on first attempt (ACS)****
- **>40% of last milers basic** or lack of route planning*
- **+35% on average route time increase due to congestion** in Thessaloniki*

* Data from CERTH/HIT lab

**2023 - Thessaloniki

Rethinking & Redesign delivery networks

Sustainability
Reliability
Urban compatibility

Share data for common benefit

New agnostic formats
Communication protocols
AI powered processes

Create New Business Models

- Who will own the Last Mile?
- Logistic Companies
 - Authorities
 - Platforms

use case 1

Installation of Micro-Hubs
to Public Places

use case 2

Simulation of PI green last-mile
solutions

The Locker Network implemented based on Thessaloniki Smart Mobility & Logistics LL Analytics and URBANE Platform Impact

At least 16

Parcel Lockers placed based on
URBANE outputs and actions

**Blockchain Integrated
System**

Ready to support the participation
to a Locker Alliance Network

Measurements based on Locker Network of ACS
implemented during Thessaloniki LL actions

10.2%

Parcel Lockers Pickup Rate
improvement due to optimal
locker expansion



Moving **Customer Habits**

4.5% → 29%

Parcel Lockers Fill Rate
increment to better demand
induction



Customer **Engagement** to
Sustainable Solutions

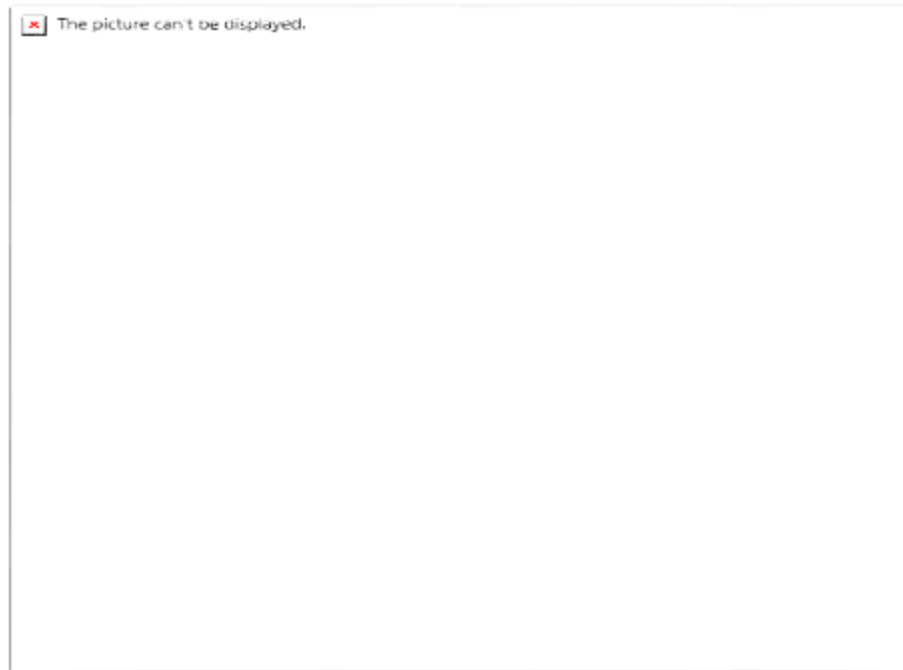
Thank you

Panagiotis Kanellopoulos

ACS Innovation Department

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PANEL DISCUSSION



Marisa Meta
FIT Consulting



Esmée Hof
City of Mechelen



David Robin
City of La Rochelle



Pedro Vale Moreira
City of Braga



Panagiotis Kanellopoulos
ACS Courier



Facilitated by
Raffaele Vergnani
POLIS



Co-funded by
the European Union



MAIN TAKEAWAYS



- City authorities provide regulation, infrastructure, and vision; private operators bring innovation, flexibility, and data.
- Co-design processes lead to higher acceptance and more resilient urban logistics systems.
- Data spaces build trust and collaboration through clear governance and data sovereignty.
- Micro-hubs repurpose underused spaces for local distribution
- Embed logistics in sustainable urban mobility plans (SUMP)
- Integrate logistics into urban design, not as an afterthought



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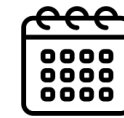
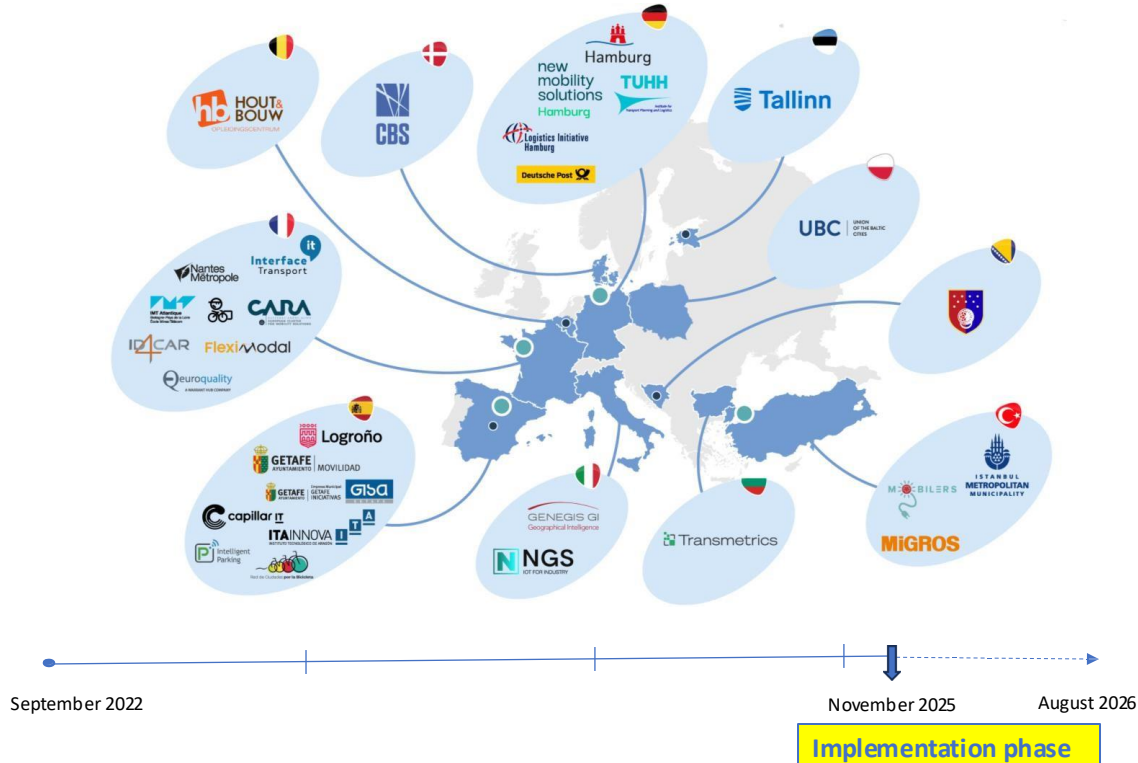
Urbane Logistics Innovation Day And Urbane project Final Event

6th November 2025



This project has received funding from the European Union's **Horizon Europe** Research and Innovation programme under Grant Agreement No. 101069806

Consortium overview



48
MONTHS

September 2022 to August 2026



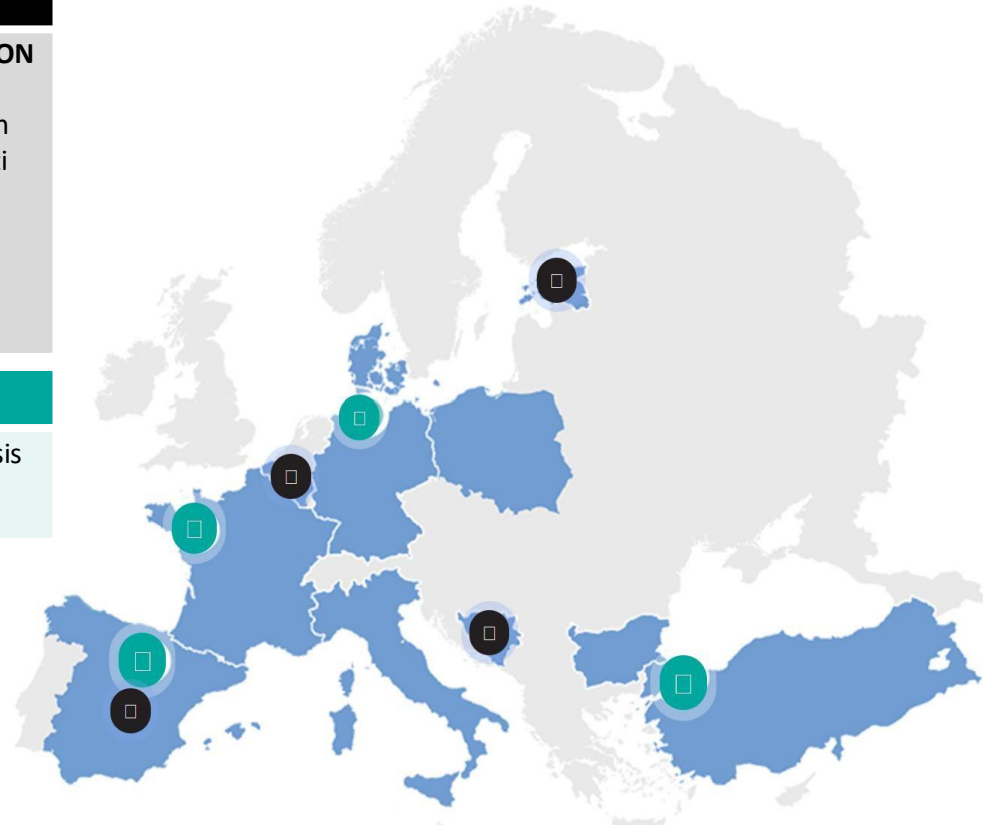
7.9
MILLIONS



31
PARTNERS

4 Pilots & 4 Satellites

Logroño	Nantes	Hamburg	Istambul
CYCLELOGISTICS Microhub Nanohub Smart lockers (City council)	CYCLELOGISTICS Microhub Mobile hub Fleet (City council)	MULTIMODAL barge & cyclelogistics (DHL)	OPTIMIZATION e-bikes B2C, Urban consolidation centre (Migros)
Getafe	Ghent	Tallin	Sarajevo
Nanohub – train station	Electric barge	Urban logistic plan Tallin 2035	Urban analysis

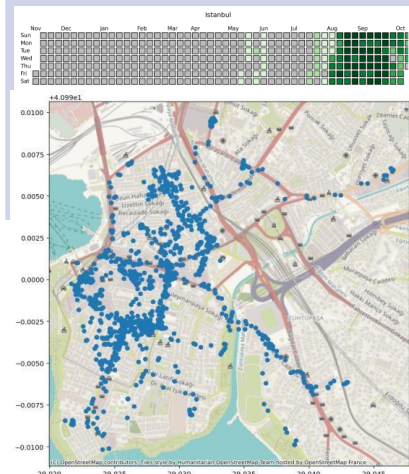


Istanbul

Use case 1

Improve existint e-commerce operations

Tracking and Optimization tools



Use case 2

E-bike operations for B2C

- 7 e-bikes in use (implemented sensors
- to 6 of them)
- Planning to have 9 e-bikes in October
- Paralelly 2 motorbikes in operation (for long distance and heavier orders)
- Daily around 200-210 deliveries
- 7-8 deci per order (25*35*25 cm volume)
- 40 km/h
- 900 meters – 1 km per order



Use case 3

Urban consolidation center

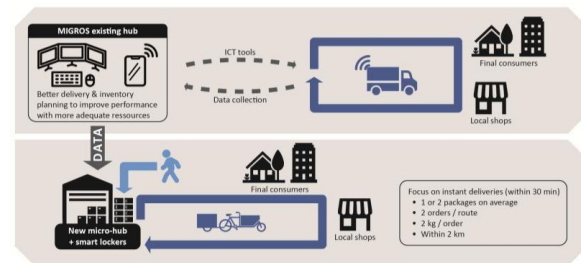
Migros & Iletment

(6 month implementation – waiting final agreement)

Istanbul Use-Case 3: Urban consolidation centre



Istanbul use cases 1 – 2
Improving operations in existing hub and design of a new MCC based on experiences and data



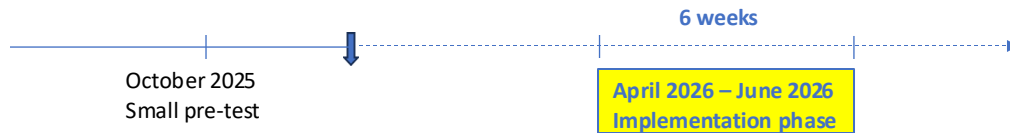
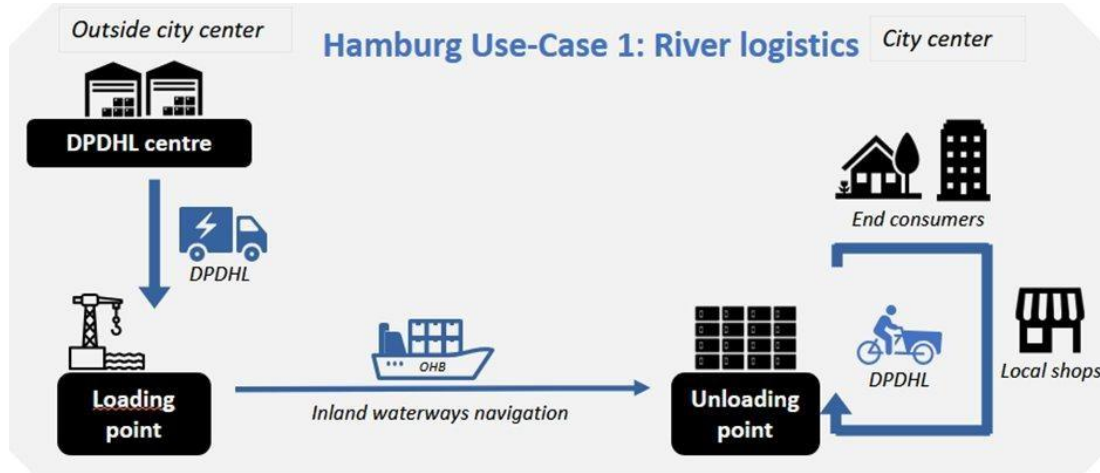
Istambul – Lessons learned

Lessons learned

- Committing to a 4-year period is challenging when physical space is involved
(may lose it while waiting...)
- It's difficult to implement European projects in line with local procedures
(concerning financial processes)
- Since potential partners aren't familiar with the format, they tend to be cautious
(operational / authority partners)
- Tracking and data helped a lot to implement new decarbonized solutions
 - e-bikes
 - Storage of goods more intelligent



Hamburg



Data collected:

- Accelerometer
- Position
- Speed
- Altitude
- Environmental
- ...



Hamburg – Lessons learned

Transport on the water

- Time in lock: min 10 minutes
- Travel time: 65 minutes
- Lock closed if water level is low
- Current influences the travel times
- Goods need to be protected from water (transport in the cargo bike containers)

Loading point:

- ~15 minutes
- Security of goods when loading
- Protection – environmental issues

Unloading point

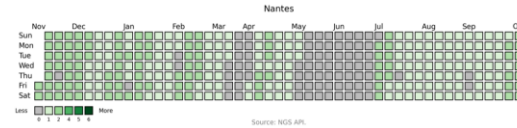
- Unloading height differences lower than at loading point
- High waves at the unloading point could make unloading difficult
- Transport via cargo bike on the bridge (permission needed)
- Sorting of goods to the cargo bike containers at the unloading point



Nantes

Use case 1

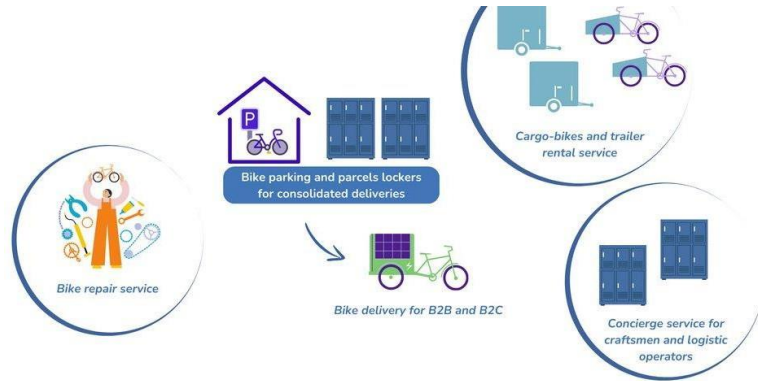
Optimize and monitor last mile deliveries using ICT tools
(Toutenvelo & Triporteur)



November 2025

Ongoing implementation phase (12 months)

Nantes



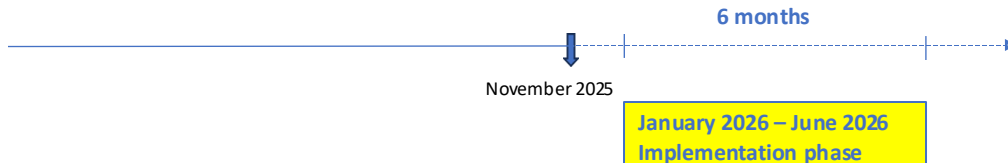
Use case 2

Hybrid Hub for professional and personal uses of cargo bikes
Three services to facilitate modal shift from car/van to bike for three categories of users : logistic operators, craftsmen and citizen.

During the testing phase, there'll be a controlled access to professionals.
Later on, there's the possibility of opening it to the public.

Area of work : Hub in a parking lot and will serve mainly Nantes City center.

Types of goods : parcels, waste, bulky furnitures, building materials.



Nantes

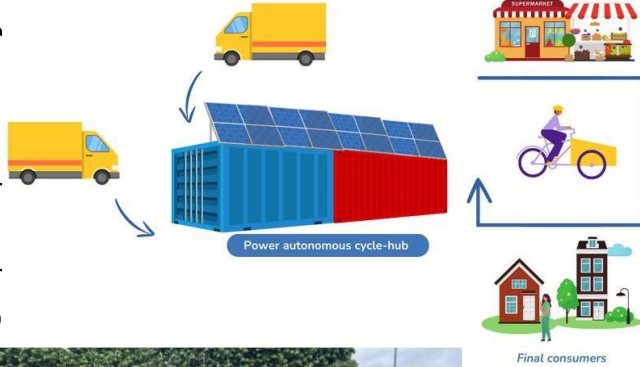
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 **Les Triporteurs Français**

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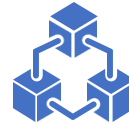


November 2025

? Implementation phase

Nantes – Lessons learned

- Difficulty engaging external actors
 - Partnership with other projects to make it possible
- Logistics volume influences use case
- Extra funds needed to buy equipment (Tricylift)
- Legal barriers
 - Permissions for Mobile Hub location
 - Public spaces - a lot of agreements from different departments



Logroño

Use case 1

Consolidated
flows at a nano-
hub

Use case 2

UCC at San Blas
market

Use case 2.1

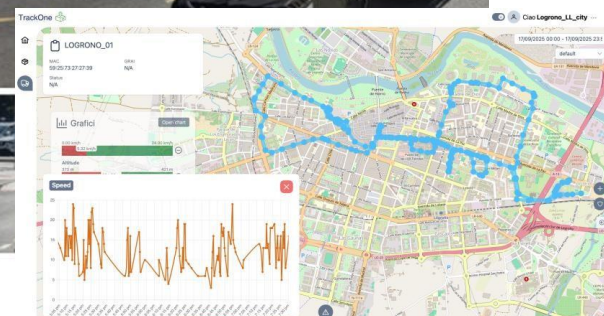
- Reverse logistic

Use case 2.2

- Consolidation of community
delivery service

Use case 3

Parcel locker
network



USE CASE 1

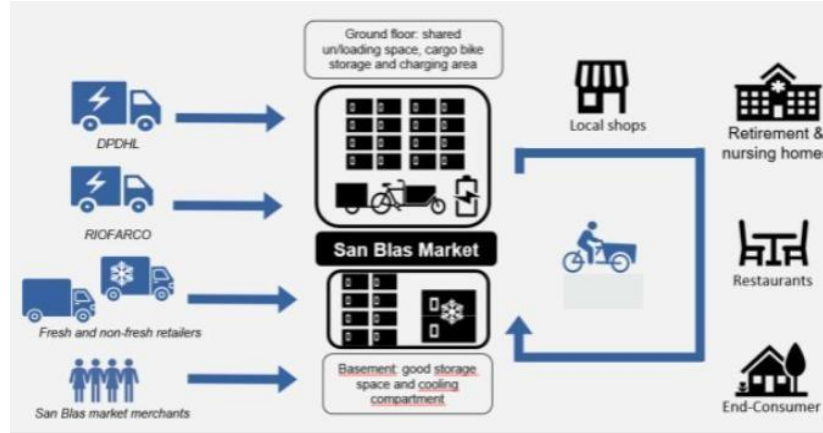


November 2025

Logroño

USE CASE 2

- **Microhub**
 - Consolidation
- **Cyclelogistics activity**
 - B2B
 - B2C
 - Reverse logistics
 - Local commerce



Logroño Use-Case 2.1: Reverse Logistic for Recycling



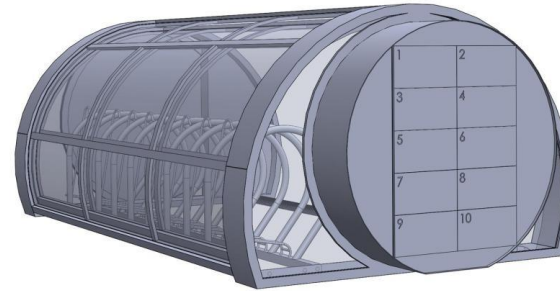
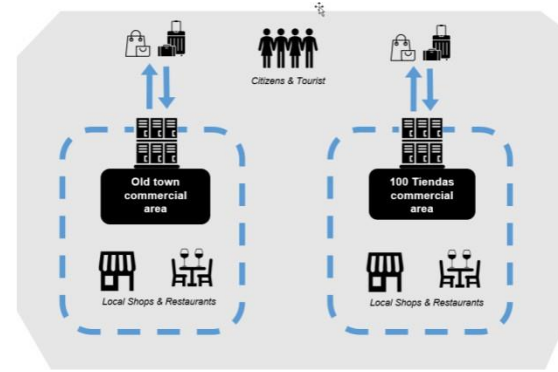
7/8 months

Logroño

USE CASE 3

The INT lockers will serve 2 main functions:

- ✓ Pick up stations for citizens of goods already purchased to local shop.
 - They will allow local shops to sell and deliver goods outside opening hours.
- ✓ Storage for citizens of their shopped goods, for up to 24h, while visiting the city or going to a restaurant or theatre.
 - This will be a way to promote the combined entertainment of local shopping and restauration in a single trip to the center.



Logroño – lessons learned

STAKEHOLDERS

NEEDS !! / Level of digitalization / Resources (HHRR & €)

Difficult to involve external stakeholders, better be consortium partner



DATA ANALYSIS



REGULATION

Local ordinance

Legal framework (microhubs)



LACK OF KNOWLEDGE

Cyclologic sector / Tools / (software and hardware)



POLITICAL SUPPORT



INCIDENCES

Expect the unexpected



TENDER

Process & negotiation & uncertainty



MULTIDISCIPLINARY COLLABORATION

Several skills needed: technological, expertise operation, IT, marketing, legal, consultancy...)

Logroño – challenges

- ✓ Data collection to **assess the future economic viability**
- ✓ Effective **communication campaign**
- ✓ UC1 --> Effectiveness of action (plan B if necessary)
- ✓ UC2 Cyclelogistics: data collection to assess economic viability
- ✓ UC 3 test with users
- ✓ **Data sharing** (operators' requirements)
- ✓ Maintain involvement of **external stakeholders**
- ✓ **LEZ** restrictions implementation



Carmen Estévez
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Plenary Session: Innovation Uptake and Policy





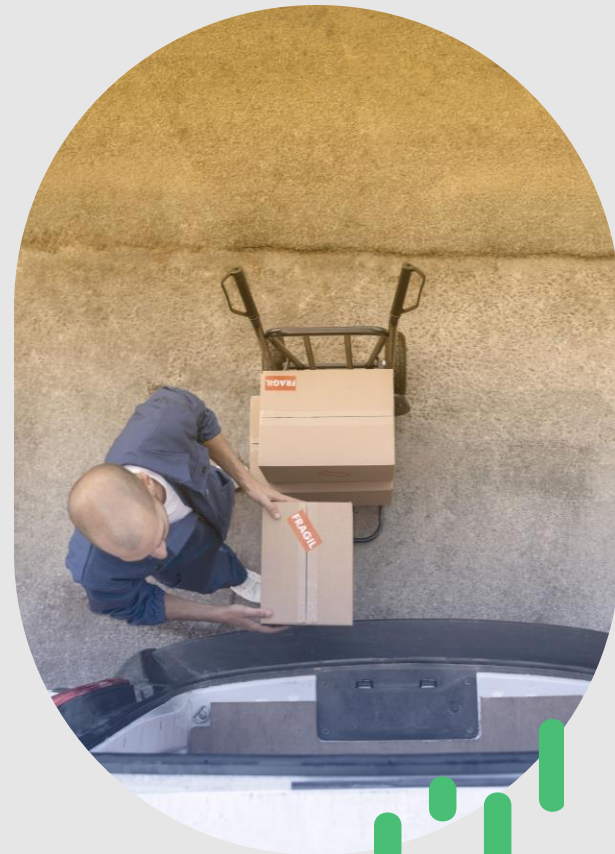
Innovation Uptake & Policy

Alonso Davila Graf, POLIS

Blanca Yáñez Serrano, EIT Urban Mobility



This project has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No. 101069782



Final Event
6 November 2025

What now?



How do we achieve continuity in the project's findings? What happens afterwards?

Dual perspective to uptake → **commercial** exploitation (business plans, market pathways) & **policy** dissemination (governance, recommendations)



Commercial Exploitation & Scaling Up



How can the commercial exploitation that emerges from URBANE be scaled up beyond the project?

For example, what can emerge from the **URBANE Business Models & Plans**? What can they foster?

Helsinki LL: Shared micro-consolidation centre with AV delivery
Bologna LL: Agnostic network of microhubs
Thessaloniki: Shared locker alliance
Valladolid LL: Deterrent car park delivery



- Facilitates forward-looking **business opportunities**
- Fosters an **ecosystem of collaborative partners** that can take their pilots forward
- Provides guidance for **enhancing local regulations**
- Fosters communication between **competing operators**
- Etc.



Policy Recommendations & Replicability



Wave 3

Wave 1

Helsinki
Bologna
Thessaloniki
Valladolid



Aarhus: Helsinki, Bologna - Space, location, engagement, etc.

La Rochelle: Helsinki, Bologna – ADVs, stakeholder awareness, strategic planning

Antwerp: All – Political will, Marketing, policy frameworks

Mechelen: Bologna – stakeholder cooperation, regulatory framework, data sharing

Ravenna: Bologna, Valladolid – Technologies, stakeholder engagement, regulations

Prague: Bologna, Thessaloniki – Space, stakeholder engagement, data sharing



Policy Recommendations & Replicability

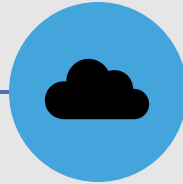


Regulations & Legal Frameworks



- SULPs
- LEZ/ZEZ/LTZ
- Bureaucracy, permits, etc.

Data Governance & Digital Infrastructure



- Digital Twins
- Smart Contracts
- Data collection, management, etc.

Governance & Stakeholder Cooperation



- Contracts, guidelines, tenders
- Political will
- Engagement & accountability

Business Models & Market Entry



- PPPs
- Consumer/user behaviour
- Incentives



Synergies Between Policy and Commercial Uptake



Policy creates enabling environments for innovation

e.g. Enabling regulation in Bologna (SUMP & Sulp, LEZ) collaborated toward a successful pilot

Innovative pilots validate and reinforce policy actions

e.g. The pilot's success and innovative elements allows for it to be advanced, giving sustainability to the commercial solutions tested



Thank you!



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Blanca Yáñez Serrano

EIT Urban Mobility

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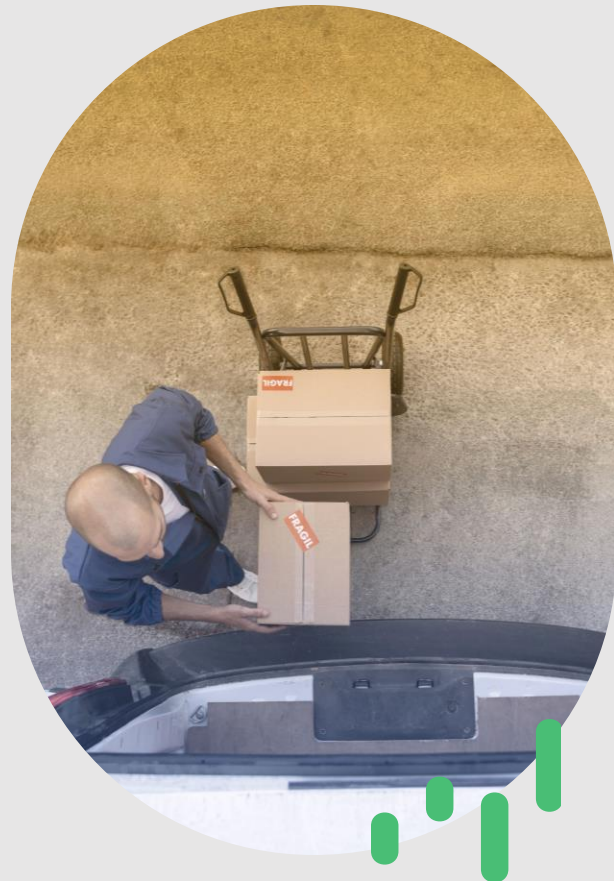
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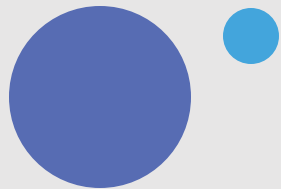
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Plenary Session 2



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programme under grant agreement No. 101069782



Panel discussion



Yanying Li
ALICE



Magnus Blinge
Trafikverket



Pedro Fernandez
Madrid City Council



Wiebke Müller
EIT Urban Mobility



Anton Renard
City of Antwerp



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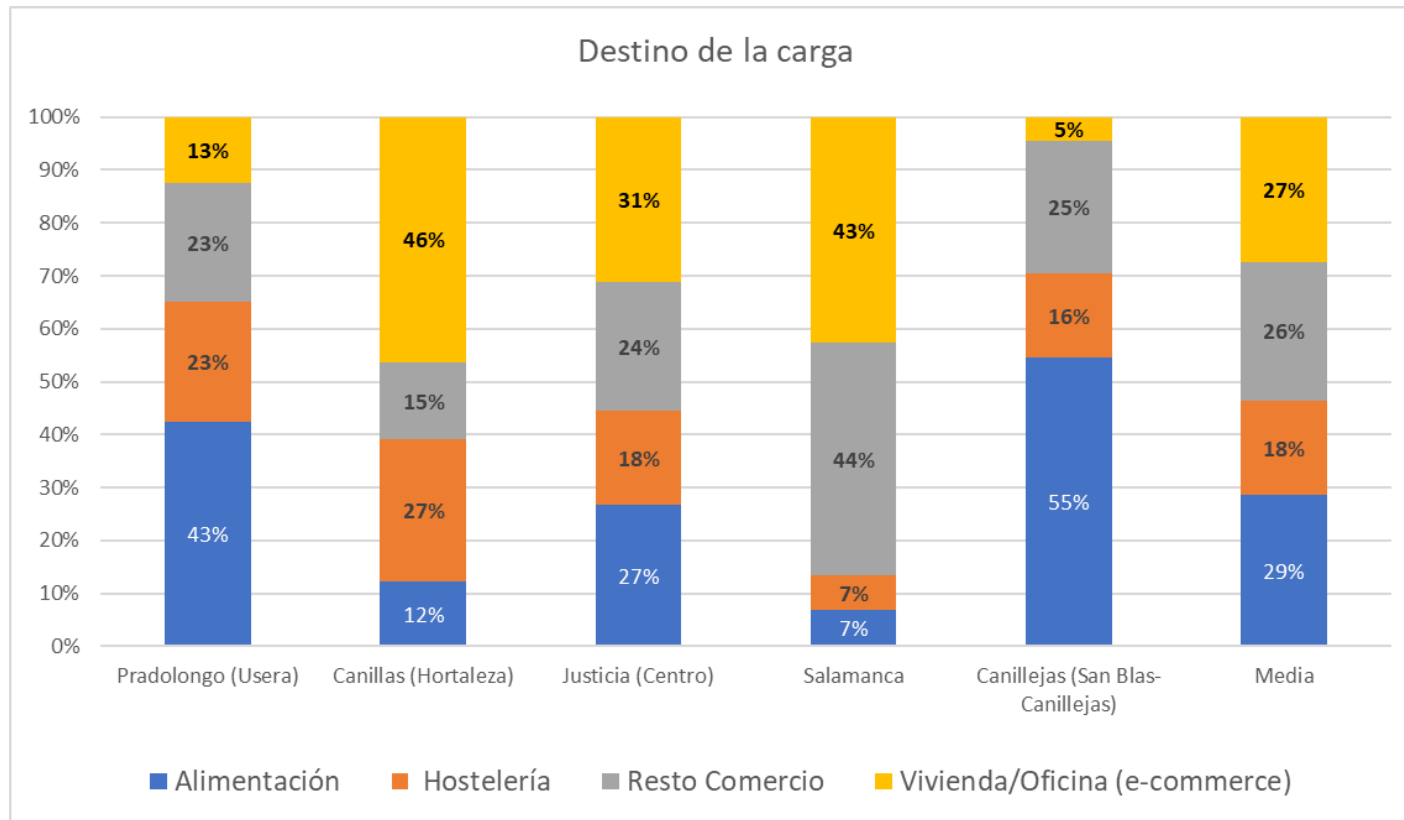
Urban Logistics Innovation Day

Madrid's Urban Logistics Strategy

Barcelona, November 6th 2025

Challenges we faced in Madrid not long ago...

1. Rapid increase in e-commerce



Average:

- Residential/Office: 37%
- Other Commerce: 16%
- Hospitality industry: 18%
- Food: 29%

2. Concentration of activity in the morning



**Hourly Distribution of loading and unloading
Operations**

3. Lack of tools for managing loading and unloading bays



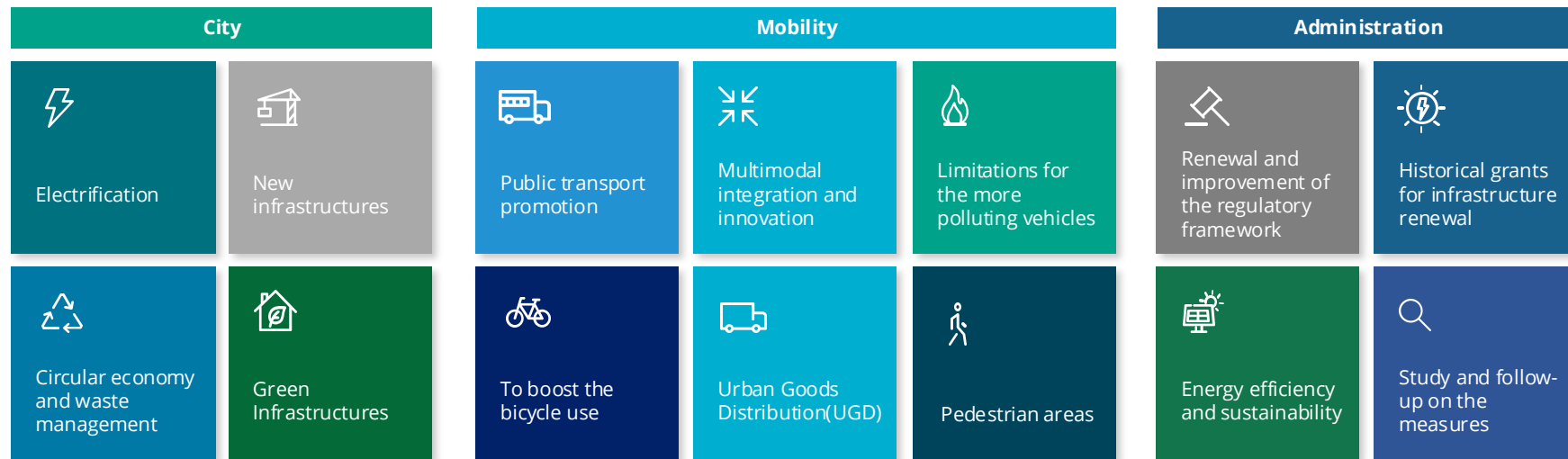
Challenges we faced in Madrid not long ago...



Madrid's Urban Logistics Strategy



Madrid 360 Environmental Sustainability Strategy



2019

2021

2023

2025

2020

2022

2024

Urban Logistics Strategy: DUM 360

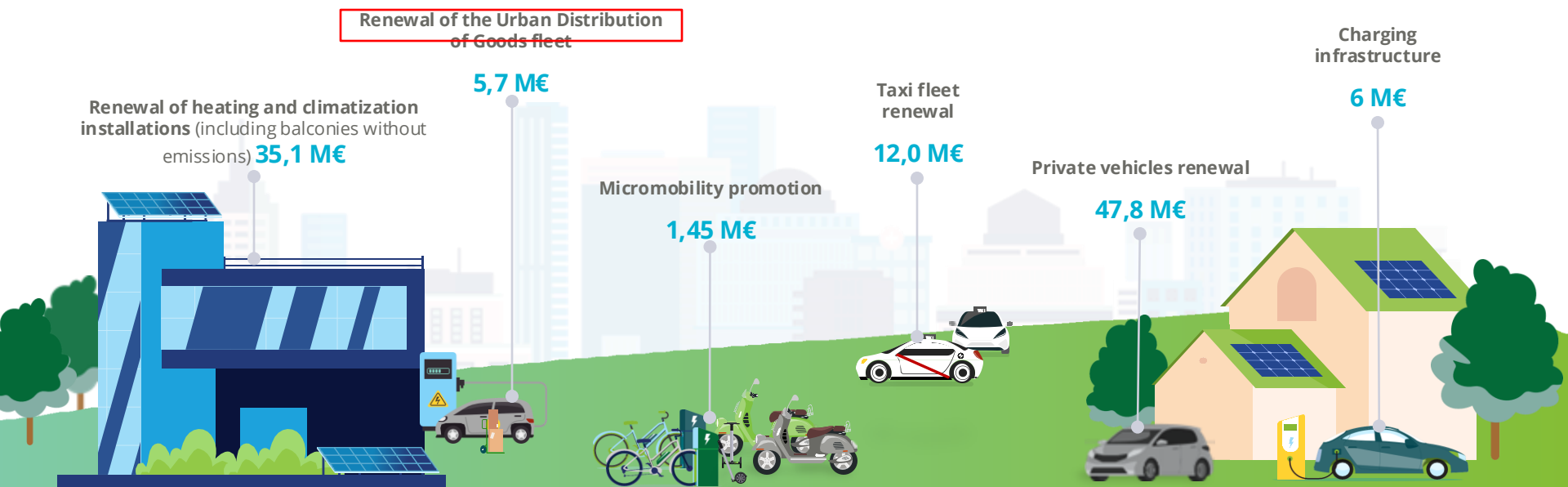


- Creation of an **application** to find out the **occupation of loading and unloading bays**
- The installation of **sensors** in loading and unloading bays to obtain more information on their use.
- Increasing the **number of zones** for the delivery of goods
- The **extension of the timetable** for carrying out logistics operations
- The implementation of **new signage**
- Creation of a **new team** to deal with **incidents in the sector** and monitor the proper functioning of the system.
- The promotion of **micro-hubs** through **public-private partnerships** to encourage **night-time delivery** of goods.
- The provision of new **lockers for e-commerce**
- The creation of an **Urban Logistics forum** to implement other measures resulting from dialogue with the sector.

Some examples of what we implemented ...

Strategic grants for fleet renewal

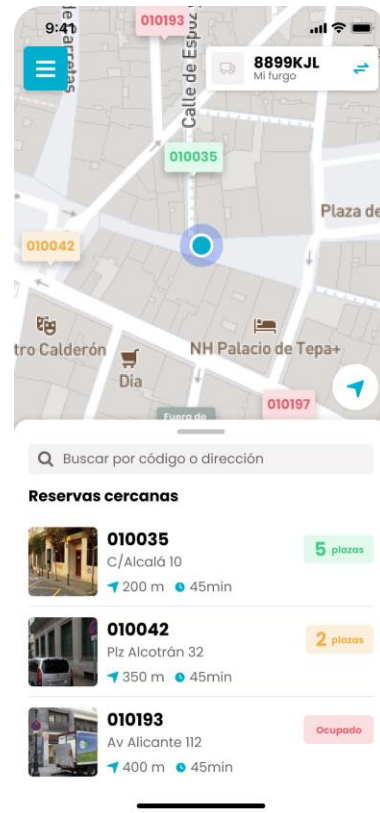
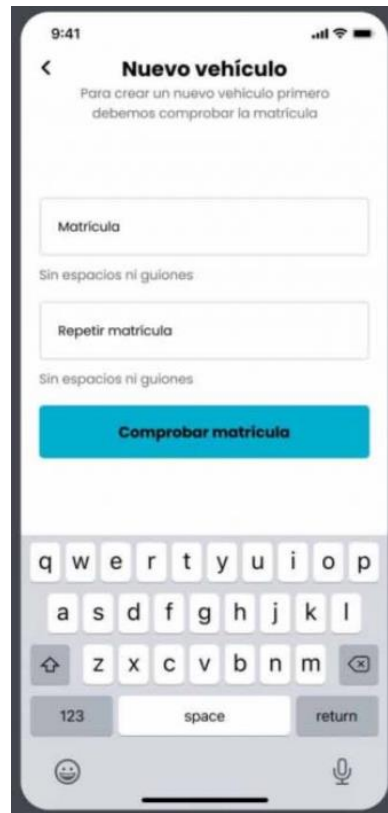
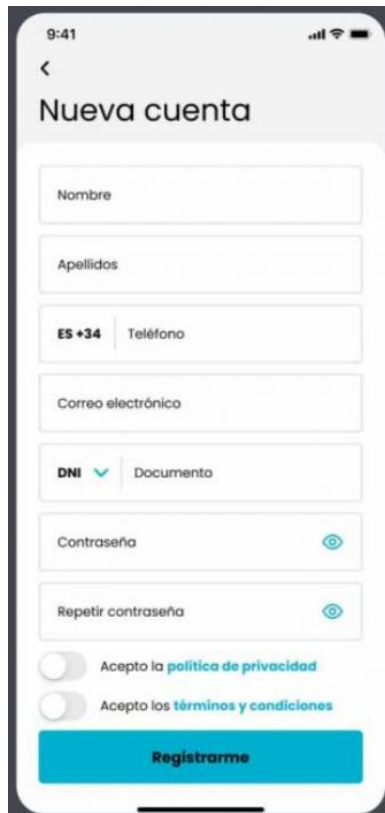
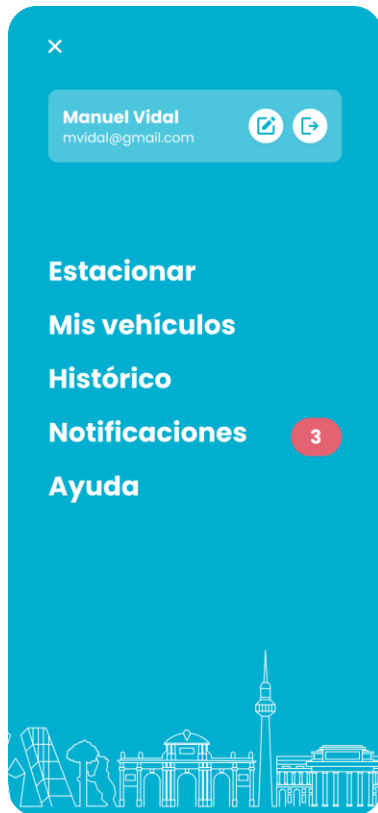
Strategic grants accompany the implementation of the Low Emission Zone to foster public acceptance of the measures implemented



New vertical and horizontal signage



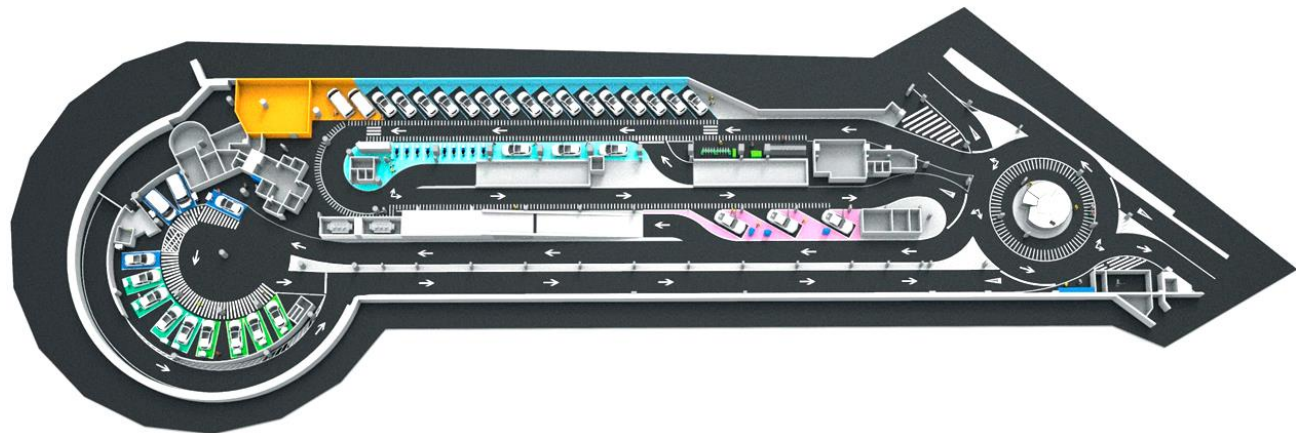
DUM 360 App



Microhubs in underground parking facilities



Microhubs in underground parking facilities



- 1 X urban consolidation center
- 1 X Battery of lockers
- 2 X Loading and unloading spaces

At least one

Present and next steps for Madrid

UNCHAIN

The UNCHAIN project is an EU-funded initiative aimed at transforming urban logistics and planning to create greener, smarter, and more sustainable cities across Europe. It focuses on breaking data barriers and enabling seamless cooperation between public authorities and logistics stakeholders

UC1: Promotion and optimization of shared transport facilities

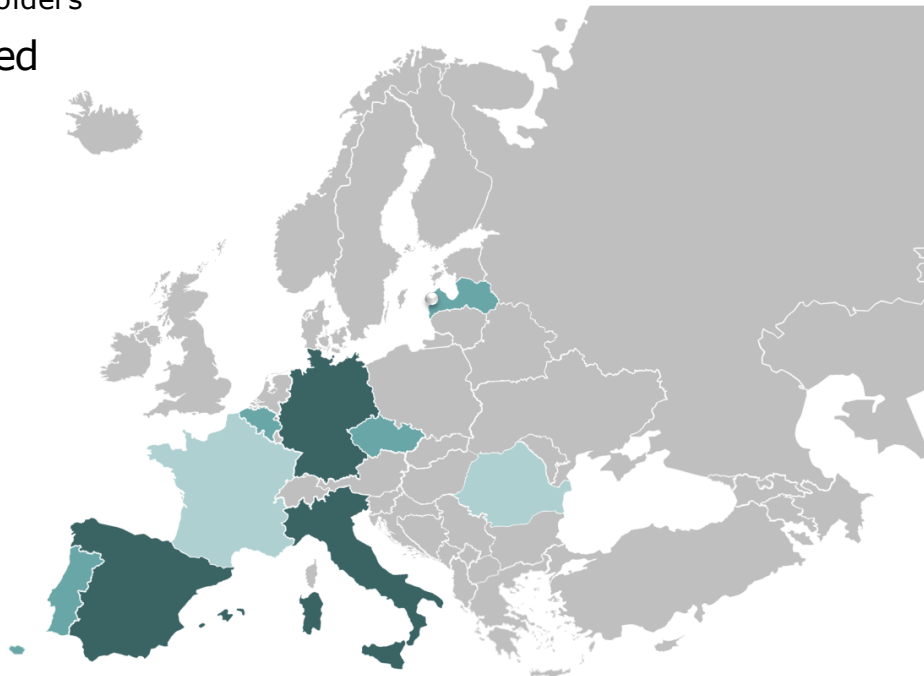
- UCC location and integrated planning KIT
- IT Pop-Up delivery points management tool
- Advanced Management IT cockpit for shared facilities

UC2: Efficient and safe urban logistics

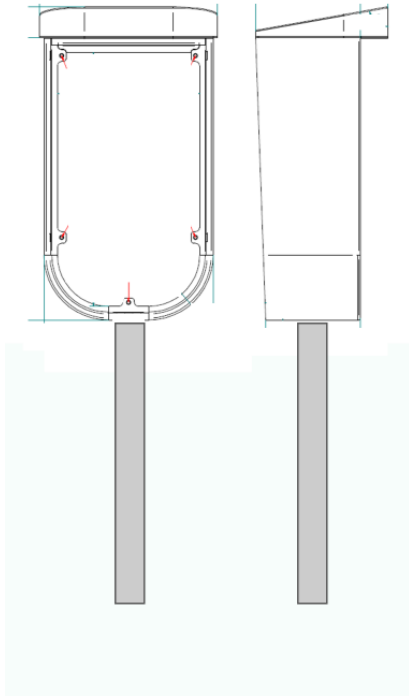
- Congestion forecasting and safe route planning

UC3: Dynamic and efficient curbside management

- Dynamic curbside management



Dynamic curb side management



A device similar to the one shown will be installed to indicate the type of use allowed in every time frame

The dynamic curb side management tool will implement a type of dynamic signage that will allow a more flexible use of parking spaces.

It aims to:

- Reduce agitation traffic
- Reduce parking indiscipline (double parking)
- Increase parking occupation
- Increase traffic safety

The City Council will propose periods dedicated to different uses, such as school pick-up/drop-off, reduced mobility, logistics. In other periods parking will be accessible for everyone.

Safe and efficient route navigator

The safe and efficient route navigator is designed specifically for logistics operators in Madrid.

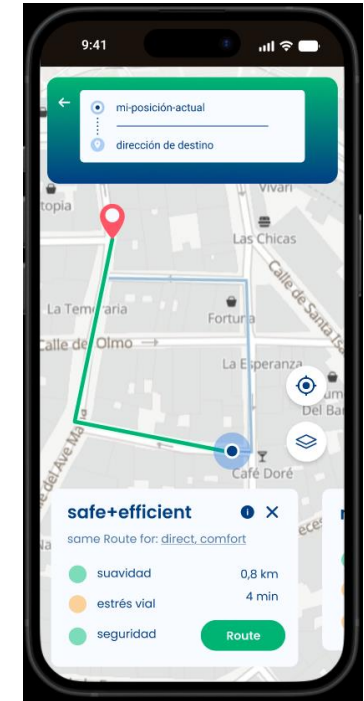
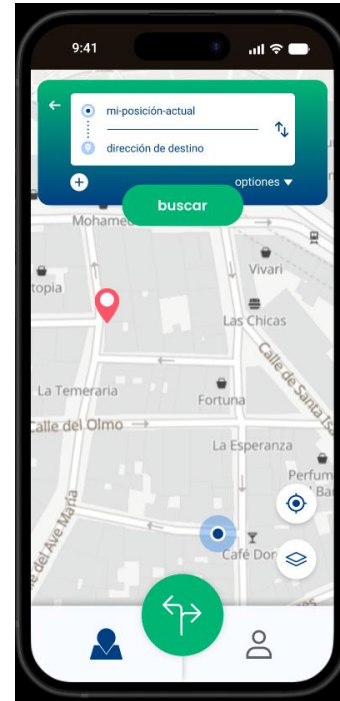
It allows the identification of loading and unloading bays close to the delivery destination and provides when selected direct routing to these.

It aims to reduce:

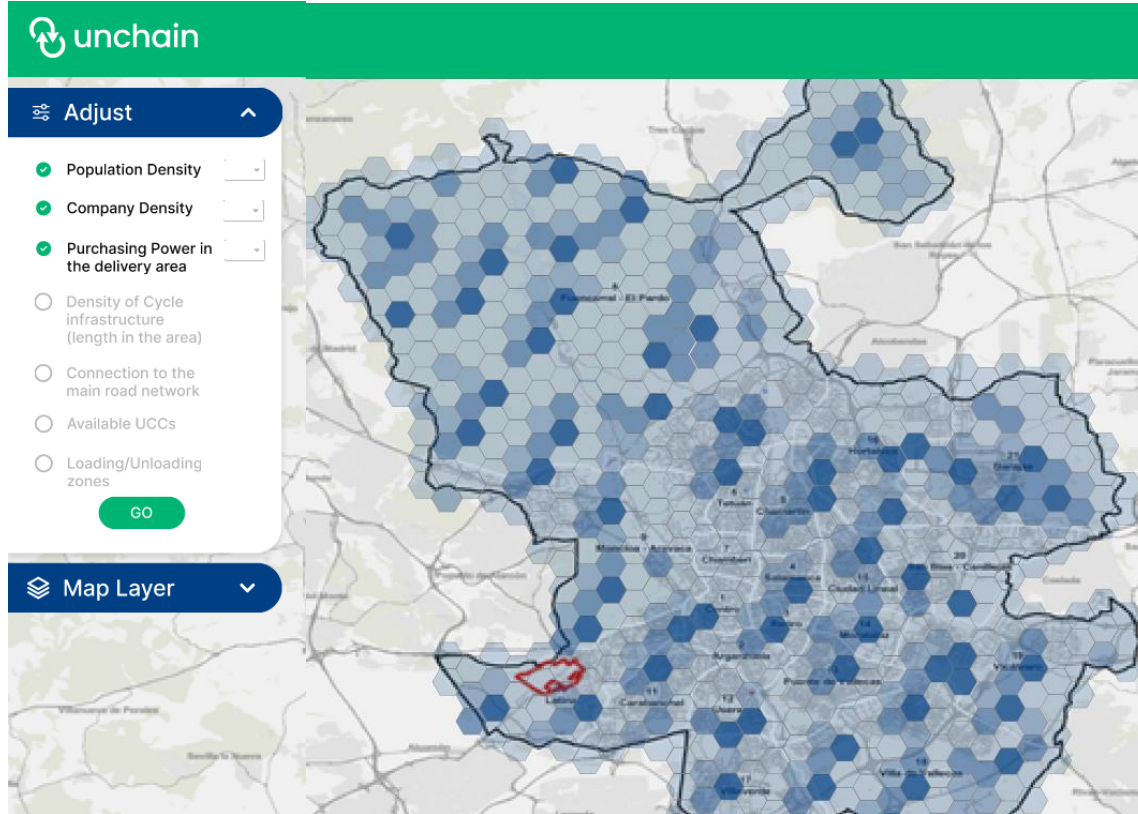
- traffic congestion
- agitation traffic
- Parking indiscipline

It proposes routes that enhance traffic safety (minimizing exposure of vulnerable groups).

In the future the algorithm could be integrated in the DUM 360 App, making it even more dynamic for example through the incorporation of occupation data of loading and unloading bays.



UCC Planning kit



The UCC planning kit is designed to propose suitable locations for the implementation of new urban logistics centers.

It allows the user to select different parameters the algorithm should take into account for the calculations and assign specific weights to each of these.

It aims to provide policy makers with the necessary tools to design efficient networks of UCCs, complementing existing infrastructures with new infrastructures.

Multimodal spaces as delivery points



Madrid is exploring different options for the implementation of more efficient networks of lockers to reduce traffic and pollution associated to urban logistics.

The location of lockers in multimodal spaces (especially linked to public transport) shows great potential to increase the number of users as it is convenient to collect small packages on the way to or from work.





**Thank
you!**